

Meng Yan (LKK Auto)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Monday, 8 May 2023 3:10 pm
To: claims@focusauto.com.sg; Admin A; admin-d; Mei Kwan (LKKAuto)
Subject: RE: ERGO REF. CDMCG23001065 - RESEND : PRE REPAIR SURVEY – PC 3649 D & XE 3637 H // ACCIDENT ON 2 MAY 2023

Hi LKK,

Officer-in-Charge : Ivy Yong

Kindly input **Officer-in-Charge and Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg

ERGO

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From: Focus Auto Pte Ltd <claims@focusauto.com.sg>

Sent: Monday, 8 May 2023 3:02 pm

To: Pauline Soh <pauline.soh@ergo.com.sg>

Cc: focus.autopteltd@yahoo.com.sg

Subject: ERGO REF. CDMCG23001065 - RESEND : PRE REPAIR SURVEY – PC 3649 D & XE 3637 H // ACCIDENT ON 2 MAY 2023

Dear Pauline

We would like to have your assistance in deploying LKK - Byran for the joint inspection.

Thank you

Best Regards

Jenny Koh

Claims Executive

1 Kaki Bukit Avenue 6

Blk C #02/48 / 02-50

Autobay @ Kaki Bukit

Singapore 417883

From: "Pauline Soh" <pauline.soh@ergo.com.sg>

Sent: 5/8/23 2:33 PM

To: "claims@focusauto.com.sg" <claims@focusauto.com.sg>

Subject: ERGO REF. CDMCG23001065 - RESEND : PRE REPAIR SURVEY – PC 3649 D & XE 3637 H // ACCIDENT ON 2 MAY 2023

Dear Jenny

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority	Jeffrey Ong
Perfect Automobile	Gary Chuah
Genesis	Roy
Appraiser VP	Victor
LKK	Byran / Andrew Ling

Warmest Regards,

Pauline Soh

Executive

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From: Focus Auto Pte Ltd <claims@focusauto.com.sg>
Sent: Monday, 8 May 2023 11:59 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>
Cc: focus.autopteltd@yahoo.com.sg
Subject: RESEND : PRE REPAIR SURVEY – PC 3649 D & XE 3637 H // ACCIDENT ON 2 MAY 2023

Dear Sir / Madam

Kindly assist.

We refer to the above mentioned.

Kindly assist to send the surveyor list for selection to our workshop for surveying the vehicle.

We are instructed by our client to notify you of a road traffic accident which happened on 2 May 2023 along TPE towards Punggol (Near Exit 2).

Drivers involving our client PC 3649 D & XE 3637 H driven by your insurer or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Hence, before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days upon receiving this notice whether you or your insured would like to conduct a pre-repair survey of the said vehicle without any further reference to you.

Note : Vehicle is currently in our workshop.

Information on the vehicle can be inspected at : -

Name of Workshop : 1 Kaki Bukit Avenue 6
#02-50
Autobay @ Kaki Bukit
Singapore 417883

Telephone no. : 6886 9097

Thank you

Best Regards

Jenny Koh

Claims Executive

1 Kaki Bukit Avenue 6

Blk C #02/48 / 02-50

Autobay @ Kaki Bukit

Singapore 417883

From: "Focus Auto Pte Ltd" <claims@focusauto.com.sg>

Sent: 5/4/23 3:46 PM

To: "claims@ergo.com.sg" <claims@ergo.com.sg>, "Claims Ergo Insurance" <claims@ergo.com.sg>

Cc: "focus.autopteltd@yahoo.com.sg" <focus.autopteltd@yahoo.com.sg>

Subject: PRE REPAIR SURVEY – PC 3649 D & XE 3637 H // ACCIDENT ON 2 MAY 2023

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Singapore 417883

Telephone no. : 6886 9097

Thank you

Best Regards

Jenny Koh

Claims Executive

1 Kaki Bukit Avenue 6

Blk C #02/48 / 02-50

Autobay @ Kaki Bukit

Singapore 417883

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