

Shiau Chan (LKKAuto)

**From:** Shiau Chan (LKKAuto)  
**Sent:** Monday, 22 May 2023 3:07 PM  
**To:** Jaime Tay; SUR  
**Subject:** RE: <NEW SURVEY> YOUR REF :SLF6708D - OUR REF :SLL7946U TP CLAIM // EQI REF: DM23HO00935/JT  
**Attachments:** SLL7946U IA.pdf

Dear Jaime,

Enclosed herewith preliminary advice of SLL 7946U.

Best Regards,

**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Meng Yan (LKK Auto) <mengyan@lkkauto.com>  
**Sent:** Monday, May 8, 2023 1:59 PM  
**To:** Jaime Tay <jaime.tay@eqinsurance.com.sg>; Dennis Leong <dennisleong@motorimage.net>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: <NEW SURVEY> YOUR REF :SLF6708D - OUR REF :SLL7946U TP CLAIM // EQI REF: DM23HO00935/JT

Dear Jaime,

Thank you for the assignment.

Dear Dennis,

Appointment confirmed.

Best Regards,  
**Yan** | Admin  
**LKK Auto Consultants Pte Ltd**  
Phone: 6741-8434 / Whatsapp call: 87813698 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Sent:** Monday, May 8, 2023 1:11 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** FW: <NEW SURVEY> YOUR REF :SLF6708D - OUR REF :SLL7946U TP CLAIM // EQI REF: DM23HO00935/JT

Dear Sirs,

Enclose GIA reports fyn.

Thank you.

**With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)**

**Announcement**

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay  
[Executive](#) | [Claims](#)



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Jaime Tay  
**Sent:** Monday, 8 May 2023 1:10 PM  
**To:** 'Dennis Leong' <[dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** LKINSTEAM <[LKINSTEAM@tanchong.org](mailto:LKINSTEAM@tanchong.org)>  
**Subject:** RE: <NEW SURVEY> YOUR REF :SLF6708D - OUR REF :SLL7946U TP CLAIM // EQI REF: DM23HO00935/JT

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Dennis,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

**Please assist on PRS assignment.**

Thank you.

**With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)**

**Announcement**

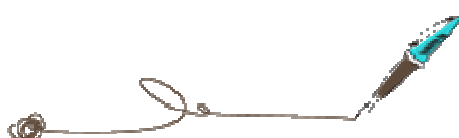
As we endeavor to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay  
[Executive | Claims](#)



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**From:** Dennis Leong <[dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)>  
**Sent:** Monday, 8 May 2023 11:36 AM  
**To:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Cc:** LKINSTEAM <[LKINSTEAM@tanchong.org](mailto:LKINSTEAM@tanchong.org)>  
**Subject:** RE: <NEW SURVEY> YOUR REF :SLF6708D - OUR REF :SLL7946U TP CLAIM // EQI REF: DM23HO00935/JT

Dear Jamie,

We purpose LKK to conduct PRS.

Customer asking survey to be carry out by 10/MAY/2023 @ 11AM here in our premises, 25 Leng Kee Road S159097. Owner will be waiting while the survey is being carry out.

Kindly confirm survey arrangement

**\*\*\*Kindly reply to all for easier follow-up\*\*\***

Best Regards.

**DENNIS LEONG**

Insurance Claim  
Motor Image Enterprises Pte Ltd  
25 Leng Kee Road  
Singapore 159097  
DID: (65) 6703 8164  
HP: (65) 9489 9000  
Email: [dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)

**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Sent:** Monday, 8 May 2023 11:23 am  
**To:** Dennis Leong <[dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)>  
**Cc:** LKINSTEAM <[LKINSTEAM@tanchong.org](mailto:LKINSTEAM@tanchong.org)>  
**Subject:** RE: <NEW SURVEY> YOUR REF :SLF6708D - OUR REF :SLL7946U TP CLAIM // EQI REF: DM23HO00935/JT

**Without Prejudice**  
**Save As To Costs**

**With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)**

Dear Denise,

**Kindly note that Elaine Cheong & Melody Teoh are no long with EQI.**

**PRS emails to be sent to only [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)**

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) <b>AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	2) <b>LBS Automotive Appraisal Pte Ltd</b>  L.B.S. Auto Consultants Pte Ltd  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace
3) <b>RT Appraisal Pte Ltd</b>  Tel: 67486076  Fax: 67480361  Contact Person: Elson/Elgene	4) <b>Priority Services</b>  Tel: 62934822  Fax: 62963283  Contact Person: Sharon
5) <b>Formteam Adjusters Pte Ltd</b>  Tel: 65091788  Fax: 65096221	6) <b>LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561  Fax: 6741-4108
7) <b>Appraisals Associates Pte Ltd</b>  Tel : 67472822  Fax: 67470070	8) <b>Infiniti Appraisal Service</b>  Tel : 96684818/90099001  Fax: 64587432
9) <b>Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155  Fax: 6284 1539  Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

**With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)**

**Announcement**

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Regards,

Jaime Tay  
Executive | Claims



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**From:** Dennis Leong <[dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)>  
**Sent:** Saturday, 6 May 2023 5:09 PM  
**To:** Melody Teoh <[melody.teoh@eqinsurance.com.sg](mailto:melody.teoh@eqinsurance.com.sg)>; [elaine.cheong@eqinsurance.com.sg](mailto:elaine.cheong@eqinsurance.com.sg)  
**Cc:** LKINSTEAM <[LKINSTEAM@tanchong.org](mailto:LKINSTEAM@tanchong.org)>; EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>  
**Subject:** YOUR REF :SLF6708D - OUR REF :SLL7946U TP CLAIM

**Without Prejudice**

Hi all,  
  
Our customer was involved in an accident on 01<sup>ST</sup> MAY 2023.

Attached a copy of our GIA report & Repair Estimate for your kind reference.

Customer asking survey to be carry out by 10/MAY/2023 @ 11AM here in our premises, 25 Leng Kee Road S159097. Owner will be waiting while the survey is being carry out.

Kindly confirm survey arrangement

**\*\*\*Kindly reply to all for easier follow-up\*\*\***

Best Regards.

**DENNIS LEONG**

Insurance Claim  
Motor Image Enterprises Pte Ltd  
25 Leng Kee Road  
Singapore 159097  
DID: (65) 6703 8164  
HP: (65) 9489 9000  
Email: [dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)



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