

## Huey Yon (LKKAuto)

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**From:** Huey Yon (LKKAuto)  
**Sent:** Wednesday, 17 May 2023 10:35 AM  
**To:** CLAIMS@CHENGAUTO.COM  
**Cc:** SUR  
**Subject:** RE: (1/2) SMW 2871P - KAVITA D/O KATHERBIL | DOA : 01/04/2023 | REF. NO. : NEW

Dear Sir/Mdm,

As instructed by our client, please proceed to repair the insured vehicle SMW 2871P at repair cost \$5,700.00 on Lump Sum basis (Exclude check items)(Excess \$3,000/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Best Regards,  
Huey Yon | Case Handler  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CLAIMS@CHENGAUTO.COM <CLAIMS@CHENGAUTO.COM>  
**Sent:** Friday, May 12, 2023 2:57 PM  
**To:** Huey Yon (LKKAuto) <hueyyon@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: (1/2) SMW 2871P - KAVITA D/O KATHERBIL | DOA : 01/04/2023 | REF. NO. : NEW

Dear Huey Yon,

We refer to our conversation yesterday on 11/05/2023.

Repair to be lumpsum instead of part by part.

Thank you.

Rachel Lai | Claims Department



HP : (65) 8666 7775  
Office-Tel : (65) 6631 0707

[Reporting Centre & Workshop](#)  
5 Soon Lee Street  
#01-60, Pioneer Point  
Singapore 627607

[Spraypaint](#)  
1 Soon Lee Street  
#06-41, Pioneer Centre  
Singapore 627605

[CO2 Motorwerkz](#)  
5 Soon Lee Street  
#01-55, Pioneer Point  
Singapore 627607





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**From:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Sent:** Thursday, May 11, 2023 2:46 PM  
**To:** [claims@chengauto.com](mailto:claims@chengauto.com)  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: (1/2) SMW 2871P - KAVITA D/O KATHERBIL | DOA : 01/04/2023 | REF. NO. : NEW

Dear Sir/Mdm,

Kindly provide police report and reason for late submission of OD claim as requested by insurance.

Best Regards,  
Huey Yon | Case Handler  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>  
**Sent:** Tuesday, May 9, 2023 4:48 PM  
**To:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>; Simon Ho (LKKAuto) <[SimonHo@lkkauto.com](mailto:SimonHo@lkkauto.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** FW: (1/2) SMW 2871P - KAVITA D/O KATHERBIL | DOA : 01/04/2023 | REF. NO. : NEW

Dear Huey Yon and Simon,

Please do desktop survey, document attached in views and photos on P-drive.  
Thank you.

Best Regards,  
**Rajes** | Admin  
**LKK Auto Consultants Pte Ltd**  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [CLAIMS@CHENGAUTO.COM](mailto:CLAIMS@CHENGAUTO.COM) <[CLAIMS@CHENGAUTO.COM](mailto:CLAIMS@CHENGAUTO.COM)>  
**Sent:** Tuesday, May 9, 2023 3:50 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** (1/2) SMW 2871P - KAVITA D/O KATHERBIL | DOA : 01/04/2023 | REF. NO. : NEW

Dear Jes,

Attached are the photos of the Chassis, Mileage, Tyre, and other damaged parts.

Thank you.

Rachel Lai | Claims Department



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HP : (65) 8666 7775  
Office-Tel : (65) 6631 0707

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