

## Huey Yon (LKKAUTO)

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**From:** CLAIMS@CHENGAUTO.COM  
**Sent:** Monday, 19 June 2023 4:55 PM  
**To:** Huey Yon (LKKAUTO)  
**Cc:** SUR  
**Subject:** RE: SPAM-LOW222: RE: (1/2) SMW 2871P - KAVITA D/O KATHERBIL | DOA : 01/04/2023 | REF. NO. : NEW

Dear Huey Yon,

We accept your offer Lump sum \$5,500.00 before excess \$3,000.00 and GST with 6 days of repair

Thank you.

Murugesan | Claims Department



**HP** : (65) 8666 7775  
**Office-Tel** : (65) 6631 0707

**Reporting Centre & Workshop**  
5 Soon Lee Street  
#01-60, Pioneer Point  
Singapore 627607

**Spraypaint**  
1 Soon Lee Street  
#06-41, Pioneer Centre  
Singapore 627605

**CO2 Motorwerkz**  
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#01-55, Pioneer Point  
Singapore 627607



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**From:** Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>  
**Sent:** Monday, June 19, 2023 8:56 AM  
**To:** CLAIMS@CHENGAUTO.COM  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: SPAM-LOW222: RE: (1/2) SMW 2871P - KAVITA D/O KATHERBIL | DOA : 01/04/2023 | REF. NO. : NEW

Dear Rachel,

Any updates?

Best Regards,  
Huey Yon | Case Handler  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Huey Yon (LKKAUTO)  
**Sent:** Monday, May 22, 2023 3:00 PM  
**To:** [CLAIMS@CHENGAUTO.COM](mailto:CLAIMS@CHENGAUTO.COM)  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: SPAM-LOW222: RE: (1/2) SMW 2871P - KAVITA D/O KATHERBIL | DOA : 01/04/2023 | REF. NO. : NEW

Dear Rachel,

Without prejudice

We will be advising our principal a cost of repair of Lump sum \$5,500.00 before excess \$3,000.00 and GST with 6 days of repair , subject to their approval.

(Supplementary not related to the accident)

Best Regards,  
Huey Yon | Case Handler  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [CLAIMS@CHENGAUTO.COM](mailto:CLAIMS@CHENGAUTO.COM) <[CLAIMS@CHENGAUTO.COM](mailto:CLAIMS@CHENGAUTO.COM)>  
**Sent:** Thursday, May 18, 2023 9:37 AM  
**To:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: SPAM-LOW222: RE: (1/2) SMW 2871P - KAVITA D/O KATHERBIL | DOA : 01/04/2023 | REF. NO. : NEW

Dear Huey Yon,

We refer to the above-mentioned vehicle.

The insured has informed us that the damages on the rear portion of the vehicle was also caused by the incident.

We've submitted the Supplementary List on merimen, attached for your easy reference.

Thank you.

Rachel Lai | Claims Department



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**HP** : (65) 8666 7775  
**Office-Tel** : (65) 6631 0707

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**From:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Sent:** Wednesday, May 17, 2023 10:35 AM  
**To:** [CLAIMS@CHENGAUTO.COM](mailto:CLAIMS@CHENGAUTO.COM)

Cc: SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

Subject: SPAM-LOW222: RE: (1/2) SMW 2871P - KAVITA D/O KATHERBIL | DOA : 01/04/2023 | REF. NO. : NEW

Dear Sir/Mdm,

As instructed by our client, please proceed to repair the insured vehicle SMW 2871P at repair cost \$5,700.00 on Lump Sum basis (Exclude check items)(Excess \$3,000/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Huey Yon | Case Handler

LKK Auto Consultants

phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: [CLAIMS@CHENGAUTO.COM](mailto:CLAIMS@CHENGAUTO.COM) <[CLAIMS@CHENGAUTO.COM](mailto:CLAIMS@CHENGAUTO.COM)>

Sent: Friday, May 12, 2023 2:57 PM

To: Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>

Cc: SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

Subject: RE: (1/2) SMW 2871P - KAVITA D/O KATHERBIL | DOA : 01/04/2023 | REF. NO. : NEW

Dear Huey Yon,

We refer to our conversation yesterday on 11/05/2023.

Repair to be lumpsum instead of part by part.

Thank you.

Rachel Lai | Claims Department



HP : (65) 8666 7775

Office-Tel : (65) 6631 0707

**Reporting Centre & Workshop**

5 Soon Lee Street

#01-60, Pioneer Point

Singapore 627607

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From: Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>

Sent: Thursday, May 11, 2023 2:46 PM

To: [claims@chengauto.com](mailto:claims@chengauto.com)

Cc: SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

Subject: RE: (1/2) SMW 2871P - KAVITA D/O KATHERBIL | DOA : 01/04/2023 | REF. NO. : NEW

Dear Sir/Mdm,

Kindly provide police report and reason for late submission of OD claim as requested by insurance.

Best Regards,

Huey Yon | Case Handler

LKK Auto Consultants

phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

Sent: Tuesday, May 9, 2023 4:48 PM

To: Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>; Simon Ho (LKKAuto) <[SimonHo@lkkauto.com](mailto:SimonHo@lkkauto.com)>

Cc: assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

Subject: FW: (1/2) SMW 2871P - KAVITA D/O KATHERBIL | DOA : 01/04/2023 | REF. NO. : NEW

Dear Huey Yon and Simon,

Please do desktop survey, document attached in views and photos on P-drive.

Thank you.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: [CLAIMS@CHENGAUTO.COM](mailto:CLAIMS@CHENGAUTO.COM) <[CLAIMS@CHENGAUTO.COM](mailto:CLAIMS@CHENGAUTO.COM)>

Sent: Tuesday, May 9, 2023 3:50 PM

To: assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

Subject: (1/2) SMW 2871P - KAVITA D/O KATHERBIL | DOA : 01/04/2023 | REF. NO. : NEW

Dear Jes,

Attached are the photos of the Chassis, Mileage, Tyre, and other damaged parts.

Thank you.

Rachel Lai | Claims Department

**CHENG AUTO**  
Bodyworks

**CO2 MOTORWERKZ**

HP : (65) 8666 7775

Office-Tel : (65) 6631 0707

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