



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG23004644/Uya3

15th June 2023

Koh Puay Guan

35 Bedok Road

SINGAPORE 469359

Dear Koh Puay Guan,

ACCIDENT INVOLVING EM8989S (AIG) AND SMC7288X AT/ALONG 35 BEDOK ROAD ON 06/05/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SMC7288X** against your insurance policy.

Based on the accident report, accident scenario and third party's video footage, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

*Based on your accident report, there was an in-vehicle camera during the accident. Would appreciate if you could forward to us.

Thank you.

Yours faithfully,

Ezlyna

Case Handler

DID: 6841 6051

Email: ezlyna@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)