

## Meng Yan (LKK Auto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Friday, 5 May 2023 2:50 pm  
**To:** Chin Hui Xin; Melody Teoh; admin-d; Admin A  
**Subject:** CDMFG23001092 RE: SMA2341T & XE8140R - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS  
**Attachments:** 05052023141330.pdf

HI LKK,

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

OIC ; Ai Noh

Thank you.

Data Classification: Confidential, C3

Warmest Regards,  
Ivy Yong  
Senior Executive, Claims

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard, #04-01 Suntec Tower 3  
Singapore 038988  
DID.: +65 6829 9197

[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)

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**From:** Chin Hui Xin <huixin@n51.com.sg>

**Sent:** Friday, 5 May 2023 2:15 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

**Subject:** Re: SMA2341T & XE8140R - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Dear Sir / Madam,

We appoint your surveyor Mr Adrian Ling from LKK.

Please see the attachment.

Regards,  
Melody Chin

N-51 Automotive Pte Ltd  
TWINCAR Automotive Pte Ltd  
Direct line : 6932 4863  
Office : 6842 0051  
Fax : 6741 0510



On Fri, May 5, 2023 at 2:02 PM ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)> wrote:

Dear Sir/Mdm,

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Autoprobe Consultants	Tay Beng Hee
Perfect Automobile	Gary Chuah
Genesis	Roy
LKK	Bryan/Andrew Ling

Data Classification: Confidential, C3

Warmest Regards,

Ivy Yong

Senior Executive, Claims

**ERGO Insurance Pte. Ltd.**

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Singapore 038988

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[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Chin Hui Xin <[huixin@n51.com.sg](mailto:huixin@n51.com.sg)>

**Sent:** Friday, 5 May 2023 12:28 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Subject:** SMA2341T & XE8140R - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Dear Sir / Madam,

As per above subject.

Please refer to attachment and:-

Kindly propose / provide your 10 surveyors as soon as possible.

Thank you 😊

Regards,

Melody Chin

N-51 Automotive Pte Ltd

TWINCAR Automotive Pte Ltd

Direct line : 6932 4863

Office : 6842 0051

Fax : 6741 0510



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