

## Veron Chen (LKKAuto)

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**From:** JOANNE YONG <joanneyong@uoi.com.sg>  
**Sent:** Tuesday, 9 May 2023 12:16 PM  
**To:** Veron Chen (LKKAuto); Meng Yan (LKK Auto); assignments; SUR  
**Cc:** LEE KATIE  
**Subject:** M11D00142305 SFD 6969 Z (OD CLAIM - UOI) - veh in

Dear Veron,

Please proceed for authorized repairs.  
Excess-\$800/-

Thank You

Regards,

### Joanne Yong

Senior Executive

Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID \* (65) 6490 9329 Fax • (65) 6327 3872 | Email • [joanneyong@uoi.com.sg](mailto:joanneyong@uoi.com.sg)

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**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Sent:** Monday, May 8, 2023 12:59 PM  
**To:** Meng Yan (LKK Auto) <mengyan@lkkauto.com>; LEE KATIE <katielee@uoi.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** JOANNE YONG <joanneyong@uoi.com.sg>  
**Subject:** RE: SFD 6969 Z (OD CLAIM - UOI) - veh in

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Dear Katie,

Enclosed preliminary revised of vehicle SFD 6969Z

Date of survey: 8/5/2023

Number of days (estimated) : 6 days

**Part by part repair as repairer unable to locate 2nd hand parts.**

**We have Not authorise repair.**

**Kindly let us have your approval, provides claim number and policy excess.**

Best Regards,  
Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
Sent: Friday, May 5, 2023 4:51 PM  
To: LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
Cc: JOANNE YONG <[joannejong@uoi.com.sg](mailto:joannejong@uoi.com.sg)>  
Subject: RE: SFD 6969 Z (OD CLAIM - UOI) - veh in

Dear Katie,

Thank you for the assignment.

Survey arrange on 8.5.23.

Best Regards,  
Yan | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
Sent: Friday, May 5, 2023 4:35 PM  
To: service@kkinhin.com.sg  
Cc: 'Sandra (Gmail)' <[sandrakhong@gmail.com](mailto:sandrakhong@gmail.com)>; JOANNE YONG <[joannejong@uoi.com.sg](mailto:joannejong@uoi.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
Subject: RE: SFD 6969 Z (OD CLAIM - UOI) - veh in

Dear Sandra,

Thanks for your call. We will appoint M/s LKK Auto Consultant to contact you.

Aside to LKK, please acknowledge receipt of this new assignment.

Katie Lee  
Senior Manager, Claims Division  
DID (65) 6490 9318 | Fax (65) 6327 3872 | Email [katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)

United Overseas Insurance Limited  
146 Robinson Road, #02-01 UOI Building, Singapore 068909 www.uoi.com.sg

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-----Original Message-----

From: service@kkimhin.com.sg <service@kkimhin.com.sg>  
Sent: Wednesday, May 3, 2023 6:59 PM  
To: LEE KATIE <katielee@uoi.com.sg>; JOANNE YONG <joannejong@uoi.com.sg>  
Cc: service@kkimhin.com.sg; 'Sandra (Gmail)' <sandrakhong@gmail.com>  
Subject: SFD 6969 Z (OD CLAIM - UOI) - veh in

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Dear Officer

Good day to you.

Please arrange for survey for SFD 6969 Z. Own Damage claim. Veh towed in.

Thank you.

Best Regards  
Sandra  
6452 7018  
9622 2116  
K. Kim Hin Auto Pte Ltd