

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Date: Wed, 26 Jul 2023 11:32 +0800
To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: OUR REF: SNM23D202449/SLQ6750Y/C02/TANCHC & YOUR REF - CC6/CTI23004575/Apa3, SMW1879A, DOA 02/04/2023- TPP DIRECT SETTLEMENT
Attachments: 1 (Access the files in Attachments panel)

Message Classification: Confidential

Dear Mei Kwan,

Enclosed OI SAS report for your necessary action.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI

Sent: Thursday, July 20, 2023 2:20 PM

To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: OUR REF: SNM23D202449/SLQ6750Y/C02/TANCHC & YOUR REF - CC6/CTI23004575/Apa3, SMW1879A, DOA 02/04/2023- TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE

via EMAIL ONLY

Dear [Jacqueline](#),

Please refer to the above subject.

Kindly **assist LKK Auto on D.S. -SMW1879A** - soonest possible.

Please contact our claims department Jacqueline Tan 6389 6185 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, July 19, 2023 1:39 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLQ6750Y(OI : CTI - TBA) AND SMW1879A (TP : LKK REF - CC6/CTI23004575/Apa3) on 02/04/2023

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMW 1879A at M/s Advance Auto Garage - Kaki Bukit on 11/04/2023 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP draft report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)