

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 26 June 2023 10:11 AM  
**To:** CHARMAINE KONG  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** [SEEK MANDATE] - OREF: 22/23/23/VC05/027338 - Our Ref: FBF7499T Your ref: XD9240J; ACCIDENT INVOLVING MOTOR VEHICLES NO. FBF7499T & XD9240J TOWARD BEDOK RESERVOIR ON 28TH APRIL 2023 AT 09:40HOURS \*\*\* LKK REF: CC4/LPC23004557/Upa3  
**Attachments:** TP GIA REPORT.pdf; LKK SURVEY REPORT & PHOTOS.pdf; LOD FBF7499T.pdf

Your ref: **22/23/23/VC05/027338**  
Our ref : CC4/LPC23004557/Upa3q2

Dear Sirs/Mdm,

### ACCIDENT INVOLVING XD9240J(LONPAC) AND FBF7499T(TP) ON 28/04/2023

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he was making a U-turn at the left lane and collided with third party who was riding on the right lane.

We seek your approval to offer repairer "ERZAT LEE MOTOR TRADING PTE LTD" at **\$2,384.75(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 5,967.86	\$ 2,268.00 (\$2,100.00 + 8% GST)
2. Loss of Use (3days x \$40.00)	\$ 120.00	\$ 90.00 (3days x \$30.00)
3. LTS / GIA SEARCH FEE	\$ 26.75	\$ 26.75
<b>Total</b>	<b>\$ 6,114.61</b>	<b><u>\$ 2,384.75</u></b>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 21/06/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** CHARMAINE KONG <charmainekong@lonpac.com>

**Sent:** Thursday, May 18, 2023 8:49 AM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: OREF:22/23/23/VC05/027338 - Our Ref: FBF7499T Your ref: XD9240J; ACCIDENT INVOLVING MOTOR VEHICLES NO. FBF7499T & XD9240J TOWARD BEDOK RESERVOIR ON 28TH APRIL 2023 AT 09:40HOURS - NOTICE FOR PRE-REPAIR INSPECTION \*\*\* LKK REF: CC4/LPC23004557/Upa3

**Lonpac External - General**

**Lonpac External - General**

Dear Mei Kwan,

OI's report attached as requested.

Thank you.

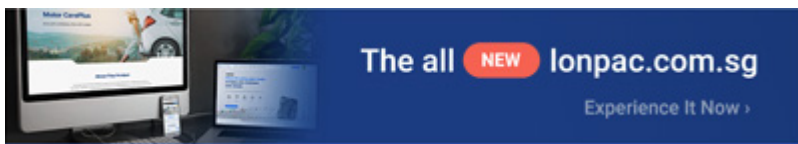
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, May 17, 2023 8:09 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OREF:22/23/23/VC05/027338 - Our Ref: FBF7499T Your ref: XD9240J; ACCIDENT INVOLVING MOTOR

## Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

**Sent:** Thursday, May 4, 2023 2:44 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: OREF:22/23/23/VC05/027338 - Our Ref: FBF7499T Your ref: XD9240J; ACCIDENT INVOLVING MOTOR VEHICLES NO. FBF7499T & XD9240J TOWARD BEDOK RESERVOIR ON 28TH APRIL 2023 AT 09:40HOURS - NOTICE FOR PRE-REPAIR INSPECTION

Dear Gerald,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 / Whatsapp call: 87813698 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Wednesday, May 3, 2023 5:23 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Nur Hidayah <[hidayah@erzatleemotor.com](mailto:hidayah@erzatleemotor.com)>

**Subject:** FW: OREF:22/23/23/VC05/027338 - Our Ref: FBF7499T Your ref: XD9240J; ACCIDENT INVOLVING MOTOR VEHICLES NO. FBF7499T & XD9240J TOWARD BEDOK RESERVOIR ON 28TH APRIL 2023 AT 09:40HOURS - NOTICE FOR PRE-REPAIR INSPECTION

## Lonpac External - General

## Lonpac External - General

Dear Meng Yan,

FYNA.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Nur Hidayah <[hidayah@erzatileemotor.com](mailto:hidayah@erzatileemotor.com)>

**Sent:** Wednesday, May 3, 2023 5:16 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Re: OREF:22/23/23/VC05/027338 - Our Ref: FBF7499T Your ref: XD9240J; ACCIDENT INVOLVING MOTOR VEHICLES NO. FBF7499T & XD9240J TOWARD BEDOK RESERVOIR ON 28TH APRIL 2023 AT 09:40HOURS - NOTICE FOR PRE-REPAIR INSPECTION

HI

We agree and shall appoint Mohd Nazril – LKK

Thank You

Best Regards,

**Nur Hidayah**

Administrative Executive

Erzat Lee Motor Trading Pte Ltd

Synergy@KB 23

Kaki Bukit Road 4

#01-19 Level 2 Singapore 417801

E: [hidayah@erzatileemotor.com](mailto:hidayah@erzatileemotor.com)

*[This e-mail is confidential and may also be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you]*

On Wed, 3 May 2023 at 16:56, GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Hidayah,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Adrian Lim - LKK
4	Marcus Chua -LKK
5	Kenneth Kong - LKK
6	Mohd Nazril - LKK
7	Mohd Taufik - LKK
8	Adrian Ling - LKK
9	Mohd Rasul - LKK
10	Simon Ho- LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Nur Hidayah <[hidayah@erzatileemotor.com](mailto:hidayah@erzatileemotor.com)>

**Sent:** Wednesday, May 3, 2023 4:44 PM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

Cc: Erzat Lee <[erzat@erzatleemotor.com](mailto:erzat@erzatleemotor.com)>; Suria Suria <[suria@erzatleemotor.com](mailto:suria@erzatleemotor.com)>; Claim Motor <[claim@erzatleemotor.com](mailto:claim@erzatleemotor.com)>

**Subject:** Our Ref: FBF7499T Your ref: XD9240J; ACCIDENT INVOLVING MOTOR VEHICLES NO. FBF7499T & XD9240J TOWARD BEDOK RESERVOIR ON 28TH APRIL 2023 AT 09:40HOURS - NOTICE FOR PRE-REPAIR INSPECTION

***Our Ref: FBF7499T***

***Your ref: XD9240J***

**CLAIMANT: ZULFADLI BIN SAZALI**

**ACCIDENT INVOLVING MOTOR VEHICLES NO. FBF7499T & XD9240J TOWARD BEDOK RESERVOIR ON 28TH APRIL 2023 AT 09:40HOURS**

**[NOTICE FOR PRE-REPAIR INSPECTION](#)**

We act for **ZULFADLI BIN SAZALI** (“our client”), owner and rider of motorcycle no. **FBF7499T**, in his claim for property damage and consequential loss and expense as a result of the above captioned road traffic accident involving your insured driver of vehicle no. **XD9240J**

As a result of the accident, our client's motorcycle was damaged and he suffered other consequential losses.

Please let us know **within 2 working days** upon receipt of this notice whether you intend to conduct a pre-repair survey of our client's motorcycle. In the event that you do not respond within the stipulated timeline, our client will proceed to repair the motorcycle without further reference to you.

If you wish to conduct a survey, please liaise with **Mr Kian at 98668755 & Hidayah at 8952 1184**, failing which, we will proceed accordingly.

Please note the said motorcycle can be inspected at:

Name of workshop: **Erzat Lee Motor Trading Pte Ltd**

Address: **Synergy @ Kaki Bukit 23, #01-18 Kaki Bukit Rd 4, Singapore 417801**

Contact details: Mr Kian 98668 755 & Hidayah at mobile no. 8952 1184

.

Best Regards,

**Nur Hidayah**

Administrative Executive

Erzat Lee Motor Trading Pte Ltd

Synergy@KB 23

Kaki Bukit Road 4

#01-19 Level 2 Singapore 417801

E: [Hidayah@erzatileemotor.com](mailto:Hidayah@erzatileemotor.com)

*[This e-mail is confidential and may also be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you]*

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