

Meng Yan (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Thursday, 4 May 2023 4:06 pm
To: Sally; Chua, Gek Tiang Ruth; admin-d; assignments; SUR
Cc: 'Judy Soh'; 'Anthony Cheong'; Wong, Seok Hiang Betty
Subject: LKK/KK \ CMTD2301731/RUC | OUR REF: L141-MISC.23 (SLD 8813E @ 27/04/2023) // SOMPO REF NO.: GBK 3796K

Without Prejudice

Dear Sally,

We refer to your email reply and agreed to appoint **Mr. Kenneth Kong** of **LKK Auto** to conduct the survey.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth** to survey **SLD8813E** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Ruth**

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg

- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Sally <sallychong@visionlawllc.com>

Sent: Thursday, May 4, 2023 4:02 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Cc: 'Judy Soh' <judysoh@visionlawllc.com>; 'Anthony Cheong' <cheonganthony@yahoo.com.sg>; Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>

Subject: RE: PRI \ CMTD2301731/RUC | OUR REF: L141-MISC.23 (SLD 8813E @ 27/04/2023) // SOMPO REF NO.: GBK 3796K

Importance: High

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

URGENT

Dear Grace,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

CLAIMANT: OH HANG KHIM

ACCIDENT INVOLVING SLD 8813E & GBK 3796K ON 27 APR 2023 ALONG COMMONWEALTH AVE W AT ABOUT 16:40 HRS

Reference to your email of even date below and your list of surveyors therein.

Our client now confirms the appointment **LKK Auto Consultants Pte Ltd - Kenneth Kong** as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at :

Venue : L H EXPRESS MOTOR TRADING
BLK 5038, #01-405, ANG MO KIO INDUSTRIAL PARK 2,
Singapore 569541
Contact : Mr. Anthony Cheong (H/P: 9108 2728)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you and regards.

Sally Chong

(Secretary)
VISION LAW LLC
133 NEW BRIDGE ROAD,
#25-03/04/05, CHINATOWN POINT,
SINGAPORE 059413
TEL.: 6534-2811 (ext 115)
FAX : 6535-6802

With effect from 3 April 2023, we are relocated at 133 NEW BRIDGE ROAD, #25-03/04/05, CHINATOWN POINT, SINGAPORE 059413

From: Claims - Motor Survey [<mailto:MotorSurvey@sompo.com.sg>]
Sent: Thursday, 4 May, 2023 3:30 PM
To: Sally; Chua, Gek Tiang Ruth
Cc: 'Judy Soh'; 'Anthony Cheong'; Wong, Seok Hiang Betty
Subject: PRI \ CMTD2301731/RUC | OUR REF: L141-MISC.23 (SLD 8813E @ 27/04/2023) // SOMPO REF NO.: GBK 3796K

Our Reference : CMTD2301731/RUC
Your Reference: L141-MISC.23 (SLD 8813E @ 27/04/2023)

Without Prejudice

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Date: 04/05/2023

Attention:
M/S VISION LAW LLC

Dear Sally,

ACCIDENT INVOLVING GBK3796K & SLD8813E ON 27.04.23

We refer to your Notice of Accident dated 04/05/2023.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/ ruth.chua@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg

- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Sally <sallychong@visionlawllc.com>

Sent: Thursday, May 4, 2023 1:21 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; 'Wong, Shi Yi Shery' <Shery.Wong@sompo.com.sg>

Cc: 'Judy Soh' <judysoh@visionlawllc.com>; 'Anthony Cheong' <cheonganthon@yahoo.com.sg>

Subject: OUR REF: L141-MISC.23 (SLD 8813E @ 27/04/2023) // SOMPO REF NO.: GBK 3796K

Importance: High

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

VERY URGENT

Dear Sir,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

CLAIMANT: OH HANG KHIM

ACCIDENT INVOLVING SLD 8813E & GBK 3796K ON 27 APR 2023 ALONG COMMONWEALTH AVE W AT ABOUT 16:40 HRS

We are instructed by **OH HANG KHIM** to notify you of a road traffic accident **ON 27 APR 2023 ALONG COMMONWEALTH AVE W AT ABOUT 16:40 HRS** involving our client's vehicle registration number **SLD 8813E** and vehicle registration number **GBK 3796K** driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Please be informed that the said vehicle can be inspected at :

**Venue : L H EXPRESS MOTOR TRADING
BLK 5038, #01-405, ANG MO KIO INDUSTRIAL PARK 2,
Singapore 569541**
Contact : Mr. Anthony Cheong (H/P: 9108 2728)

We further enclose herein a copy of client's GIA report for your perusal. **Pursuant to GIA circular, please provide us a copy of your insured's GIA report by return email accordingly.**

Thank you & regards.

Sally Chong
(Secretary)
VISION LAW LLC
133 NEW BRIDGE ROAD,
#25-03/04/05, CHINATOWN POINT,
SINGAPORE 059413
TEL.: 6534-2811 (ext 115)
FAX : 6535-6802

For Surveyor
Please initial here after completion of pre-repairs survey. Thank you.
Appointed Surveyor: _____ Name & Signature
Contact: _____
Date & Time: _____
Surveyor during repair: _____ Date & Time: _____
Surveyor after repair: _____ Date & Time: _____

With effect from 3 April 2023, we are relocated at 133 NEW BRIDGE ROAD, #25-03/04/05, CHINATOWN POINT, SINGAPORE 059413

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #25-03/04/05 Chinatown Point, Singapore 059413

DISCLAIMER:

The contents of this email (including any attachments) are confidential and privileged and only intended for the recipient(s) addressed above. If you received this email by error, please notify the sender immediately and destroy it (and all attachments) without reading, storing and/or disseminating any of its contents (in any form) to any person. Email communication is not secure. Vision Law LLC is not liable for any losses arising out of any errors or omissions in the contents resulting from email transmission or any illegal or unauthorised usage or tampering of its email system.

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #25-03/04/05 Chinatown Point, Singapore 059413

DISCLAIMER:

The contents of this email (including any attachments) are confidential and privileged and only intended for the recipient(s) addressed above. If you received this email by error, please notify the sender immediately and destroy it (and all attachments) without reading, storing and/or disseminating any of its contents (in any form) to any person. Email communication is not secure. Vision Law LLC is not liable for any losses arising out of any errors or omissions in the contents resulting from email transmission or any illegal or unauthorised usage or tampering of its email system.
