

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Friday, 5 May 2023 4:19 PM
To: Claims
Cc: SUR
Subject: RE: OD CLAIM FOR SMH 7438 D, DOA: 2/5/2023 - TF

Dear Sir/Mdm,

As instructed by our client , please proceed to repair the **insured vehicle SMH 7438D (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, May 5, 2023 12:20 PM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SMH 7438 D, DOA: 2/5/2023 - TF

Dear Meng Yan,

Any updates on the repair approval?

Thank you.

Best Regards,
Nadia Hani
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 4 May 2023 10:53 am

To: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SMH 7438 D, DOA: 2/5/2023 - TF

Dear Meng Yan,

Kindly advise on repair approval.

Thank you.

Best Regards,

Nadia Hani

Claims Administrator

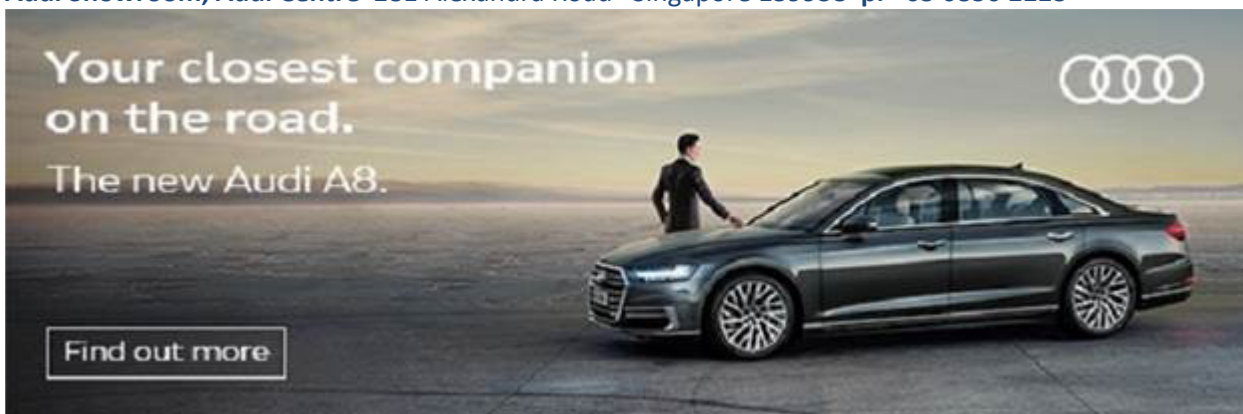
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From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 3 May 2023 5:38 pm
To: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SMH 7438 D, DOA: 2/5/2023 - TF

Dear Meng Yan,

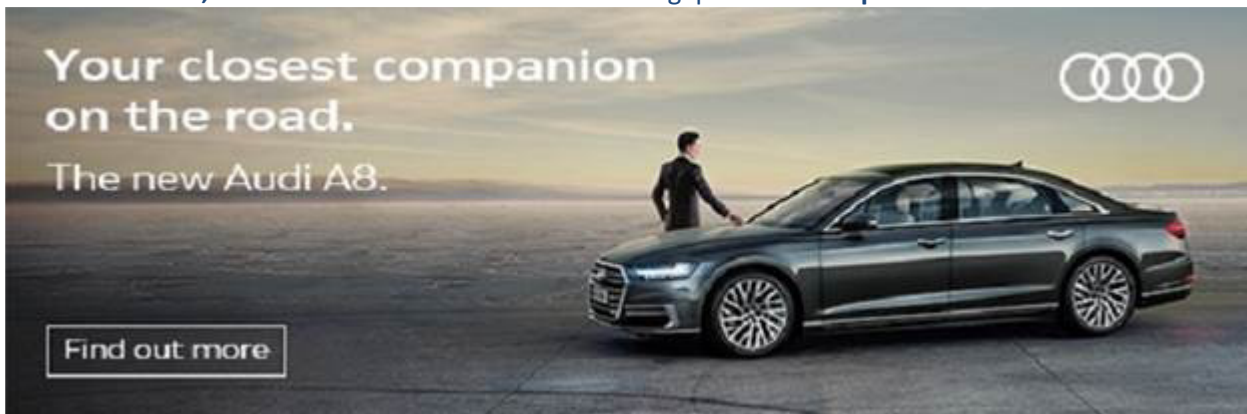
Survey has been carried out today.

Kindly advise on repair approval.

Thank you.

Best Regards,
Nadia Hani
Claims Administrator

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From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 3 May 2023 4:53 pm
To: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SMH 7438 D, DOA: 2/5/2023 - TF

Dear Yan,

Attached above is the GIA report, Undertaking and Motor Accident Interview Form for your kind reference.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 3 May 2023 12:14 PM

To: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SMH 7438 D, DOA: 2/5/2023 - TF

Dear Yan,

Attached above is the Estimate for your kind reference.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Wednesday, 3 May 2023 11:56 AM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OD CLAIM FOR SMH 7438 D, DOA: 2/5/2023 - TF

Dear En Qi,

Noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, May 3, 2023 11:14 AM
To: SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SMH 7438 D, DOA: 2/5/2023 - TF

Dear all,

Kindly register OD claim for this vehicle.

We will forward you the GIA report and estimate once it is available.

Kindly arrange survey on 3/5/2023 @3pm. 55 Ubi Road 1. Owner Leave Car.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

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