

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Friday, 14 July 2023 10:37 AM
To: Ong Hua Yen (Strides Automotive Services Pte Ltd)
Cc: Chong Fei Yuan (Strides Automotive Services Pte Ltd); Balqish Binte Abdul Halil (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Admin A; Foo Chit Yan (Strides Automotive Services Pte Ltd)
Subject: RE:REJECT CLAIM / OUR REF:BUS/04/23/5020(AIG) - ACCIDENT ON 13/04/23 INVOLVING SMB3576X AND SJC6500A ALONG Junction of Senja Road and Bukit Panjang Ring Road before BS: 44721 (Opp Jelapang Stn)
Attachments: Scene Photo 1.jpg; Scene Photo 2.jpg; Scene Photo 3.jpg

Without Prejudice

Dear Sirs,

We refer to the above matter.

Pls find enclosed herewith scene photos taken by our insured right after the accident. Based on scene photos, your driver encroached into our insured's path when making a right turn.

We are unable to consider this claim and have our principal's instruction to reject it.

Thank you.

With warmest regards,
Ezlyna

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@stridespremier.com.sg>
Sent: Wednesday, July 5, 2023 4:58 PM
To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: Chong Fei Yuan (Strides Automotive Services Pte Ltd) <FeiYuan.Chong@stridespremier.com.sg>; Balqish Binte Abdul Halil (Strides Automotive Services Pte Ltd) <Balqish.Halil@stridespremier.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@stridespremier.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@stridespremier.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@stridespremier.com.sg>
Subject: OUR REF:BUS/04/23/5020(AIG) - ACCIDENT ON 13/04/23 INVOLVING SMB3576X AND SJC6500A ALONG Junction of Senja Road and Bukit Panjang Ring Road before BS: 44721 (Opp Jelapang Stn)

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB3576X. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$2,400.00
Loss of Use	\$1,050.00 (3 days x \$350.00)
GEARS search fee	\$1.85

Total	\$3,451.85
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We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) GEARS Search Fee

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards

Hua Yen

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