

Shiau Chan (LKKAuto)

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Friday, 5 May 2023 10:42 AM  
**To:** Shiau Chan (LKKAuto)  
**Cc:** SUR; MT\_Claim\_SG  
**Subject:** OREF: 23/23/23/VC05/027304 - OD Authorization - Accident involving YP1626H(OI), YP5835U, XD7207U & PC2599X ON 20.04.23  
**Attachments:** YP1626H IA.pdf; YP1626H estimate.pdf; YP1626H Photos.pdf

Lonpac External - Confidential

Lonpac External - Confidential

Hi Shiau Chan,

Please proceed with OD repair at \$36,752.85 (including check items \$11,086.00) before excess and before GST.

Check items to be verified and confirmed.

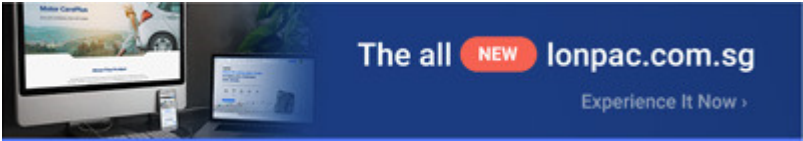
Please request surveyor to attempt lump sum, if possible. Insured vehicle was registered in year 2016.

Excess is \$1,500.00

Thank you.

Best Regards

Eng Huey Ni  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9244 | Fax: (65) 6296 2706



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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Thursday, May 4, 2023 5:46 PM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: OREF: 23/23/23/VC05/027304 ( Huey Ni's case) - FW: Accident involving YP1626H ON 20.04.23 ( OD CLAIM)

Lonpac External - General

Dear Sir/Madam,

Enclosed herewith preliminary advice of YP 1626H.  
We have not authorise repair.

Kindly advise on authorisation.

Best Regards,

**Shiau Chan (Ms) | Case Handler**  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Wednesday, May 3, 2023 9:07 AM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Heng Sew Sow <[woonmeng@singnet.com.sg](mailto:woonmeng@singnet.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: OREF: 23/23/23/VC05/027304 ( Huey Ni's case) - FW: Accident involving YP1626H ON 20.04.23 ( OD CLAIM)

Dear Gerald,

Thank you for the assignment.

Dear Ms Heng,

We will arrange survey accordingly.

Best Regards,  
**Yan** | Admin  
**LKK Auto Consultants Pte Ltd**  
Phone: 6741-8434 / Whatsapp call: 87813698 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Wednesday, May 3, 2023 6:38 AM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Heng Sew Sow <[woonmeng@singnet.com.sg](mailto:woonmeng@singnet.com.sg)>  
**Subject:** OREF: 23/23/23/VC05/027304 ( Huey Ni's case) - FW: Accident involving YP1626H ON 20.04.23 ( OD CLAIM)

Lonpac External - General

Lonpac External - General

Dear Meng Yan,

FYNA,

The excess applicable under Section I is \$1,500.00

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Woon Meng <[woonmeng@singnet.com.sg](mailto:woonmeng@singnet.com.sg)>  
**Sent:** Tuesday, May 2, 2023 7:29 PM  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Accident involving YP1626H ON 20.04.23 ( OD CLAIM)

Dear Sir/madam

Attached estimate ( YP1626H ) for your reference. Kindly assist to arrange survey. (Vehicle In)

Location: 28, Gul Drive S(629476)

Thank you

Best Regards,  
Heng Sew Sow (Ms)  
Woon Meng Motor Pte Ltd  
Tel: 6316 1131/51  
Fax: 6316 7050

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