

Mei Kwan (LKKAuto)

From: Rajes (LKK Auto)
Sent: Tuesday, 2 May 2023 3:04 PM
To: Motor Claims (Allianz Insurance Singapore); Admin A; assignments
Subject: RE: Re: FW: PRS for our client's vehicle SHC 1578 H and your insured's vehicle SMH 1220 D on 27.04.2023

Categories: HMK

Dear Shanti,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Tuesday, May 2, 2023 1:12 PM
To: Admin A <admin-a@lkkauto.com>
Cc: admin-d <admin-d@lkkauto.com>
Subject: FW: Re: FW: PRS for our client's vehicle SHC 1578 H and your insured's vehicle SMH 1220 D on 27.04.2023

Internal

Your Ref: SHC 1578 H

Our Ref: 2023 32007730KC-GK-SMH1220D

Dear Sirs,

We hereby appoint our direct settlement partners LKK Auto Consultancy Pte Ltd to conduct survey.

Kindly engage with them to arrange for survey.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Mr Yee

Contact Email: claims_ltv@bifrostauto.com / claims_ltm@bifrostauto.com / assessment_ltc@bifrostauto.com

Thank you.

Best regards,

Shanti. R
Claims Service
Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 | Singapore 068897
Phone: +65 6395 3836 | www.allianz.sg



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Thank you.

Please consider the environment before printing this e-mail.

From: Assessment Dept <assessment_ltc@bifrostauto.com>
Sent: Tuesday, May 2, 2023 8:54 AM
To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>
Subject: [EXT] Re: FW: PRS for our client's vehicle SHC 1578 H and your insured's vehicle SMH 1220 D on 27.04.2023

Without Prejudice

Dear Shanti,

We would like to choose LKK Auto Consultancy Pte Ltd to conduct the vehicle survey.

Thank you & Best Regards
Ms Janice
Bifrost Auto Pte Ltd
Accident Claims Dept
Tel : 6243 6687

On Tue, 2 May 2023 at 08:18, Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg> wrote:

Internal

Your Ref: SHC 1578 H

Our Ref: 2023 32007730KC-GK-SMH1220D

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

- AJAX Inspection Services Pte Ltd
- Form Team Consultancy Pte Ltd
- LKK Auto Consultants Pte Ltd
- RT APPRIASAL PTE LTD

Please let us know who you are agreeable to appoint from the list.

Best regards,

Shanti

Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 Singapore 068897

www.allianz.sg



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Please consider the environment before printing this e-mail.

From: Assessment Dept <assessment_ltc@bifrostable.com>

Sent: Friday, April 28, 2023 3:33 PM

To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>; Claims Dept <claims_ltr@bifrostable.com>;
Claims Dept <claims_lts@bifrostable.com>; Joseph Koh <claims@bifrostable.com>; Ms Lim
<claims_ltm@bifrostable.com>; Claims Dept <claims_ltv@bifrostable.com>

Subject: [EXT] PRS for our client's vehicle SHC 1578 H and your insured's vehicle SMH 1220 D on 27.04.2023

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Teo Chye Poh, to notify you of the aforesaid accident involving our client's vehicle SHC 1578 H and your insured's vehicle SHB 2306 A on 27.04.2023.

Please find enclosed our client's Police report, accident footage, tow-in envelope and LTA Search. We will follow with GIA Report once avail.

This serves as a **NOTICE** that we are claiming against SHB 2306 A for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Mr Yee

Contact Email: claims_ltv@bifrostable.com / claims_ltm@bifrostable.com / assessment_ltc@bifrostable.com

VEH IN (Date & Time) : **28.04.2023 @ 1920 hrs**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Thank you & Best Regards

Ms Janice

Bifrost Auto Pte Ltd

Accident Claims Dept

Tel : 6243 6687