

# GALAXY AUTO CARE PTE LTD

Email: [claims8488galaxy@gmail.com](mailto:claims8488galaxy@gmail.com) Hp: 9090 8488

13<sup>th</sup> June 2023

Your Ref: To Be Advised

Our Ref: SNB7125B

## ALLIANZ INSURANCE SINGAPORE

79 Robinson Rd,  
#09-01,  
Singapore 068897

**Attn: Motor Claims Department**

Dear Sir/Madam,

**CLAIMANT: MUHAMMAD HAFIZ BIN AB RAHMAN**

**PROPERTY DAMAGES CLAIMS AS A RESULT OF A ROAD TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES NO. SNB7125B AND SJS1594C ALONG VERDE CRES ON 21.04.2023.**

1. We act for **MUHAMMAD HAFIZ BIN AB RAHMAN**, the owner of vehicle No. **SNB7125B** involved in the abovementioned road accident, in his claim for damages of the consequential property losses and expenses incurred as a result of the said accident.
2. We are instructed that the accident was caused solely or contributed by your / your authorized driver's / your insured's authorized driver's negligent driving, use and/or management of motor vehicle No. **SJS1594C**.
3. Copies of the following supporting documents are enclosed herewith for your perusal: -

a.	Singapore Accident Statement / Police Report
b.	LTA Search

4. As a result of the accident, our client has been put to loss and expenses, particulars of which are as follows.

i.	Cost of Repair	S\$ 1,600.00
ii.	Pre-Inspection Days – 2 Days	S\$ 300.00
iii.	Loss of Use – 2 Days	S\$ 300.00
iv.	LTA Search	S\$ 26.75
v.	Total	S\$ 2,226.75

In compliance with the protocol, we have engaged your panel of surveyor for the damages claim to the said amount. Do refer to attachment and we hope to have an amicable settlement reply soon.

5. You may acknowledge receipt of this letter by email to: [claims8488galaxy@gmail.com](mailto:claims8488galaxy@gmail.com)

Yours faithfully

**GALAXY AUTO CARE PTE LTD**

Attn: Motor Claims Department

ALLIANZ INSURANCE SINGAPORE PTE LTD

Dear Sir / Madam,

RE: ACCIDENT INVOLVING VEHICLE NOS. SNB7125B & SJS1594C ALONG  
VERDE CRES ON  
21-04-2023.

I/We, the registered owner of vehicle registration no. SNB7125B which was  
involved in the above accident with vehicle no. SJS1594C insured by  
\_\_\_\_\_ hereby authorize that any payment due to me/us from the above  
said claim be paid to **GALAXY AUTO CARE PRIVATE LIMITED**.

I/we hereby indemnify **GALAXY AUTO CARE PRIVATE LIMITED** against all claims and/or  
damages which may arise from all actions taken for or on my/our behalf.

Yours faithfully



Owner Signature (company stamp if applicable)

Name in Full: MUHAMMAD HAFIZ BIN AB RAHMAN

NRIC / FIN / UEN No: S8819738J

Address: 184 VERDE CRESCENT SINGAPORE 688504

Company Reg No. : 201704618C

**GÄLÄXXY**  
aut@care

## Customer

Date:

13-Jun-23  
GAC000013

If you have any questions about this price estimate, please contact William Ang at 9010 8488.

*I THANK YOU FOR YOUR BUSINESS!*

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 21 Apr 2023 / 14:24:45

Receipt Date/Time : 21 Apr 2023 / 14:24:45

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-230421-002043

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJS1594C				
As at 21 Apr 2023/09:45:00				
Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD.				
1	Insurance Enquiry - SJS1594C			
	Enquiry Fee	24.77	1.98	26.75
	20230421142405456377			
	<b>Sub-Total</b>	24.77	1.98	26.75
	<b>Total Before Rounding</b>	24.77	1.98	26.75
	<b>Rounding Difference</b>			0.00
	<b>Total Amount Payable</b>			26.75
Paid By				
	462845XXXXXX4127	eNETS Credit Card		26.75
	<b>Total</b>			26.75
	Cash Change			0.00
	Tendered Amount			26.75
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 15 June 2023 11:52 AM  
**To:** 'LEONARDLOW83@HOTMAIL.COM'  
**Subject:** CLAIM NOTIFICATION - ACCIDENT INVOLVING SJS1594C(ALLIANZ) AND SNB7125B AT/ALONG VERDE CREST TOWARDS VERDE WALK ON 21/04/2023

LOW JIA HUA

[By Email Only]

Dear Sir/Madam,

**You Ref: SJS1594C**

**Our Ref: CC4/AIS23004432/Upa3**

**ACCIDENT INVOLVING SJS1594C(ALLIANZ) AND SNB7125B AT/ALONG VERDE CREST TOWARDS VERDE WALK ON 21/04/2023**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SNB7125B against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [customerservice@allianz.com.sg](mailto:customerservice@allianz.com.sg) or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Re: LOD - SNB7125B // LKK REF: CC4/AIS23004432/Upa3

Galaxy Auto Care Claims <claims8488galaxy@gmail.com>

Wed 2/8/2023 9:44 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Hi Hsiao Tong,

Bank details as follow:

Galaxy Auto Care Pte Ltd  
OCBC BANK: 646-207670-001

Thank you.

Regards,  
Aileen Lim

On 31/7/2023 1:42 pm, Hsiao Tong (LKKAuto) wrote:

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$1,746.75(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **21 APRIL 2023**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Galaxy <claims8488galaxy@gmail.com>

**Sent:** Monday, July 31, 2023 10:29 AM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** Re: LOD - SNB7125B // LKK REF: CC4/AIS23004432/Upa3

Hi Hsiao Tong,