

Meng Yan (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Tuesday, 2 May 2023 4:28 pm
To: assignments; admin-d
Subject: Survey Request - Manual Assigned
Attachments: LTA - SMX9991A (Great Eastern).pdf; LTA - SJC8998J (MSIG).pdf; LTA - SJV9685E (Sompo).pdf; TPIR.pdf; GIA - FBB8485Y Fauzee.pdf

2023.0531.PDPI.JK(kd) - ACCIDENT INVOLVING FBB8485Y, SJV9685E, SJC8998J (MSIG) & SMX9991A ON 21/2/2023AT ABOUT 1730 HOURS ALONG TPE

Manual Assigned

Dear LKK,

Refer to the email below, please arrange to survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 | Co. Reg. No. 200412212G |

msig.com.sg    

From: Motor Survey

Sent: Tuesday, 2 May 2023 4:25 PM

To: 'lara@avalonlaw.sg' <lara@avalonlaw.sg>

Cc: john@avalonlaw.sg; claims@avalonlaw.sg

Subject: RE: 2023.0531.PDPI.JK(kd) - ACCIDENT INVOLVING FBB8485Y, SJV9685E, SJC8998J (MSIG) & SMX9991A ON 21/2/2023AT ABOUT 1730 HOURS ALONG TPE

Dear Sir/Mdm,

Thank you for your selection.

We will proceed to assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

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From: lara@avalonlaw.sg <lara@avalonlaw.sg>

Sent: Tuesday, 2 May 2023 4:21 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: john@avalonlaw.sg; claims@avalonlaw.sg

Subject: RE: 2023.0531.PDPI.JK(kd) - ACCIDENT INVOLVING FBB8485Y, SJV9685E, SJC8998J (MSIG) & SMX9991A ON 21/2/2023AT ABOUT 1730 HOURS ALONG TPE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Ms. Crystal,

Thank you for your email of even date.

Our client selects the following surveyor to conduct the PRS:

1) LKK Auto Consultants Pte Ltd

You may contact our client's workshop directly to make the necessary arrangements. Thank you.

Best Regards,

Lara Ng
for & on behalf of Ms Audrey Koo

 **Avalon Law Corporation**

Avalon Law Corporation
Havelock II, 2 Havelock Road, #05-21
Singapore 059763

Mobile: +65 9012 2146

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From: Motor Survey <motorsurvey@sg.msig-asia.com>

Sent: Tuesday, May 2, 2023 3:47 PM

To: lara@avalonlaw.sg

Cc: john@avalonlaw.sg; claims@avalonlaw.sg

Subject: FW: 2023.0531.PDPI.JK(kd) - ACCIDENT INVOLVING FBB8485Y, SJV9685E, SJC8998J (MSIG) & SMX9991A ON 21/2/2023AT ABOUT 1730 HOURS ALONG TPE

Dear Sir/Mdm,

We refer to your email dated 02/05/2023.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) AutoProbe Consultants
- 6) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Xing Guo Qiang	6) Chow Bo Xiong
2) Kenneth Kong	7) TT Garajan
3) Marcus Chua	8) Victor Png
4) Ng You Han	9) Tay Beng Hee
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

(a) *Fast lane settlement is not applicable for cases that liability is in dispute*

(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



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 *Join our mission in protecting our planet, please consider the environment before you print.*

From: lara@avalonlaw.sg <lara@avalonlaw.sg>

Sent: Tuesday, May 2, 2023 3:19 PM

To: 'claimsreport' <claimsreport@sompo.com.sg>; Claims SG <claims@sg.msig-asia.com>; MotorClaims-sg@greateasterngeneral.com

Cc: john@avalonlaw.sg; claims@avalonlaw.sg

Subject: 2023.0531.PDPI.JK(kd) - ACCIDENT INVOLVING FBB8485Y, SJV9685E, SJC8998J & SMX9991A ON 21/2/2023AT ABOUT 1730 HOURS ALONG TPE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Our Ref: 2023.0531.PDPI.JK/kd

Sompo Ref: SJV9685E

MSIG Ref: SJC8998J

GE Ref: SMX9991A

Dear Sirs,

NOTICE OF ACCIDENT

1. We are instructed by our client, **FAUZEE BIN MOHD NOR** to notify you of the abovesaid accident.
2. Copies of the following documents are attached for your attention:
 - *Our client's Accident Statement (FBB8485Y)*
 - *LTA search results*
 - *Letter dated 22/3/2023 from the Traffic Police (investigation result)*
3. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair his vehicle, please let us know **within 2 working days** of your receipt of this Notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.
4. Please be informed that the said vehicle can be inspected at:

Name of Workshop :	M/s M2GARAGE PTE LTD
Address of Survey Location :	61 Woodlands Industrial Park E9, Premier 9S, #01-17, Singapore 757047
Name of Contact Person :	Mr. Chong Wei Min
Contact Number :	8332 6632

5. All of our client's rights are hereby reserved. Thank you.

Best Regards,

Lara Ng

Legal Executive

for & on behalf of Ms Audrey Koo



Avalon Law Corporation

Avalon Law Corporation

Havelock II, 2 Havelock Road, #05-21

Singapore 059763

Mobile: +65 9012 2146

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