

## Meng Yan (LKK Auto)

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**From:** CHARMAINE KONG <charmainekong@lonpac.com>  
**Sent:** Tuesday, 2 May 2023 2:38 pm  
**To:** Shiau Chan (LKKAuto); Admin A; assignments  
**Cc:** MT\_Claim\_SG  
**Subject:** Our Ref: 22/23/23/VC05/027076 : PRI Arrangement for SLE 8875 X - Honda Vezel ( SLE8875X )  
**Attachments:** SLE8875X- TP GIA REPORT.pdf; GBF9720R- OI GIA REPORT.pdf; 2023.05.02 LOD to Lonpac (SLE8875X).pdf

Lonpac External - Confidential

Lonpac External - Confidential

Dear Shiau Chan/LKK,

TP's LOD with surveyor report attached for your necessary action. Please forward us your surveyor report.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** CHARMAINE KONG  
**Sent:** Friday, March 10, 2023 12:13 PM

**To:** siewsc@lkkauto.com

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>

**Subject:** FW: PRI Arrangement for SLE 8875 X - Honda Vezel ( SLE8875X ) Our Ref: 22/23/23/VC05/027076

## Lonpac External - Confidential

Dear Shiau Chan,

Insured's & third party's GIA reports attached for your necessary actions.

Thank you.

Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Sent:** Friday, March 10, 2023 11:22 AM

**To:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>

**Subject:** RE: PRI Arrangement for SLE 8875 X - Honda Vezel

## Lonpac External - General

Our Ref: 22/23/23/VC05/027076 ( Charmaine's case)

Dear Shiau Chan,

Our reference is as above.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Friday, March 10, 2023 11:15 AM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: PRI Arrangement for SLE 8875 X - Honda Vezel

Dear Gerald,

Kindly provide us the claim reference.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Tuesday, March 7, 2023 5:31 PM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: PRI Arrangement for SLE 8875 X - Honda Vezel

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 8.3.23.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, 7 March 2023 4:42 PM

**To:** [benzrallyfirm@gmail.com](mailto:benzrallyfirm@gmail.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: PRI Arrangement for SLE 8875 X - Honda Vezel

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Jackie,

We are not considering your choices of SJE and shall appoint LKK Auto Consultants Pte Ltd for the PRI. Please advise place of accident. Alternatively, please let us have a copy of your client's report.

Aside to LKK – Attn : Meng Yan,

FYNA

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** [benzrallyfirm@gmail.com](mailto:benzrallyfirm@gmail.com) <[benzrallyfirm@gmail.com](mailto:benzrallyfirm@gmail.com)>

**Sent:** Tuesday, March 7, 2023 4:35 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: PRI Arrangement for SLE 8875 X - Honda Vezel

Dear Officer,

We disagree to engage your list of surveyors.

We wonder would you like to consider our surveyor from Allied Auto Appraisal or Harvester Appraisal.

Regards

Jackie Koh  
Admin

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, 7 March, 2023 4:19 PM

**To:** Benz Rally <[benzrallyfirm@gmail.com](mailto:benzrallyfirm@gmail.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: PRI Arrangement for SLE 8875 X - Honda Vezel

## Lonpac External - General

WITHOUT PREJUDICE

Dear Jackie,

Our insured has not lodged the report and we are making enquiries.

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Simon Ho - LKK
4	Bryan Tammi Ang - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Mohd Akid - LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
210	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** [benzrallyfirm@gmail.com](mailto:benzrallyfirm@gmail.com) <[benzrallyfirm@gmail.com](mailto:benzrallyfirm@gmail.com)>  
**Sent:** Tuesday, March 7, 2023 4:08 PM  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** PRI Arrangement for SLE 8875 X - Honda Vezel

Dear Officer,

Kindly assist to arrange PRI for the said vehicle.

3<sup>rd</sup> Party Veh No – GBF 9720 R

Doa – 06/03/2023

3<sup>rd</sup> Party Ins – Lonpac

Contact : Shanelle 9187 8064

Blk 8 Kaki Bukit Ave 4

#02-24

Singapore 415875

Thank you

Regards,

Jackie Koh

Admin

**Karr Autoworks Pte. Ltd.**

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