

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 12 July 2023 11:35 AM
To: Teo, Grace; Chan, Shu Hui Agnes; SUR
Cc: Wong, Seok Hiang Betty
Subject: RE: LKK \ CMTD2301682/AGC | OUR REF : 2304-45 YOUR REF : GBB7230YPRE-REPAIR INSPECTION FOR SME8407C
Attachments: SME8407C IA.pdf; SME8407C ESTIMATE.pdf; SME8407C LTA.pdf; SME8407C Photos 2.pdf; SME8407C Photos.pdf; SME8407C Photos 3.pdf

Dear Sir/Madam,

Enclosed herewith preliminary advice of SME 8407C.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Tuesday, May 2, 2023 3:24 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>

Subject: RE: LKK \ CMTD2301682/AGC | OUR REF : 2304-45 YOUR REF : GBB7230YPRE-REPAIR INSPECTION FOR SME8407C

Dear Grace,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, May 2, 2023 2:16 PM

To: Darren Ng <claims@teamworkgarage.com>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>

Subject: LKK \ CMTD2301682/AGC | OUR REF : 2304-45 YOUR REF : GBB7230YPRE-REPAIR INSPECTION FOR SME8407C

Without Prejudice

Dear Darren,

We refer to your email reply and agreed to appoint **LKK Auto** to conduct the survey.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK Auto**,

Please arrange the named surveyor to survey **SME8407C** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Darren Ng <claims@teamworkgarage.com>

Sent: Tuesday, May 2, 2023 2:05 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>

Subject: RE: PRI \ CMTD2301682/AGC | OUR REF : 2304-45 YOUR REF : GBB7230YPRE-REPAIR INSPECTION FOR SME8407C

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WITHOUT PREJUDICE

Dear Grace,

Please kindly appoint LKK

Regards

Darren

68442475

BLK 53 PAYA UBI INDUSTRIAL PARK

UBI AVE 1 #01-24

S(408934)

From: [Claims - Motor Survey](#)

Sent: Tuesday, 2 May 2023 10:56 am

To: [Teamwork](#); [Chan, Shu Hui Agnes](#)

Cc: [Wong, Seok Hiang Betty](#)

Subject: PRI \ CMTD2301682/AGC | OUR REF : 2304-45 YOUR REF : GBB7230YPRE-REPAIR INSPECTION FOR SME8407C

Our Reference: CMTD2301682/AGC

Your Reference: 2304-45 (SME8407C)

Without Prejudice

Date: 02/05/2023

EMAIL

ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S Teamwork Garage Pte Ltd

Dear Seri,

ACCIDENT INVOLVING GBB7230Y & SME8407C ON 28.04.23

We refer to your Notice of Accident dated 28/04/2023.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Teamwork <claims@teamworkgarage.com>

Sent: Friday, April 28, 2023 5:52 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; TEAMWORK <claims@teamworkgarage.com>

Subject: OUR REF : 2304-45 YOUR REF : GBB7230Y PRE-REPAIR INSPECTION FOR SME8407C

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WITHOUT PREJUDICE

Dear Sir/Madam,

OUR REF : 2304-45

YOUR REF : GBB7230Y

Dear Sir / Madam,

PRE-REPAIR INSPECTION FOR ~~SNB8687P~~ SME8407C

We are instructed by our client to notify you of a road traffic accident on 28/04/23 at about 1149hrs involving our client's/customer's vehicle registration number [SME8407C] and vehicle registration number [GBB7230Y] driven by you at the material time. A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's /customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle and please let us have your list of surveyors. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Thank you and have a nice day!

Regards

Seri Kamaludin

Teamwork Garage Pte Ltd

Blk 53 Ubi Avenue 1

#01-24/34

Paya Ubi Industrial Park

Singapore 408934

Tel: 6844 2475

Fax:6844 2474