

Meng Yan (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Tuesday, 2 May 2023 1:38 pm
To: Admin AP Automotive Services; admin-d; assignments; SUR
Cc: Choo, Thelma; Marcus Teo; paul; Chrystia Liew; info; Wong, Seok Hiang Betty; ClickUp: SML 562C
Subject: LKK/AL/nr \ CMTD2301685/THE | ARRANGE PRI FOR SML 562C (YOUR REF: SMY7039H on 27.04.23
Attachments: SML 562C_GIA REPORT.zip

Without Prejudice

Dear Zaleha,

We refer to your email reply and agreed to appoint **Mr. Adrian Ling** of **LKK AUTO** to survey the above vehicle.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrange **Mr. Adrian** to conduct the survey for **SML562C** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please submit with your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo

Claims Division
D: 6329 5170 | T: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Admin AP Automotive Services <mota@apautomotive.services>

Sent: Tuesday, May 2, 2023 1:15 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>; Marcus Teo <marcus@apautosg.com>; paul <paul@apautosg.com>; Chrystia Liew <chrystia@apautomotive.services>; info <info@apautosg.com>; Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>; ClickUp: SML 562C <a.c.865c7umcx.u-37601221.80238500-905d-4c14-ae8c-05fd0e4c4e75@tasks.clickup.com>

Subject: Re: PRI \ CMTD2301685/THE | ARRANGE PRI FOR SML 562C (YOUR REF: SMY7039H on 27.04.23)

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Grace,

We are pleased to choose Adrian Ling from LKK to inspect our client vehicle.

Thank you.

Best Regards

Zaleha

**Motor Claims Manager
AP Automotive Services Pte Ltd**



[\(65\) 6970 4786](tel:(65)69704786) | [\(65\) 9329 4240](tel:(65)93294240)

mota@apautomotive.services

www.apautosg.com

56 Loyang Way #04-04 Loyang Enterprise Building S508775 | UEN:202022890H

On Tue, 2 May 2023 at 11:17, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference : CMTD2301685/THE
Your Reference: SML562C

Date: 02/05/2023

Without Prejudice
EMAIL ONLY
OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S AP Automotive Services Pte Ltd

Dear Zaleha,

ACCIDENT INVOLVING SMY7039H & SML562C ON 27.04.23

We refer to your Notice of Accident dated 02/05/2023.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/ thelma.choo@sompo.com.sg .

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong
	In house surveyor	Teo See Ling

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Admin AP Automotive Services <mota@apautomotive.services>

Sent: Tuesday, May 2, 2023 9:36 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Cc: Marcus Teo <marcus@apautosg.com>; paul <paul@apautosg.com>; Chrystia Liew <chrystia@apautomotive.services>; info <info@apautosg.com>;
ClickUp: SML 562C <a.c.865c7umcx.u-37601221.80238500-905d-4c14-ae8c-05fd0e4c4e75@tasks.clickup.com>
Subject: ARRANGE PRI FOR SML 562C (YOUR REF: SMY 7039H)

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Dear Sir / Madam "WITHOUT PREJUDICE"

Kindly arrange your surveyor to inspect our vehicle at

56 Loyang Way,

#04-04 Loyang Enterprise Building,

Singapore 508775

Contact Person : ZALEHA - 9329 4240

Please do not hesitate to contact me should you have any queries thereof.

Thank you.

Best Regards

Zaleha
Motor Claims Manager
AP Automotive Services Pte Ltd

 [\(65\) 6970 4786](tel:(65)69704786) | [\(65\) 9329 4240](tel:(65)93294240)

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