

Meng Yan (LKK Auto)

From: Claims <claims@budgetdirect.com.sg>
Sent: Tuesday, 2 May 2023 12:08 pm
To: admin-d; SUR; assignments
Cc: Derrick Quok; Kenneth Lim; Don Bong; Ng Chen How
Subject: TPPD survey: Claim ref: C10021977 /CH || OI- SMU607K (Grey) TP-SKH2603A || Est: \$0.00 || TLM Automobile PL
Attachments: C10021977 - TP (SKH2603A).zip

Hi Team,

We would like to request TP survey for SKH2603A. TP chose LKK to survey the vehicle.

Workshop information:
Address:

Casper

TLM Automobile Pte Ltd

Phone: 6858 5151 Ext: 802

Fax: 6858 0877

1 Defu Lane 6 Singapore 53931

Please confirm assignment.

Thank you.

Warmest Regards,

Frauline Khoo
Admin Executive, Claims

T +65 6989 3696

F +65 6725 0853

E frauline.khoo@budgetdirect.com.sg



Customer Care +65 6221 2111
Claims +65 6221 2199
Claims (Int.) +65 6540 2199

190 Clemenceau Avenue, #03-01
Singapore Shopping Centre
Singapore 239924
budgetdirect.com.sg



Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

This email is sent by Auto & General (SEA) Services Pte. Limited or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised.

▪

From: tlmcasper@tlmotor.com.sg <tlmcasper@tlmotor.com.sg>

Sent: Tuesday, May 2, 2023 9:46 AM

To: Claims <claims@budgetdirect.com.sg>

Cc: tlmautomobile@tlmotor.com.sg

Subject: RE: PRI Request on 02.05.2023 || C10021977/CH || Arrange TP survey - Accident Involving SKH2603A (TLM) and SMU607K (AGI) on 29.04.2023

Dear Sir/mdm,

We would like to select LKK for the survey.

Thank you

Best Regards,

Casper

TLM Automobile Pte Ltd
Phone: 6858 5151 Ext: 802
Fax: 6858 0877
1 Defu Lane 6 Singapore 539365
Email: tlmcasper@tlmotor.com.sg

From: tlmcasper@tlmotor.com.sg <tlmcasper@tlmotor.com.sg>
Sent: Saturday, April 29, 2023 1:19 PM
To: Claims <claims@budgetdirect.com.sg>
Cc: tlmautomobile@tlmotor.com.sg
Subject: Arrange TP survey - Accident Involving SKH2603A (TLM) and SMU607K (AGI) on 29.04.2023

Without Prejudice

Your ref:- SMU607K

Our ref: - SKH2603A

Dear Sir/Mdm,

We refer to the above matter.

Please arrange for survey as soon as possible, vehicle in our premises.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle and agree to finalise the cost of repair with us within 7 working days upon vehicle discharge. If you disagree or we do not hear from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you and you are deemed to have agreed to the appointment of any of the motor surveyors listed by our client.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

We await for your favourable reply.

Thank you

Best Regards,

Casper

TLM Automobile Pte Ltd
Phone: 6858 5151 Ext: 802
Fax: 6858 0877
1 Defu Lane 6 Singapore 539365
Email: tlmcasper@tlmotor.com.sg

From: frontdesk@tlmotor.com.sg <frontdesk@tlmotor.com.sg>

Sent: Wednesday, 21 December 2022 11:49 am

To: Claims <claims@budgetdirect.com.sg>

Cc: sharon.ten@tlmotor.com.sg; wendy.tan@tlmotor.com.sg

Subject: Arrange survey - Accident Involving SKT9371K (TLM) and SMD7963A (AGI) on 20.12.2022

Without Prejudice

Your ref:- SMD7963A

Our ref: - SKT9371K

Dear Sir/Mdm,

We refer to the above matter.

Please arrange for survey as soon as possible, vehicle in our premises.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle and agree to finalise the cost of repair with us within 7 working days upon vehicle discharge. If you disagree or we do not hear from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you and you are deemed to have agreed to the appointment of any of the motor surveyors listed by our client.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

We await for your favourable reply.

Thank you & regards,



William Lam
frontdesk@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

Confidentiality Notice: This email (including any attachments) is intended for the recipient(s) named above and may contain information that is confidential to Tan Lim Motor Pte Ltd. Any use of the information (including, but not limited to, total or partial reproduction, distribution or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you are not an intended recipient of this email, please notify the sender immediately and delete it. While Tan Lim Motor has put in place anti-virus programs, we do not accept responsibility for any damage caused by viruses passed on unwittingly.



Virus-free. www.avast.com