

## Meng Yan (LKK Auto)

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**From:** Meng Yan (LKK Auto)  
**Sent:** Wednesday, 3 May 2023 4:06 PM  
**To:** 'Claims'; SUR; assignments  
**Cc:** Derrick Quok; Kenneth Lim; Don Bong; Ng Chen How  
**Subject:** RE: Cancel TP Survey || TPPD survey: Claim ref: C10021977 /CH || OI- SMU607K (Grey) TP-SKH2603A || Est: \$0.00 || TLM Automobile PL

Dear Frauline,

Content noted. We will cancel the assignment at our end.

Best Regards,

Celine Fong

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <claims@budgetdirect.com.sg>  
**Sent:** Wednesday, May 3, 2023 11:15 AM  
**To:** Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Claims <claims@budgetdirect.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>; Don Bong <don.bong@budgetdirect.com.sg>; Ng Chen How <chenhow.ng@budgetdirect.com.sg>  
**Subject:** Cancel TP Survey || TPPD survey: Claim ref: C10021977 /CH || OI- SMU607K (Grey) TP-SKH2603A || Est: \$0.00 || TLM Automobile PL

Dear Team,

Reference to the mentioned above.

We apologise that TP decided to withdraw survey from LKK.

Please cancel assignment and confirm.

Apologies for all the inconvenience caused.

Thank you.

Warmest Regards,

**Frauline Khoo**  
**Admin Executive, Claims**

**T** +65 6989 3696

**F** +65 6725 0853

**E** [frauline.khoo@budgetdirect.com.sg](mailto:frauline.khoo@budgetdirect.com.sg)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

**Sent:** Tuesday, May 2, 2023 12:18 PM

**To:** Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Derrick Quok <[derrick.q@budgetdirect.com.sg](mailto:derrick.q@budgetdirect.com.sg)>; Kenneth Lim <[kenneth.lim@budgetdirect.com.sg](mailto:kenneth.lim@budgetdirect.com.sg)>; Don Bong <[don.bong@budgetdirect.com.sg](mailto:don.bong@budgetdirect.com.sg)>; Ng Chen How <[chenhow.ng@budgetdirect.com.sg](mailto:chenhow.ng@budgetdirect.com.sg)>

**Subject:** RE: TPPD survey: Claim ref: C10021977 /CH || OI- SMU607K (Grey) TP-SKH2603A || Est: \$0.00 || TLM Automobile PL

Dear Frauleine,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 / Whatsapp call: 87813698 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>

**Sent:** Tuesday, May 2, 2023 12:08 PM

**To:** admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Derrick Quok <[derrick.q@budgetdirect.com.sg](mailto:derrick.q@budgetdirect.com.sg)>; Kenneth Lim <[kenneth.lim@budgetdirect.com.sg](mailto:kenneth.lim@budgetdirect.com.sg)>; Don Bong

<[don.bong@budgetdirect.com.sg](mailto:don.bong@budgetdirect.com.sg)>; Ng Chen How <[chenhow.ng@budgetdirect.com.sg](mailto:chenhow.ng@budgetdirect.com.sg)>

**Subject:** TPPD survey: Claim ref: C10021977 /CH || OI- SMU607K (Grey) TP-SKH2603A || Est: \$0.00 || TLM Automobile PL

Hi Team,

We would like to request TP survey for SKH2603A. TP chose LKK to survey the vehicle.

Workshop information:

Address:

Casper

TLM Automobile Pte Ltd

Phone: 6858 5151 Ext: 802

Fax: 6858 0877

1 Defu Lane 6 Singapore 539365

Email: [tlmcasper@tlmotor.com.sg](mailto:tlmcasper@tlmotor.com.sg)

Please confirm assignment.

Thank you.

Warmest Regards,

**Frauline Khoo**  
**Admin Executive, Claims**

**T** +65 6989 3696

**F** +65 6725 0853

**E** [frauline.khoo@budgetdirect.com.sg](mailto:frauline.khoo@budgetdirect.com.sg)

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**From:** [tlmcasper@tlmotor.com.sg](mailto:tlmcasper@tlmotor.com.sg) <[tlmcasper@tlmotor.com.sg](mailto:tlmcasper@tlmotor.com.sg)>

**Sent:** Tuesday, May 2, 2023 9:46 AM

**To:** Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>

**Cc:** [tlmautomobile@tlmotor.com.sg](mailto:tlmautomobile@tlmotor.com.sg)

**Subject:** RE: PRI Request on 02.05.2023 || C10021977/CH || Arrange TP survey - Accident Involving SKH2603A (TLM) and SMU607K (AGI) on 29.04.2023

Dear Sir/mdm,

We would like to select LKK for the survey.

Thank you

Best Regards,

Casper

TLM Automobile Pte Ltd

Phone: 6858 5151 Ext: 802

Fax: 6858 0877

1 Defu Lane 6 Singapore 539365

Email: [tlmcasper@tlmotor.com.sg](mailto:tlmcasper@tlmotor.com.sg)

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**From:** [tlmcasper@tlmotor.com.sg](mailto:tlmcasper@tlmotor.com.sg) <[tlmcasper@tlmotor.com.sg](mailto:tlmcasper@tlmotor.com.sg)>

**Sent:** Saturday, April 29, 2023 1:19 PM

**To:** Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>

**Cc:** [tlmautomobile@tlmotor.com.sg](mailto:tlmautomobile@tlmotor.com.sg)

**Subject:** Arrange TP survey - Accident Involving SKH2603A (TLM) and SMU607K (AGI) on 29.04.2023

Without Prejudice

Your ref:- SMU607K

Our ref: - SKH2603A

Dear Sir/Mdm,

We refer to the above matter.

**Please arrange for survey as soon as possible, vehicle in our premises.**

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle and agree to finalise the cost of repair with us within 7 working days upon vehicle discharge. If you disagree or we do not hear from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you and you are deemed to have agreed to the appointment of any of the motor surveyors listed by our client.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

We await for your favourable reply.

Thank you

Best Regards,

Casper

TLM Automobile Pte Ltd  
Phone: 6858 5151 Ext: 802  
Fax: 6858 0877  
1 Defu Lane 6 Singapore 539365  
Email: [tlmcasper@tlmotor.com.sg](mailto:tlmcasper@tlmotor.com.sg)

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**From:** [frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg) <[frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg)>

**Sent:** Wednesday, 21 December 2022 11:49 am

**To:** Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>

**Cc:** [sharon.ten@tlmotor.com.sg](mailto:sharon.ten@tlmotor.com.sg); [wendy.tan@tlmotor.com.sg](mailto:wendy.tan@tlmotor.com.sg)

**Subject:** Arrange survey - Accident Involving SKT9371K (TLM) and SMD7963A (AGI) on 20.12.2022

Without Prejudice

Your ref:- SMD7963A

Our ref: - SKT9371K

Dear Sir/Mdm,

We refer to the above matter.

**Please arrange for survey as soon as possible, vehicle in our premises.**

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle and agree to finalise the cost of repair with us within 7 working days upon vehicle discharge. If you disagree or we do not hear from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you and you are deemed to have agreed to the appointment of any of the motor surveyors listed by our client.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

We await for your favourable reply.

Thank you & regards,



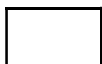
**William Lam**  
[frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg)

O. +65 6858 5151  
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**Tan Lim Motor Pte Ltd**  
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