

EzLyna (LKKAUTO)

From: Elise Law <eliselaw@successunited.com.sg>
Sent: Thursday, 25 May 2023 9:37 am
To: EzLyna (LKKAUTO)
Cc: Admin A; WEI NI TAN
Subject: Re: SKQ9394J | SNH8536K | DoA 24/04/2023 *** LKK REF: CC6/AIG23004402/Aya3

Hi EzLyna,

Kindly noted that our insured will do a private settlement with your insured.

Thank you.

Best Regards,

Elise Law
Claim Executive

SUCCESS UNITED PTE LTD
2 Kaki Bukit Ave 2
#01-33 Kaki Bukit AutoHub
Singapore 417921
Tel: 6746 1515 Fax: 6748 5015

On Thu, 18 May 2023 at 14:08, EzLyna (LKKAUTO) <ezlyna@lkkauto.com> wrote:

Without Prejudice

Dear Elise,

We refer to your email below.

Please find enclosed sketch plan & accident statement of our insured as follow:-

Sketch Plan

04/05/2023

1.7.10PM

A SKH 8536K

B SKQ 9394J



Describe Circumstances of the Accident:

On 23 April 2023, I was driving along Teddington Avenue road.

My car drove past SKQ 9394J. After my main body past the car, ~~then~~ I heard a small knock at my back rear.

After turning right into a safety lane, I stopped my car and take look at my car rear. No damage was noticed.

When I inspect the other car, I noted the other car driver was ~~not~~ parked further right of the lane. Driver was saying he intended to reverse into his house. While I suspect

the ~~driver~~ hit might be caused by myself initial, I believed the likelihood of other driver might be reversing into his house ~~without~~ without checking blindspot. Thus, my front car side panel of the car has not damage at all.

pls enclosed statement attached

Based on our insured's accident statement, it seems like your client was reversing into the house. As such we are unable to commit DS.

Kindly forward a copy of video footage of this accident for our further assessment.

Your kind reply is much appreciated. Thank you.

With warmest regards,

Ezlyna

LKK Auto Consultants Pte Ltd

From: Elise Law <eliselaw@successunited.com.sg>

Sent: Friday, May 12, 2023 9:32 AM

To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; WEI NI TAN <wynni@successunited.com.sg>

Subject: Re: SKQ9394J | SNH8536K | DoA 24/04/2023 *** LKK REF: CC6/AIG23004402/Aya3

Hi EzLyna,

My insured had contacted with your insured, and he said he already did the accident report last Friday.

Can you check your insured accident report and the liability?

I called the driver of the car that damaged my vehicle through my contacts, I managed to get his mobile.

I spoke to him, he is in Uk now and he said he had reported on last Friday already; so it cannot be delayed for a week already. Can you verify if AIG has received his report?

20:13

Thank you.

Best Regards,

Elise Law

Claim Executive

SUCCESS UNITED PTE LTD

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#01-33 Kaki Bukit AutoHub

Singapore 417921

Tel: 6746 1515 Fax: 6748 5015

On Wed, 10 May 2023 at 13:23, EzLyna (LKKAUTO) <ezlyna@lkkauto.com> wrote:

Dear Elise,

We refer to your email below.

We are unable to commit DS as we still pending to receive our insured's GIA report. Meantime, would appreciate if you could share the video footage of this accident with us for assessment. Scene photos are not conclusive on how the accident happens.

Alternatively, you may advise your client to convert to OD claim. Thank you.

With warmest regards,

Ezlyna

From: Elise Law <eliselaw@successunited.com.sg>

Sent: Wednesday, May 10, 2023 9:15 AM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: WEI NI TAN <wynni@successunited.com.sg>; Admin A <admin-a@lkkauto.com>; EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Subject: Re: SKQ9394J | SNH8536K | DoA 24/04/2023 *** LKK REF: CC6/AIG23004402/Aya3

Hi Mei Kwan,

Any update regarding the liability?

The owner requested for update on the liability.

Thank you.

Best Regards,

Elise Law

Claim Executive

SUCCESS UNITED PTE LTD

2 Kaki Bukit Ave 2

#01-33 Kaki Bukit AutoHub

Singapore 417921

Tel: 6746 1515 Fax: 6748 5015

On Wed, 3 May 2023 at 16:01, Elise Law <eliselaw@successunited.com.sg> wrote:

Hi Mei Kwan,

Enclosed the scene photos for your reference.

The cost of repair is around 5k - 6k.

Please update us on the liability after your insured did the accident report.

Thank you.

Best Regards,

Elise Law

Claim Executive

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Singapore 417921

Tel: 6746 1515 Fax: 6748 5015

On Wed, 3 May 2023 at 15:54, Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

Dear Sir / Madam,

We refer to the above matter.

Please be informed that our insured has yet to report the accident.

Please provide us the following.

- ***evidence i.e. video and scene photo (if any)***
- ***PIR result (if any)***
- ***Estimated cost of repair***

Please note that for liability, claim negotiation and settlement, please contact **Ezlyna**.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elise Law <eliselaw@successunited.com.sg>

Sent: Tuesday, May 2, 2023 9:31 AM

To: Admin A <admin-a@lkkauto.com>

Cc: WEI NI TAN <wynni@successunited.com.sg>

Subject: Re: SKQ9394J | SNH8536K | DoA 24/04/2023

Hi,

Any update regarding the liability?

Thank you.

Best Regards,

Elise Law

Claim Executive

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Singapore 417921

Tel: 6746 1515 Fax: 6748 5015

On Thu, 27 Apr 2023 at 09:40, Elise Law <eliselaw@successunited.com.sg> wrote:

Hi,

Enclosed the GIA report for your reference.

Kindly advise on the liability of this case.

Thank you.

Best Regards,

Elise Law

Claim Executive

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