

Meng Yan (LKK Auto)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Friday, 28 April 2023 2:12 pm
To: assignments; Kelly Ding
Cc: MT_Claim_SG
Subject: FW: Authorisation of OD Repair - GBM 2624U (DOA - 26/04/23)
Attachments: GBM2624U - CI.pdf; GIA REPORT - GBM2624U - DOA 26042023.pdf

Lonpac External - General

Lonpac External - General

Dear Meng Yan/LKK,

Ref: TBA

FYA please. Please arrange with workshop.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Kelly Ding <kelly@dingautomotive.com>

Sent: Friday, April 28, 2023 11:58 AM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Rena Tioh <claims@dingautomotive.com>; Sarah Ong <sarah@dingautomotive.com>; Taxis Customer Service <taxiscs@stengg.com>; oki@ongkk.com; ZHENG Yongqing John <zhengyq@stengg.com>; CHUAH Yong Ee <chuahyongee@stengg.com>

Subject: Authorisation of OD Repair - GBM 2624U (DOA - 26/04/23)

Dear Officer,

We refer to GBM2624U – Policy Number Z23VC05016919.

Attached SAS Report & CI for your reference.

Claim is submitted under Ding Automotive Pte Ltd, in-house workshop for Distributor - ST Engineering Mobility Services Pte Ltd.

Kindly provide authorization to proceed with OD repair and arrange for survey.

Vehicle owner has requested to send the vehicle down to the workshop.

Please advise.

Password for SAS report : GBM2624U3762C

Thanks and regards,

Kelly Ding

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