Veron Chen (LKKAuto)

Veron Chen (LKKAuto) From: Tuesday, 2 May 2023 5:24 PM Sent: To: assignments; meiy.wong@vw.com.sg Cheong Pearlyn (VGS - SG/Singapore; Tang Shushi (VGS - SG/Singapore; Oh Cc: Huiwen (VGS - SG/Singapore; Anthonidas Christopher (VGS - SG/Singapore; SUR RE: SURVEY FOR VEHICLE SMG7509M OD RECOVERY CLAIM **Subject:** Dear Meiy, Please be informed that excess is NIL Best Regards, Veron Chen | Case Handler **LKK Auto Consultants Pte Ltd** Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Veron Chen (LKKAuto) Sent: Tuesday, May 2, 2023 5:04 PM To: assignments <assignments@lkkauto.com>; meiy.wong@vw.com.sg Cc: Cheong Pearlyn (VGS - SG/Singapore <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore <shushi.tang@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore <huiwen.oh@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore <christopher.anthonidas@vw.com.sg>; SUR <sur@lkkauto.com> Subject: RE: SURVEY FOR VEHICLE SMG7509M OD RECOVERY CLAIM Dear Meiy,

As instructed by our client, please proceed to repair the insured vehicle SMG 7509M. (Excess TBA).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, April 28, 2023 10:54 AM

To: assignments <assignments@lkkauto.com>

Subject: FW: SURVEY FOR VEHICLE SMG7509M OD RECOVERY CLAIM

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong Meiy (VGS - SG/Singapore) < <u>meiy.wong@vw.com.sg</u>>

Sent: Friday, April 28, 2023 10:52 AM

To: claims@allianz.com.sg; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) < Pearlyn.cheong@vw.com.sg; Tang Shushi (VGS - SG/Singapore) < shushi.tang@vw.com.sg; Oh Huiwen (VGS - SG/Singapore) < huiwen.oh@vw.com.sg; Anthonidas Christopher

(VGS - SG/Singapore) < christopher.anthonidas@vw.com.sg Subject: SURVEY FOR VEHICLE SMG7509M OD RECOVERY CLAIM

Dear Claims,

Please arrange survey at 17 Tuas Ave 9 (Vehicle at workshop). Kindly revert to confirm ,Thank you.

Remark: GIA PW SMG7509M8496E

Thanks and Best Regards,

Meiy Insurance Service Advisor Aftersales

Volkswagen Group Singapore Pte Ltd 17 Tuas ave 9 Singapore 639197

Mobile: +65 81214681 meiy.wong@vw.com.sg

https://www.volkswagen.com.sg/













It's not e-mail, if you print it. Think Blue.

Internal