

## Meng Yan (LKK Auto)

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**From:** Jaime Tay <jaime.tay@eqinsurance.com.sg>  
**Sent:** Friday, 28 April 2023 11:10 am  
**To:** assignments  
**Subject:** <PRS> REQUEST FOR PRE-REPAIR INSPECTION FOR SGE 2132E DOA: 26.04.2023 // EQI REF: DM23HO00891/JT  
**Attachments:** OI - SLD6223X.pdf; TP - SGE2132E.pdf; TP REAR VF.mp4

Dear Sirs,

Enclosed GIA reports fyn.

Thank you.

**With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)**

### Announcement

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay  
[Executive | Claims](#)



### EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Jaime Tay  
**Sent:** Friday, 28 April 2023 11:09 AM  
**To:** 'Siow Szelin' <szelin.siow@fastechauto.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** Jason <Jason@fastechauto.com.sg>  
**Subject:** RE: <PRS> REQUEST FOR PRE-REPAIR INSPECTION FOR SGE 2132E DOA: 26.04.2023 // EQI REF: DM23HO00891/JT

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Szelin,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

**Please assist on PRS assignment.**

Thank you.

**With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)**

**Announcement**

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**From:** Siow Szelin <[szelin.siow@fastechauto.com.sg](mailto:szelin.siow@fastechauto.com.sg)>

**Sent:** Friday, 28 April 2023 11:04 AM

**To:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>

**Subject:** RE: <PRS> REQUEST FOR PRE-REPAIR INSPECTION FOR SGE 2132E DOA: 26.04.2023 // EQI REF: DM23HO00891/JT

Without Prejudice

Dear Jaime,

Please arrange (LKK Auto Consultants Pte Ltd) to conduct the pre-repair survey.

Thank you

Best Regards,

Szelin

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-48

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

---

**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Sent:** Friday, April 28, 2023 10:52

**To:** Siow Szelin <[szelin.siow@fastechauto.com.sg](mailto:szelin.siow@fastechauto.com.sg)>

**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>

**Subject:** <PRS> REQUEST FOR PRE-REPAIR INSPECTION FOR SGE 2132E DOA: 26.04.2023 // EQI REF: DM23HO00891/JT

**Without Prejudice**

**Save As To Costs**

**With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)**

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	<b>2) LBS Automotive Appraisal Pte Ltd</b>  L.B.S. Auto Consultants Pte Ltd  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace
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<b>3) RT Appraisal Pte Ltd</b>  Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	<b>4) Priority Services</b>  Tel: 62934822 Fax: 62963283 Contact Person: Sharon
<b>5) Formteam Adjusters Pte Ltd</b>  Tel: 65091788 Fax: 65096221	<b>6) LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561 Fax: 6741-4108
<b>7) Appraisals Associates Pte Ltd</b>  Tel : 67472822 Fax: 67470070	<b>8) Infiniti Appraisal Service</b>  Tel : 96684818/90099001 Fax: 64587432
<b>9) Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

**With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)**

**Announcement**

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Regards,

Jaime Tay  
Executive | Claims



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**From:** Siow Szelin <[szelin.siow@fastechauto.com.sg](mailto:szelin.siow@fastechauto.com.sg)>

**Sent:** Friday, 28 April 2023 9:32 AM

**To:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>

**Subject:** RE: <PRS> REQUEST FOR PRE-REPAIR INSPECTION FOR SGE 2132E DOA: 26.04.2023

Without Prejudice

Dear Jaime,

Kindly refer to the attachment for your attention.

Thank you

Best Regards,  
Szelin  
Fastech Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
Autobay Singapore 417883  
Tel: 6746 5405  
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

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**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Sent:** Thursday, April 27, 2023 17:25  
**To:** Siow Szelin <[szelin.siow@fastechauto.com.sg](mailto:szelin.siow@fastechauto.com.sg)>  
**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>  
**Subject:** RE: <PRS> REQUEST FOR PRE-REPAIR INSPECTION FOR SGE 2132E DOA: 26.04.2023

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Sir/Madam,

We refer to your PRS request.

Our insured has not reported the accident.

Please let us have the following in order for us to register and proceed with PRS arrangements:

- Your client's GIA report
- Video footage
- Scene photos

Thank you.

**With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)**

**Announcement**

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**From:** Siow Szelin <[szelin.siow@fastechauto.com.sg](mailto:szelin.siow@fastechauto.com.sg)>  
**Sent:** Thursday, 27 April 2023 1:58 PM  
**To:** motor claims <[motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)>  
**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>  
**Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SGE 2132E DOA: 26.04.2023

Without Prejudice

Dear Sir / Madam,

Second Reminder,



Your insured' s vehicle: [SLD 6223X](#).

Date of accident: [26/04/2023](#)

Please arrange [Pre-repair Inspection](#) for my client' s vehicle no: [SGE 2132E](#).

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,  
Szelin  
Fastech Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
Autobay Singapore 417883  
Tel: 6746 5405  
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

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**From:** Siow Szelin  
**Sent:** Thursday, April 27, 2023 10:37  
**To:** 'motorclaims@eqinsurance.com.sg' <[motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)>  
**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>  
**Subject:** REQUEST FOR PRE-REPAIR INSPECTION FOR SGE 2132E DOA: 26.04.2023

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: [SLD 6223X](#).

Date of accident: 26/04/2023

Please arrange Pre-repair Inspection for my client' s vehicle no: SGE 2132E.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS  
AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,  
Szelin  
Fastech Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
Autobay Singapore 417883  
Tel: 6746 5405  
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