

Shiau Chan (LKKAuto)

From: Rasul (LKKAuto)
Sent: Thursday, 6 July 2023 10:28 AM
To: Dennis Leong
Cc: LKINSTEAM; Shiau Chan (LKKAuto)
Subject: Re: YOUR REF: SND7677P - OUR REF: SLW7226G TP CLAIM - Ref : DMPC2300293H/02/CT

Hi Dennis,

We will be advising our principal a cost of repair P/P \$4,741.40 /- with 04 days of repair before GST, subject to their approval.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Dennis Leong <dennisleong@motorimage.net>
Sent: Saturday, 1 July 2023 3:48 pm
To: Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; SUR <sur@lkkauto.com>
Subject: RE: YOUR REF: SND7677P - OUR REF: SLW7226G TP CLAIM - Ref : DMPC2300293H/02/CT

WITHOUT PREJUDICE

Dear Rasul,

Our COR computation is attached for your agreement.

COR: \$4,741.40 before GST.

04 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH).

Kindly confirm the above as soon as possible.

*****Kindly reply to all for easier follow-up*****

Best Regards.

DENNIS LEONG

Insurance Claim
Motor Image Enterprises Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: (65) 6703 8164
HP: (65) 9489 9000
Email: dennisleong@motorimage.net

From: Rasul (LKKAuto) <Rasul@lkkauto.com>
Sent: Tuesday, 20 June 2023 11:30 am
To: Dennis Leong <dennisleong@motorimage.net>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>
Subject: Re: YOUR REF: SND7677P - OUR REF: SLW7226G TP CLAIM - Ref : DMPC2300293H/02/CT

Hi Dennis,

Proceed

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Dennis Leong <dennisleong@motorimage.net>
Sent: Tuesday, 9 May 2023 10:49 am
To: Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>
Subject: FW: YOUR REF: SND7677P - OUR REF: SLW7226G TP CLAIM - Ref : DMPC2300293H/02/CT

Dear Rasul,

Kindly refer to attach damaged photos and highlighted marked estimate for additional labor.

Please revert back we seeking your approval.

Best Regards.

DENNIS LEONG

Insurance Claim
Motor Image Enterprises Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: (65) 6703 8164

HP: (65) 9489 9000
Email: dennisleong@motorimage.net

From: Jeffery Tan <jefferytan@motorimage.net>
Sent: Friday, 5 May 2023 12:00 pm
To: Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; SUR <sur@lkkauto.com>
Subject: RE: YOUR REF: SND7677P - OUR REF: SLW7226G TP CLAIM - Ref : DMPC2300293H/02/CT

Dear Ms. Crystabelle,

Thank you for the liability clearance for this case.

We accept 100% Direct Settlement in our client's favor.

We will forward our repair invoice, rental invoice, search fee, etc one ready.

Thank you.

Best Regards,

Jeffery Tan
Customer Service - Assistant Manager

Motor Image Enterprises Pte Ltd
25 Leng Kee Road, Singapore 159097
HP/WhatsApp: +65 9093 8598
DID: +65 6703 8598
Email: jefferytan@motorimage.net
Website: www.tanchong.com :: www.subaru.asia



From: Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>
Sent: Wednesday, May 3, 2023 10:59 PM
To: Jeffery Tan <jefferytan@motorimage.net>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; SUR <sur@lkkauto.com>
Subject: RE: YOUR REF: SND7677P - OUR REF: SLW7226G TP CLAIM - Ref : DMPC2300293H/02/CT

WITHOUT PREJUDICE

Dear Jeffrey

Our Insured is liability to the accident.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Jeffery Tan <jefferytan@motorimage.net>

Sent: Wednesday, May 3, 2023 6:41 PM

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>; assignments <assignments@lkkauto.com>

Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; SUR <sur@lkkauto.com>

Subject: RE: YOUR REF: SND7677P - OUR REF: SLW7226G TP CLAIM - Ref : DMPC2300293H/02/CT

Dear Yan,

Survey was carried out by Rasul earlier today.

Attached copy for your reference.

Kindly advise who should we follow up with for the liability clearance.

Thank you and have a great day ahead.

Best Regards,

Jeffery Tan

Customer Service - Assistant Manager

Motor Image Enterprises Pte Ltd

25 Leng Kee Road, Singapore 159097

HP/WhatsApp: +65 9093 8598

DID: +65 6703 8598

Email: jefferytan@motorimage.net

Website: www.tanchong.com :: www.subaru.asia



From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Thursday, April 27, 2023 5:07 PM

To: Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>; assignments <assignments@lkkauto.com>; Dennis Leong <dennisleong@motorimage.net>

Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; Jeffery Tan <jefferytan@motorimage.net>; SUR <sur@lkkauto.com>

Subject: RE: YOUR REF: SND7677P - OUR REF: SLW7226G TP CLAIM - Ref : DMPC2300293H/02/CT

Dear Crystabelle,

Thank you for the assignment.

Dear Dennis,

Appointment confirmed on 3.5.23(wed) 11am.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>

Sent: Thursday, April 27, 2023 5:02 PM

To: assignments <assignments@lkkauto.com>

Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; Jeffery Tan <jefferytan@motorimage.net>; Dennis Leong <dennisleong@motorimage.net>

Subject: RE: YOUR REF: SND7677P - OUR REF: SLW7226G TP CLAIM - Ref : DMPC2300293H/02/CT

WITHOUT PREJUDICE

Dear LKK

Refer to below email and arrange PRI.

Best regards

Crystabelle Tan



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Dennis Leong <dennisleong@motorimage.net>

Sent: Thursday, April 27, 2023 4:57 PM

To: Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>

Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; Jeffery Tan <jefferytan@motorimage.net>

Subject: RE: YOUR REF: SND7677P - OUR REF: SLW7226G TP CLAIM - Ref : DMPC2300304H/02/CT

Hi Crystabelle,

We will like to purpose LKK to conduct PRS.

*****Kindly reply to all for easier follow-up*****

Best Regards.

DENNIS LEONG

Insurance Claim

Motor Image Enterprises Pte Ltd

25 Leng Kee Road

Singapore 159097

DID: (65) 6703 8164

HP: (65) 9489 9000

Email: dennisleong@motorimage.net

From: Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>

Sent: Thursday, 27 April 2023 4:11 pm

To: Dennis Leong <dennisleong@motorimage.net>

Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; Jeffery Tan <jefferytan@motorimage.net>

Subject: RE: YOUR REF: SND7677P - OUR REF: SLW7226G TP CLAIM - Ref : DMPC2300304H/02/CT

WITHOUT PREJUDICE

Dear Sir/Madam

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. Ajax Inspection Services Pte Ltd
2. Appraisals Associates Pte Ltd
3. Infiniti Appraisal Services
4. LKK Auto Consultants

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards
Crystabelle Tan
Senior Associate | Claims



DID (65) 6303 0190 Tel (65) 6337 4779
Email crystabelle_tan@ecics.com.sg Web www.ecics.com.sg
Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Dennis Leong <dennisleong@motorimage.net>
Sent: Thursday, April 27, 2023 10:56 AM
To: ECICS Claims <claims@ecics.com.sg>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; Jeffery Tan <jefferytan@motorimage.net>
Subject: YOUR REF: SND7677P - OUR REF: SLW7226G TP CLAIM

Hi all,

Without Prejudice,

Our customer was involved in an accident with your insured (SND7677P) on 25th APRIL 2023.

Attached a copy of our GIA report & Repair Estimate for your kind reference.

Customer is asking for survey to be carry out by 03/MAY/2023 @ 11:00AM here in our premises, 25 Leng Kee Road S159097. Owner will be waiting while the survey is being carry out.

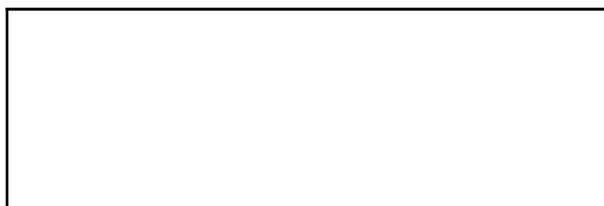
Kindly confirm survey arrangement

*****Kindly reply to all for easier follow-up*****

Best Regards.

DENNIS LEONG

Insurance Claim
Motor Image Enterprises Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: (65) 6703 8164
HP: (65) 9489 9000
Email: dennisleong@motorimage.net



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