

Rajes (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 27 April 2023 9:17 AM
To: Claims; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM23D202960/C02/GBJ7528Y/TOHHS & Your Ref: SLX1765B

WITHOUT PREJUDICE

Your Ref: SLX1765B
Our Ref: SNM23D202960/C02/GBJ7528Y/TOHHS

Dear Wayne

We refer to the above matter.

Based on the available information, we agree on direct settlement and M/s LKK Auto Consultants Pte Ltd to survey SLX1765B.

Subject to policy terms & conditions, damages consistency and quantum, please let us have your quantification of claim including your client's Letter of Authority once repair cost and days are finalised with our surveyor for our further consideration.

Please note that the claim for loss of use and/or rental per day, if any, will be strictly based on the Non-Injury Motor Accident (NIMA) benchmark and surveyor's recommendation.

Please note that this proposal shall not be deemed or construed to be (a) an admission of the truth or falsity of any actual or potential claims or (b) an acknowledgment or admission by China Taiping Insurance Pte Ltd of any fault or liability whatsoever to the insured or to any third party.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange the survey on SLX1765B.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims <claims@procarcare.com.sg>
Sent: Wednesday, April 26, 2023 5:23 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims <claims@procarcare.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM23D202960 & Your Ref: SLX1765B

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Dear Alfred

Please proceed with Marcus Chua Kang Seng (LKK).

Appreciate if you can advise on the accident liability.

Thanks and regards

Wayne Lim

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

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From: donotreply.claims@sg.cntaiping.com <donotreply.claims@sg.cntaiping.com>
Sent: Wednesday, April 26, 2023 5:15 PM
To: alfred.toh@sg.cntaiping.com; Claims <claims@procarcare.com.sg>; Siew Chin <siewchin@procarcare.com.sg>
Subject: PRE-REPAIR SURVEY-Our Ref: SNM23D202960 & Your Ref: SLX1765B

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at claimsdept@sg.cntaiping.com.

Please do not reply to this email.

Best regards,

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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