

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Apr 2023 13:12	Clm Veh Model Changed	(204753) SUBARU FORESTER 2.0 I-L CVT AWD SR (A).	[R] Tan Ting Yi
2	26 Apr 2023 13:12	Clm Created	Reg No: SFV5055Y. Policy No: DMPCSNW00248932201. Acct Date: 2023/04/21. Claim Type: OD. Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Wah Hong Motors & Credit Pte Ltd (HQ)	[R] Tan Ting Yi
3	26 Apr 2023 14:02	Clm Submitted	16137.21.	[R] Tan Ting Yi
4	27 Apr 2023 10:14	Clm Registration Modified	Excess: -> 1000.00. Excess Waived: -> 500.00.	[I] Alfred Toh
5	27 Apr 2023 10:14	Adj Co Assigned	China Taiping Insurance (Singapore) Pte. Ltd. (Internal Surveyor) (HQ):PREMIUM CLEAR. SECTION 1 EXCESS \$1,500.00 (waived \$500.00)	[I] Alfred Toh
6	27 Apr 2023 10:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/05/09	[I] Alfred Toh
7	27 Apr 2023 10:14	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Alfred Toh
8	27 Apr 2023 11:26	Adj Assignment Cancelled		[I] Alfred Toh
9	27 Apr 2023 11:26	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment	[I] Alfred Toh
10	27 Apr 2023 11:28	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):PLEASE SURVEY INSURED VEHICLE & INTERVIEW INSURED/CONDUCT SITE INSPECTION (SUSPENDED MODIFICATION OF VEHICLE)	[I] Alfred Toh
11	27 Apr 2023 11:28	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/05/09	[I] Alfred Toh
12	27 Apr 2023 11:28	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Alfred Toh
13	27 Apr 2023 11:42	Assignment 1st Accessed		[A] NAMENG YAN
14	27 Apr 2023 16:30	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] Rajeswari
15	28 Apr 2023 11:50	Adj Rpt Initiated		[A] SHIAU CHAN
16	28 Apr 2023 11:53	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2023/05/09	[A] SHIAU CHAN
17	28 Apr 2023 11:54	Adj Mandate Request	Cur.Reg:10959.21:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORIZED REPAIR.	[A] SHIAU CHAN
18	28 Apr 2023 16:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/05/09. Mandate Remarks: Please interview Insured/conduct site inspection & advise whether there are modifications on vehicle BEFORE authorizing Repairs UP TO \$10,959.21.	[I] Alfred Toh
19	28 Apr 2023 16:45	Adj Mandate Set	Approved:10959.21:Please interview Insured/conduct site inspection & advise whether there are modifications on vehicle BEFORE authorizing Repairs UP TO \$10,959.21.	[I] Alfred Toh
20	05 May 2023 20:59	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2023/05/09. Mandate Remarks: As there is nothing to suggest breach of policy conditions, you may proceed to authorize repairs of Insured vehicle up to \$10,959.21 before Excess of \$1,000.00 while you finalize the report.	[I] Alfred Toh
21	05 May 2023 20:59	Adj Mandate Set	Approved:10959.21:As there is nothing to suggest breach of policy conditions, you may proceed to authorize repairs of Insured vehicle up to \$10,959.21 before Excess of \$1,000.00 while you finalize the report.	[I] Alfred Toh
22	09 May 2023 17:00	Adj Mandate Request	Cur.Reg:10959.21:REPAIRER REQUEST TO DO PART BY PART BASIS DUE TO NO SECOND HAND PARTS AVAILABLE. KINDLY ADVISE	[A] SHIAU CHAN
23	10 May 2023 09:35	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2023/05/09. Mandate Remarks: PLEASE PROCEED TO AUTHORIZE REPAIRS UP TO \$10,959.21 BEFORE EXCESS OF \$1,000.00 ON PART & PART BASIS/CONDUCT RE-INSPECTION OF VEHICLE BEFORE RELEASE VEHICLE TO POLICYHOLDER	[I] Alfred Toh
24	10 May 2023 09:35	Adj Mandate Set	Approved:10959.21:PLEASE PROCEED TO AUTHORIZE REPAIRS UP TO \$10,959.21 BEFORE EXCESS OF \$1,000.00 ON PART & PART BASIS/CONDUCT RE-INSPECTION OF VEHICLE BEFORE RELEASE VEHICLE TO POLICYHOLDER	[I] Alfred Toh

Date From  Date To  Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2954279	26 Apr 2023 13:12:30	OD/TP Case (Repairer)	Motor	Wah Hong Motors & Credit Pte Ltd (HQ)	Wah Hong Motors & Credit Pte Ltd (HQ)	SFV5055Y		xx.xx
2955477	28 Apr 2023 11:50:37	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SFV5055Y		11.00