

**Shiau Chan (LKKAUTO)**

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Monday, 8 May 2023 11:25 AM  
**To:** Melvin Wee  
**Cc:** SUR  
**Subject:** CTI-OD SFV 5055Y DOA: 21/04/2023

Dear Sir/Madam,

As instructed by our client, please proceed to repair the insured vehicle **SFV 5055Y at repair cost on Lump Sum basis. (Excess \$1,000/-)**

If there are any check items or supplementary items please inform our office’s Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
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