Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Wednesday, 10 May 2023 4:50 PM

To: Wah Hong Cc: SUR

Subject: RE: CTI-OD SFV 5055Y DOA: 21/04/2023

Dear Jimmy,

As instructed by our client, please proceed to repair the insured vehicle SFV 5055Y at repair cost on part by part basis and arrange resurvey for before paint. (Excess \$1,000/-)

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wah Hong <motor@wahhong.sg> Sent: Tuesday, May 9, 2023 4:11 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: Re: CTI-OD SFV 5055Y DOA: 21/04/2023

Hi Shiau & Rasul,

There are no available parts from our suppliers for Lump sum repair. We would like to appeal for Part by part for this vehicle. Awaits for your kind approval.

Thank You and Best Regards,

Jimmy

WAH HONG MOTORS & CREDIT PTE LTD

ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

Tel: (65) 6773 7377
HP: (65) 8778 4848
Website: www.wahhong.sg
Mail: motor@wahhong.sg

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This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf).

On 08-May-23 11:24 AM, Shiau Chan (LKKAuto) wrote:

Dear Sir/Madam,

As instructed by our client, please proceed to repair the insured vehicle SFV 5055Y at repair cost on Lump Sum basis. (Excess \$1,000/-)

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler **LKK Auto Consultants Pte Ltd**

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