

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Apr 2023 14:32	Clm Veh Model Changed	(207827) HINO XZU710R 4.0 D 14FT WID CAB 5T MT (M).	[R] Jason Quak Leng Hui
2	26 Apr 2023 14:32	Clm Created	Reg No: YR1G. Policy No: SP2005614707-01. Acct Date: 2023/04/24. Claim Type: OD. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). Workshop: City Auto Pte Ltd (HQ)	[R] Jason Quak Leng Hui
3	26 Apr 2023 15:47	Clm Submitted	7430.90.	[R] Jason Quak Leng Hui
4	27 Apr 2023 09:54	Clm Registration Modified	Excess: -> 700.00.	[I] JANICE KOH
5	27 Apr 2023 09:54	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):Desktop survey	[I] JANICE KOH
6	27 Apr 2023 09:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/05/09	[I] JANICE KOH
7	27 Apr 2023 09:54	Adj Mandate Set	Approved:10000.00.Reinsp:Adj decides.	[I] JANICE KOH
8	27 Apr 2023 11:31	Assignment 1st Accessed		[A] Rajeswari
9	27 Apr 2023 15:35	Adj Adjuster Assigned	[None] -> SIMON HO LEONG CHUAN	[A] Rajeswari
10	27 Apr 2023 17:40	Adj Rpt Initiated		[A] SHIAU CHAN
11	27 Apr 2023 17:44	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2023/05/09	[A] SHIAU CHAN
12	27 Apr 2023 17:45	Adj Mandate Request	Cur.Req:6365.90:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. THE VEHICLE REPAIR ON LUMP SUM BASIS. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
13	28 Apr 2023 11:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/05/09. Mandate Remarks: please auth at \$4450.00_6 days-Excess \$700.00 Lump sum repair.	[I] JANICE KOH
14	28 Apr 2023 11:37	Adj Mandate Set	Approved:4450.00:please auth at \$4450.00_6days-Excess \$700.00 Lump sum repair.	[I] JANICE KOH
15	28 Apr 2023 13:08	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2023/05/09	[A] HUEY YON
16	28 Apr 2023 13:09	Adj Mandate Request	Cur.Req:6365.90:damages consistent.repair cost economical. Repairer request to do part by parts basis, due to the vehicle quite new.	[A] HUEY YON
17	28 Apr 2023 14:20	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2023/05/09. Mandate Remarks: please auth and nego from \$4456.13- \$6365.90_(-30%)_6DAYS_EXCESS \$700.00 change to P/P repair.	[I] JANICE KOH
18	28 Apr 2023 14:20	Adj Mandate Set	Approved:6365.90:please auth and nego from \$4456.13- \$6365.90_(-30%)_6DAYS_EXCESS \$700.00 change to P/P repair.	[I] JANICE KOH
19	28 Apr 2023 15:36	File Note Created	Claims - Common/Public Filenote	[A] HUEY YON
20	28 Apr 2023 15:37	Adj Mandate Request	Cur.Req:6365.90:Dear Janice, Please be informed that repairer refuse to accept \$4,456.13 and they request the amount without -30% on part by parts basis. Kindly advise.	[A] HUEY YON
21	28 Apr 2023 17:25	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2023/05/09. Mandate Remarks: please auth a \$6365.90_6DAYS_EXCESS \$700.00 change to P/P repair.	[I] JANICE KOH
22	28 Apr 2023 17:25	Adj Mandate Set	Approved:6365.90:please auth a \$6365.90_6DAYS_EXCESS \$700.00 change to P/P repair.	[I] JANICE KOH

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2954351	26 Apr 2023 14:32:58	OD/TP Case (Repairer)	Motor	City Auto Pte Ltd (HQ)	City Auto Pte Ltd (HQ)	YR1G		xx.xx
2955195	27 Apr 2023 17:40:31	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	YR1G		11.00

