

Shiau Chan (LKKAUTO)

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Saturday, 29 April 2023 9:21 AM  
**To:** Shiau Chan (LKKAUTO); SUR  
**Cc:** MT\_Claim\_SG; peiying@smemotor.com.sg  
**Subject:** RE: OREF: 23/23/23/VC05/027305- FW: OWN DAMAGE CLAIM FOR GBE9115T

Lonpac External - General

Lonpac External - General

Dear Shiau Chan,

Please proceed to authorize repair as adjusted.

The excess applicable under Section I is \$600.00. An additional excess of \$2,500.00 applied for Young & inexperienced Drivers as the driver has less than 2 years of driving experience.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

-----Original Message-----  
From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
Sent: Friday, April 28, 2023 11:00 AM  
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; SUR <sur@lkkauto.com>  
Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>  
Subject: RE: OREF: 23/23/23/VC05/027305- FW: OWN DAMAGE CLAIM FOR GBE9115T

Lonpac External - General

Dear Gerald,

Enclosed herewith preliminary advice of GBE 9115T.  
We have not authorise repair.

Kindly advise on authorisation and confirm the excess is \$600.00 or \$2,500.00.

Best Regards,  
Shiau Chan (Ms) | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----  
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>  
Sent: Thursday, April 27, 2023 9:47 AM  
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>  
Subject: RE: OREF: 23/23/23/VC05/027305- FW: OWN DAMAGE CLAIM FOR GBE9115T

Lonpac External - General

Lonpac External - General

Dear Meng Yan,

Our reference is as above.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

-----Original Message-----  
From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>  
Sent: Thursday, April 27, 2023 9:44 AM  
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>  
Subject: RE: OREF: 223/23/VC05/027305- FW: OWN DAMAGE CLAIM FOR GBE9115T

Lonpac External - General

Dear Gerald,

Thank you for the assignment.

Best Regards,  
Yan | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----  
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>  
Sent: Wednesday, April 26, 2023 5:34 PM  
To: assignments <assignments@lkkauto.com>  
Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>  
Subject: FW: OREF: 223/23/VC05/027305- FW: OWN DAMAGE CLAIM FOR GBE9115T

Lonpac External - General

Lonpac External - General

Dear Meng Yan,

FYNA.

Excess \$600.00 ( Section I)  
\$2500.00 ( Young & Inexperienced Drivers)

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

-----Original Message-----  
From: Pei Ying <peiying@smemotor.com.sg>  
Sent: Wednesday, April 26, 2023 5:25 PM  
To: MT\_Claim\_SG <mt\_claim@lonpac.com>  
Subject: OWN DAMAGE CLAIM FOR GBE9115T

Hi,

Forward all relevant documents to you. Kindly arrange your surveyor to inspect our client's vehicle. Pls note that the vehicle is currently in workshop.

Thanks

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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