

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 5 May 2023 7:33 AM  
**To:** Foo Ai Ngoh  
**Subject:** RE: SND8430C - Ergo claim ref: CDMPG23001002- INVESTIGATE

Dear Ai Ngoh,

Refer to your email below.

LKK doesn't do investigation anymore?-[LKK still continue doing investigation](#)

We can appoint Naaz on our end.-[Naz is LKK investigator](#).

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Foo Ai Ngoh <aingoh.foo@ergo.com.sg>  
**Sent:** Thursday, May 4, 2023 5:18 PM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Subject:** RE: SND8430C - Ergo claim ref: CDMPG23001002- INVESTIGATE

Dear Veron  
LKK doesn't do investigation anymore?

We can appoint Naaz on our end.

Regards  
Ai Ngoh

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**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Thursday, 4 May 2023 3:04 pm  
**To:** Foo Ai Ngoh <[aingoh.foo@ergo.com.sg](mailto:aingoh.foo@ergo.com.sg)>; Bryan Ang (LKKAUTO) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; Investigation <[investigation@lkkauto.com](mailto:investigation@lkkauto.com)>; Naz (LKKAUTO) <[Naz@lkkauto.com](mailto:Naz@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: SND8430C - Ergo claim ref: CDMPG23001002- INVESTIGATE

Dear Naz,

Case assign to you.

Kindly interview insured and do site inspection.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)

**Sent:** Thursday, May 4, 2023 10:28 AM

**To:** Foo Ai Ngoh <[aingoh.foo@ergo.com.sg](mailto:aingoh.foo@ergo.com.sg)>; Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; Investigation <[investigation@lkkauto.com](mailto:investigation@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: SND8430C - Ergo claim ref: CDMPG23001002- INVESTIGATE

Dear Ai Ngoh,

Thank you for the email.

**Dear Investigation Team,**

**Kindly investigate into the cause of the damages. LKK Ref:--CS/EGI23004325/Kvy3**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Foo Ai Ngoh <[aingoh.foo@ergo.com.sg](mailto:aingoh.foo@ergo.com.sg)>

**Sent:** Thursday, May 4, 2023 10:23 AM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Subject:** SND8430C - Ergo claim ref: CDMPG23001002- INVESTIGATE

Dear Veron

I am appointing your company to investigate into the cause of the damages.

Base on your surveyor's findings, the damages are not consistent to a parked damage.

Please keep me closely posted on the development of the case.

Regards

Warmest Regards,  
Foo Ai Ngoh  
Assistant Manager, Claims  
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower Three  
Singapore 038988  
[Aingoh.foo@ergo.com.sg](mailto:Aingoh.foo@ergo.com.sg)  
DID.: +65 6829 9925



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