

Veron Chen (LKKAUTO)

From: Kenneth Kong (LKKAUTO)
Sent: Tuesday, 20 June 2023 4:36 PM
To: ANDY; Veron Chen (LKKAUTO)
Cc: Florence Loh; indran@falconair.com.sg; 'Francine Ng'; 'Lynn Teo'
Subject: RE: SND 8430C-DOA: 25/4/2023 (ERGO OD)

We will advise principle the repair cost of \$5601.10 B4 excess, subject to their approval thanks.

From: ANDY <andy@falconair.com.sg>
Sent: Tuesday, June 20, 2023 3:02 PM
To: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Florence Loh <fa_autoservices@falconair.com.sg>; indran@falconair.com.sg; 'Francine Ng' <francine.gail@falconair.com.sg>; 'Lynn Teo' <lynn@falconair.com.sg>
Subject: RE: SND 8430C-DOA: 25/4/2023 (ERGO OD)

Dear Sir/Madam,

Kindly confirm finalise P/P \$ 5,601.10 before excess \$500.00 7 working days

Best regards,

Andy

Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

From: Florence Loh [mailto:fa_autoservices@falconair.com.sg]
Sent: Tuesday, May 16, 2023 3:23 PM
To: 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; andy@falconair.com.sg; 'SUR' <sur@lkkauto.com>
Subject: RE: SND 8430C-DOA: 25/4/2023 (ERGO OD)

Thank you Veron.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, 16 May 2023 2:41 PM
To: Florence Loh <fa_autoservices@falconair.com.sg>; andy@falconair.com.sg; SUR <sur@lkkauto.com>
Subject: SND 8430C-DOA: 25/4/2023 (ERGO OD)

Dear Florence/Andy,

As instructed by our client , please proceed to repair the **insured vehicle SND 8430C. part by part repair.**
(Excess \$500/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel:
6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company
before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please provides parts invoice upon finalize

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)