
From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Thursday, 4 May 2023 3:04 pm
To: Foo Ai Ngoh <aingoh.foo@ergo.com.sg>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; Investigation <investigation@lkkauto.com>; Naz (LKKAUTO) <Naz@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SND8430C - Ergo claim ref: CDMPG23001002- INVESTIGATE

Dear Naz,

Case assign to you.

Kindly interview insured and do site inspection.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, May 4, 2023 10:28 AM
To: Foo Ai Ngoh <aingoh.foo@ergo.com.sg>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; Investigation <investigation@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SND8430C - Ergo claim ref: CDMPG23001002- INVESTIGATE

Dear Ai Ngoh,

Thank you for the email.

Dear Investigation Team,

Kindly investigate into the cause of the damages. LKK Ref:--CS/EG123004325/Kvy3

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foo Ai Ngoh <aingoh.foo@ergo.com.sg>
Sent: Thursday, May 4, 2023 10:23 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: SND8430C - Ergo claim ref: CDMPG23001002- INVESTIGATE

Dear Veron

I am appointing your company to investigate into the cause of the damages.

Base on your surveyor's findings, the damages are not consistent to a parked damage.

Please keep me closely posted on the development of the case.

Regards

Data Classification: Confidential, C3

Warmest Regards,
Foo Ai Ngoh
Assistant Manger, Claims
ERGO Insurance Pte. Ltd.

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ERGO

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