

Your Ref: GBK 5701X
Our Ref : CI/III23004316/P

25th April 2023

M/s India International Insurance Pte. Ltd.

64 Cecil Street, #05-02
IOB Building
Singapore 049711

**TECHNICAL INVESTIGATION REPORT OF WARRANTY CLAIM INVOLVING
THE INSURED VEHICLE GBK 5701X ON 30th March 2023**

1. We refer to your letter dated 30th March 2023 and the instructions therein.
2. Our analysis, comments and opinions with respect to the cause of abnormalities to the insured vehicle GBK 5701X (herein referred to as “**Insured Vehicle**”) are set out below.

Inspection of the Insured Vehicle

3. The Insured Vehicle was physically inspected on 31th March 2023 at the premises of AutoSprint Pte Ltd located at 24 Leng Kee Rd, #07-01, Singapore 159096
4. A physical inspection was carried out to the Insured Vehicle where the following general information was recorded:-

Vehicle Registration No.	: GBK 5701X
Make / Model	: FORD RANGER RAPTOR ECOBLE 4X4 DOUBLE CAB AUTO
Chassis No	: 6FPPXXMJ2PKS25968
Year of Registration	: SEP 2020
Mileage	: 44,329KM

5. The complaint on the Insured Vehicle was noted be to a faulty gearbox as the automatic transmission broke down while driving and the vehicle had lost its driving ability at the material time and there a recommendation by the workshop to repair the gearbox unit. During our inspection, a test drive was conducted on the vehicle and the complained problems was still present. The vehicle was observed to be unaffected by any signs of accident.

6. Prior to our inspection, the workshop had informed us that they had already conducted checks and upon dismantling the gearbox unit they have found damages to the transmission gears in the gearbox of the Insured Vehicle and agreed that the complained problem is from these components in the gearbox unit See photos 1 – 6 below.



Photo 1 shows the mileage of the Insured Vehicle recorded at the time inspection at 44,329KM

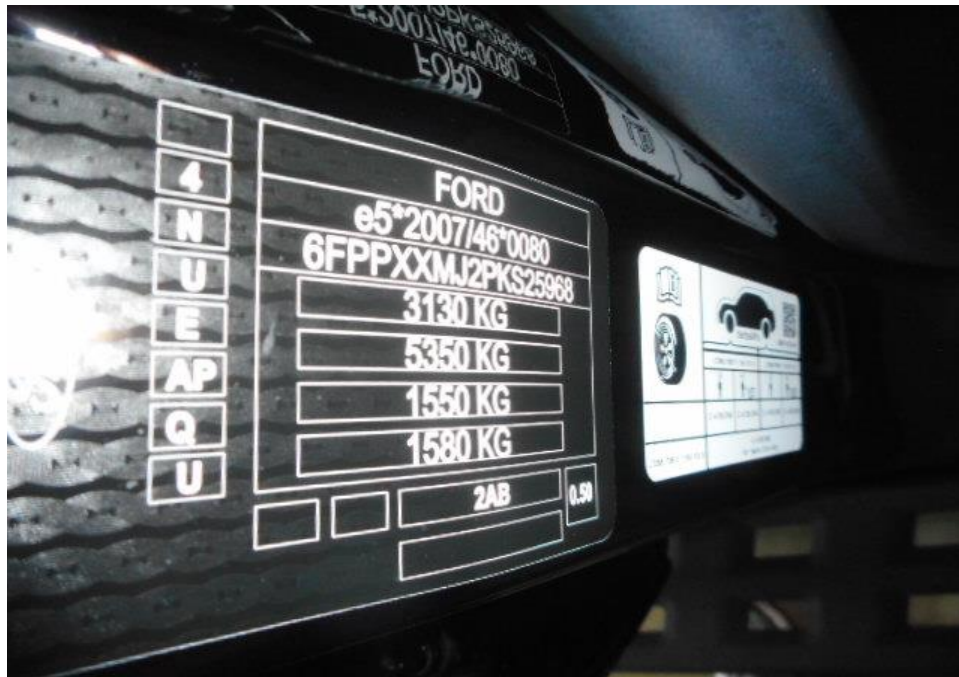


Photo 2 shows the chassis number of the Insured Vehicle at the time of our inspection.



Photo 3 shows the general view of the front portion of the Insured Vehicle at the time of our inspection. The Insured Vehicle is observed to be unaffected by any signs of accident.



Photo 4 shows the general view of the engine portion of the Insured Vehicle at the time of our inspection. The engine compartment is observed to be unaffected by any signs of accident.



Photo 5 shows the general view of the gearbox underside portion of the Insured Vehicle at the time of our inspection. The gearbox underside compartment is observed to be unaffected and by any signs of accident.

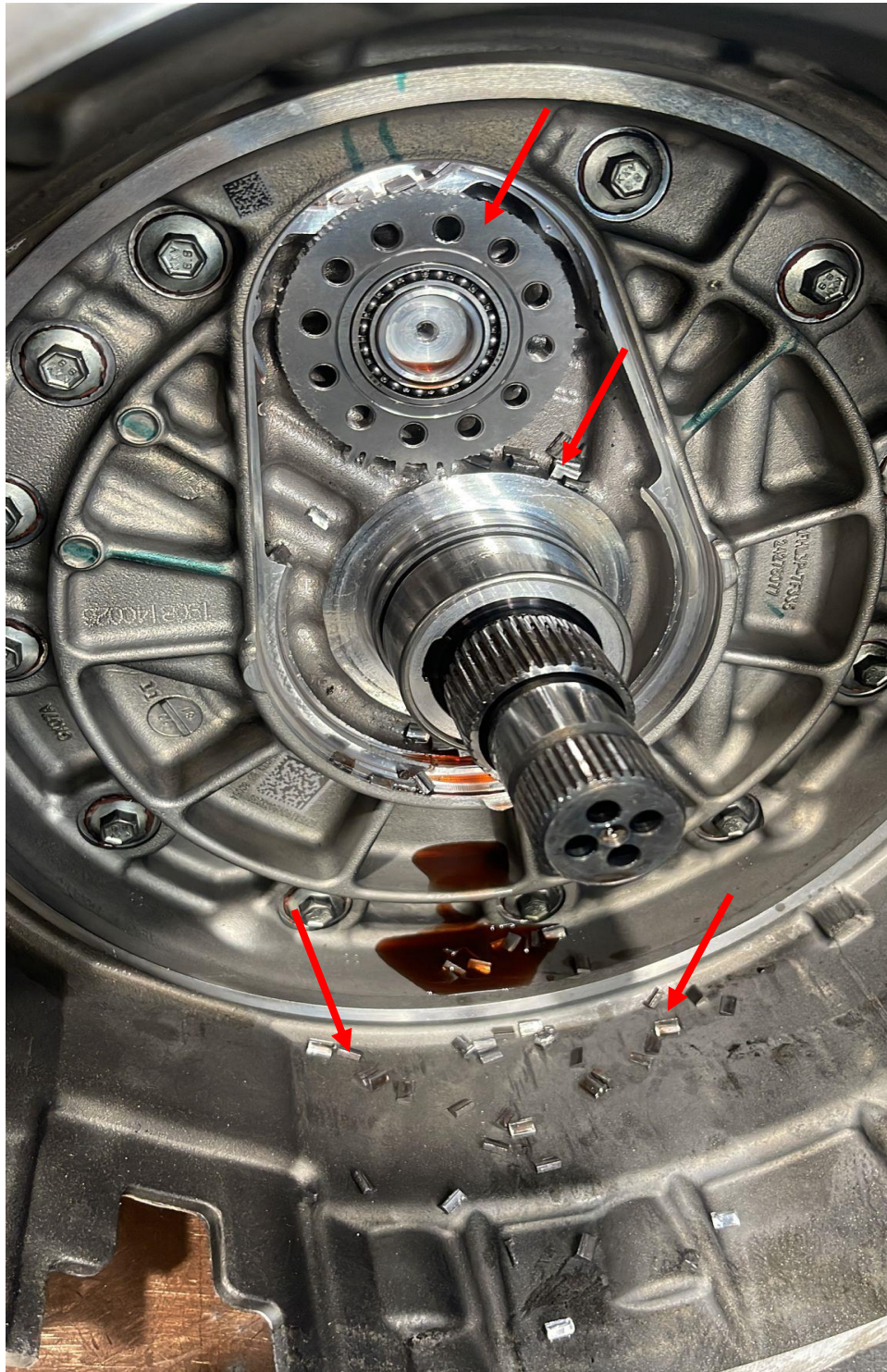


Photo 6 shows the close up view of inside the gearbox unit of the Insured Vehicle at the time of our inspection. The transmission gears (arrowed) component in the gearbox unit is observed to be damaged and broken into pieces, this is the cause for the complained problems of not responses from the gearbox when changing of gears on the Insured Vehicle.

Conclusion

7. We did not find any evidence which had suggested that the cause of abnormalities to the Insured Vehicle was due to poor maintenance and/or recurring problem.
8. The recommendation to replace the repair and overhaul the gearbox unit at \$5,572.80 as stated in the quotation is justifiable as all the relevant checks has been conducted to the Insured Vehicle.

**Sherwin Beh***Technical Investigator***Ang Bryan Tani***AMSOE, AMIRTE, AFF SAE, M.MATAI, AFF.Inst.AEA**Senior Technical Investigator**Technical Investigation & Reconstructionist (SAE-A)*

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