

## EzLyna (LKKAUTO)

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**From:** EzLyna (LKKAUTO)  
**Sent:** Thursday, 11 May 2023 10:48 am  
**To:** Elaine Or  
**Cc:** Admin A  
**Subject:** RE: ACCIDENT INVOLVING SLF6869Y (AIG) AND SKV6346S AT/ALONG THONG SOON AVE ON 24/04/2023

Dear Elaine,

We refer to your email below. Thank you for your prompt reply.

I have yet to receive estimate from our surveyor. Will update you once our surveyor finalizes with third party workshop.

Thank you for informing us that SKV6346S has another accident within hours. We have no idea about it. Will inform AIG & our surveyor about it.

For the cost of repair, we shall leave it to our surveyor to justify. Will also update you as need to ask our surveyor.

Thank you.

With warmest regards  
Ezlyna

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**From:** Elaine Or <elaineor2.eo@gmail.com>  
**Sent:** Thursday, May 11, 2023 4:14 AM  
**To:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** Re: ACCIDENT INVOLVING SLF6869Y (AIG) AND SKV6346S AT/ALONG THONG SOON AVE ON 24/04/2023

Hi Ezlyna,

Thanks for reaching out. How much is SKV6346S claims?

Btw, SKV6346S had 2 accidents the same day: I bumped into her car and within hours, the next car bumped into car again. I understand from the owner, it is also on the right rear.

In this case, I wonder if the repair cost and claim will be split?

Regards,  
Elaine

Sent from my iPhone

On 10 May 2023, at 10:24 AM, EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)> wrote:

Dear Or Lay Wah Elaine,

Our Ref: CC6/AIG23004294/Aya3

**ACCIDENT INVOLVING SLF6869Y (AIG) AND SKV6346S AT/ALONG THONG SOON AVE ON 24/04/2023**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SKV6346S** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

*\*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

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