

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 13.05.2023

Lonpac Insurance BHD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SLS 4387R / SLK 2931A ON 25.04.2023

We are the authorized repair workshop for the owner of motor vehicle no: **SLS 4387R**, which was involved in the captioned accident with your insured vehicle no: **SLK 2931A**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 7,560.00
2) Loss of Rental	\$ 200.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 7,762.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|--------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) I/C & Driving License |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.
Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 26.04.2023

TO : Lonpac Insurance BHD

RE : ACCIDENT INVOLVING VEHICLE NO. SLS 4387R /

SLK 2931A

ALONG carpark of BLK 313 UBI AVE 1

ON 25.04.2023

I/We, Ganeshkumar s/o Kamraj

of (NRIC No./ROC No.) S 8528328 F

of APT BLK 769 Bedok Reservoir View # 04-191 S (470769)

owner of vehicle no. SLS 4387R in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle SLS 4387R at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever

amount settled/payable by the Insurance Company and/or third party or to commence legal

proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,

etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and

all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner : 

Name of Owner : Ganeshkumar s/o Kamraj



LONPAC INSURANCE BHD

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

CLAIM NO : 22/23/23/VP05/027319
DATE : 29 JUNE 2023

DISCHARGE VOUCHER

I/We, GANESHKUMAR S/O KAMARAJ confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of SLK2931A the sum of Singapore Dollar Seven Thousand Seven Hundred Sixty Only (\$7,760.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLS4387R and SLK2931A on 25 APRIL 2023 along CARPARK OF BLK 313 UBI AVE 1.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ LE THI TUYET NHINH AND/OR KHOO KENG HONG) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "FASTECH AUTO PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


Signature of vehicle owner/Date 07.07.2023

Ganeshkumar s/o Kamaraj
Name of vehicle owner /Date 07.07.2023

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Lonpac Insurance BHD

300 Beach Road

#17-04/07 The Concourse

Singapore 199555

Attn : Motor Claim Department

Tax Invoice : 23479

Date 12.05.2023

Vehicle No SLS 4387R

Make/Model HYUNDAI ELANTRA AD 1.6

Chassis/Eng# :

Accident Date 25.04.2023

Claim No :

Reference 0423 -23479

Policy No

Amount

To proceed on lump sum repair

S\$

7000.00

E. & O. E.

Total : S\$ 7000.00

GST @ 8% : S\$ 560.00

Amount Due : **S\$ 7560.00**


for FASTECH AUTO PTE LTD

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: GANESHKUMAR S/O KAMARAJ

Invoice : DCR-2023-04-17

Date : 28.04.2023

Agreement No : 22891

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SLH 7631Z</u> (0423-23479)	\$ 200.00
Rental Period from <u>26.04.2023</u> to <u>28.04.2023</u>	

E. & O. E.

Total \$ 200.00

KE LI

for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 22891

Name Ganesh Kumar S/o Kamaraj			REG. No. SLH 7631Z		MAKE MODEL:							
ADDRESS APT BLK 769 Bedok Reservoir View # 04 - 191 Singapore 470769			KM IN		DATE & TIME IN 28.04.2023 @ 15:25hrs							
			KM OUT		DATE & TIME OUT 26.04.2023 @ 09:15am							
			KM DRIVEN		TIME USED							
NAMED DRIVER												
DRIVING LICENCE NO S8528328 F	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@\$\$							
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	2 DAYS		@\$\$ 100.00 \$200.00							
ADD NAMED DRIVER			WEEKS		@\$\$							
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	MONTHS		@\$\$							
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL							
IMPORTANT NOTES:												
<p>This vehicle is licenced to carry 04 passenger only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No service on public holiday and Sunday. Geographical areas: Singapore & West Malaysia Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.</p> <p>ADDITIONAL CONDITIONS:</p> <p>COMPREHENSIVE COVERED EXCESS: *Section I - Used in S'pore only : SGD 2000.00 *Section I - Used outside S'pore : SGD 4000.00 *Section II - Used in S'pore only : SGD 1500.00 *Section II - Used outside S'pore : SGD 3000.00 *W/screen Excess In S'pore : SGD 100.00 *W/screen Excess Outside S'pore : SGD 100.00</p> <p>THIRD PARTY COVERED EXCESS: *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore only : SGD 1500.00</p> <p>*Hirer must bear all costs to the damages of the return vehicle. *Section II - Used outside S'pore : SGD 3000.00</p> <p>YOUNG AND INEXPERIENCE DRIVER Hirer or any authorized driver who is aged 22 years old (on the date of accident) and below or possess only 18 month or less driving experience.</p> <p>COMPREHENSIVE COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER) *Section I - Used in S'pore only : SGD 6000.00 *Section I - Used outside S'pore : SGD 12,000.00 *Section II - Used in S'pore only : SGD 6000.00 *Section II - Used outside S'pore : SGD 12,000.00 *W/screen Excess In S'pore : SGD 100.00 *W/screen Excess Outside S'pore : SGD 100.00</p> <p>THIRD PARTY COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER) *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore only : SGD 6000.00</p> <p>*Hirer must bear all costs to the damage of the return vehicle. *Section II - Used outside S'pore : SGD 12,000.00</p> <p>Hirer is responsible for any costs to the THIRD PARTY DAMAGE / INJURY claims.</p>			X		PER DAY		PER WEEK		PER MONTH			
					\$		\$		\$			
			BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)									
			X		PER DAY		PER WEEK		PER MONTH			
		\$		\$		\$						
PREPAYMENT			TOTAL CHARGE									
CHECK			DEPOSIT									
CASH												
RECEIPT NO.			NETT CHARGE									
AMOUNT DUE / REFUND												

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE

DAY OF

X

RENTER'S/DRIVER'S SIGNATURE

X

DYNAMIC CAR RENTAL

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SLK2931A

Date of Accident

25/04/2023 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **12/07/2022 - 11/07/2023**

Requested By **ALLAN TANG (KIM CHWEE AUT...**

Requested Date **26/04/2023 09:22**

Payment details

Request Amount: **S\$1.85**

GST Amount: **S\$0.15**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

RE: [SEEK MANDATE] - OREF: 22/23/23/VP05/027319 - FW: TBA - REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 4387R DOA:25.04.2023

GERALD POH WEE BIN <geraldpoh@lonpac.com>

Mon 12/6/2023 4:10 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Lonpac External - General

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Monday, June 12, 2023 12:23 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - OREF: 22/23/23/VP05/027319 - FW: TBA - REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 4387R DOA:25.04.2023

Lonpac External - General

Your ref: **22/23/23/VP05/027319**

Our ref : CC4/LPC23004282/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLK2931A(LONPAC) AND SLS4387R(TP) ON 25/04/2023

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he was coming out from parking lot and collided with third party who was driving on main drive way.

We seek your approval to offer repairer “**FASTECH AUTO PTE LTD**” at **\$7,762.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 28,593.86	\$ 7,560.00 (\$7,000.00 + 8% GST)
2. Loss of Rental (2days x \$100.00)	\$ 200.00	\$ 200.00 (2days x \$100.00)
3. LTS / GIA SEARCH FEE	\$ 2.00	\$ 2.00
Total	\$ 28,795.86	<u>\$ 7,762.00</u>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/06/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, April 26, 2023 4:57 PM
To: assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: OREF: 22/23/23/VP05/027319 - FW: TBA - REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 4387R DOA:25.04.2023

Lonpac External - General

Lonpac External - General

Dear Meng Yan,

Attached copy of insured report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Wednesday, April 26, 2023 11:26 AM

To: Siow Szelin <szelin.siow@fastechauto.com.sg>; assignments <assignments@lkkauto.com>

Cc: Jason <Jason@fastechauto.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: TBA - REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 4387R DOA:25.04.2023

Lonpac External - General

Dear Meng Yan,

FYA please.

Thank you.

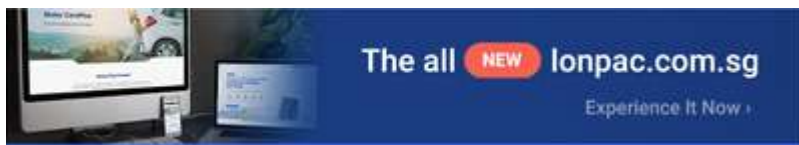
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Siow Szelin <szelin.siow@fastechauto.com.sg>

Sent: Wednesday, April 26, 2023 11:22 AM

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: Jason <Jason@fastechauto.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: TBA - REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 4387R DOA:25.04.2023

Lonpac External - General

Without Prejudice

Dear Sir / Madam,

Please arrange (Marcus Chua - LKK) to conduct the pre-repair survey.

Thank you

Best Regards,
Szelin
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Wednesday, April 26, 2023 11:16
To: Siow Szelin <szelin.siow@fastechauto.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: REF: TBA - REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 4387R DOA:25.04.2023

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Sirs,

Our insured has not lodged the report and we are making enquiries.

We intend to conduct a pre-repair survey of your client’s vehicle and enclose our list of Motor surveyors your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Adrian Lim - LKK
4	Marcus Chua -LKK
5	Kenneth Kong – LKK
6	Mohd Nazril – LKK
7	Mohd Taufik – LKK
8	Adrian Ling – LKK
9	Mohd Rasul – LKK
10	Simon Ho- LKK

Please let us hear from you within the next 2 working days.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Siow Szelin <szelin.siow@fastechauto.com.sg>
Sent: Wednesday, April 26, 2023 10:55 AM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Jason <Jason@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 4387R DOA:25.04.2023

Without Prejudice

Dear Sir / Madam,

Your insured's vehicle: SLK 2931A.

Date of accident: 25.04.2023

Please arrange Pre-repair Inspection for my client's vehicle no: SLS 4387R.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,
Szelin
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

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