

## Meng Yan (LKK Auto)

---

**From:** Grace Ng <grace.ng@hlas.com.sg>  
**Sent:** Tuesday, 25 April 2023 6:09 pm  
**To:** Coco Lu Ting; Edwin Abcede Caina; assignments  
**Cc:** Kevin Leong Wai Kit  
**Subject:** RE: SMG4842U / sfc8099b tp claim doa:21.04.2023 - HLAS's REF: MPC04110/GN

WITHOUT PREJUDICE

Dear Coco,

Noted

Dear LKK Team

Please proceed survey  
We will grant rights in merimen for the docs.

Best Regards,  
Grace Ng (Ms)  
Senior Claims Specialist  
Claims Department



11 Keppel Road #11-01, ABI Plaza, Singapore 089057  
T +65 6922 6017 | F +65 6224 1923  
[grace.ng@hlas.com.sg](mailto:grace.ng@hlas.com.sg) | [www.hlas.com.sg](http://www.hlas.com.sg)

***Important: Please note that acceptance and clearing of our settlement cheque/GIRO/PayNow payment constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter.***

---

**From:** Coco Lu Ting [mailto:coco.lu@cyclecarriage.com.sg]  
**Sent:** Tuesday, 25 April 2023 6:05 pm  
**To:** Grace Ng <grace.ng@hlas.com.sg>; HLAS Claims <claims@hlas.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>  
**Cc:** Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>  
**Subject:** RE: SMG4842U / sfc8099b tp claim doa:21.04.2023 - HLAS's REF: MPC04110/GN

Dear Grace,

We choose LKK.

Best regards

Coco Lu Ting  
Senior Executive – Customer Service  
Claim Division Operations Body & Paint Centre  
209 Pandan Gardens  
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865200 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)



---

**From:** Grace Ng <[grace.ng@hlas.com.sg](mailto:grace.ng@hlas.com.sg)>  
**Sent:** Tuesday, 25 April 2023 5:56 pm  
**To:** HLAS Claims <[claims@hlas.com.sg](mailto:claims@hlas.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>  
**Cc:** Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>  
**Subject:** RE: SMG4842U / sfc8099b tp claim doa:21.04.2023 - HLAS's REF: MPC04110/GN

**This email was sent from outside of your organisation**

Dear Edwin Caina,

Liability is clear.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) Appraisals Associates Pte Ltd</b> Tel : 6747 2822 Fax: 6747 0070	<b>2) Formteam Adjusters Pte Ltd</b> Tel: 6509 1788 Fax: 6509 6221
<b>3) Vicom Ltd (VICOM)</b> Tel: 6455 5358 Fax: 6452 6621	<b>4) LKK Auto Consultants Pte Ltd</b> Tel: 6256 3561 Fax: 6741 4108
<b>5) Priority Services</b> Tel: 6293 4822 Fax: 6296 3283	<b>6) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155
<b>7) Infiniti Appraisal Service</b> Tel : 9668 4818/9009 9001 Fax: 6458 7432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

We shall hear from you.

Best Regards,  
Grace Ng (Ms)  
Senior Claims Specialist  
Claims Department



11 Keppel Road #11-01, ABI Plaza, Singapore 089057

T +65 6922 6017 | F +65 6224 1923

[grace.ng@hlas.com.sg](mailto:grace.ng@hlas.com.sg) | [www.hlas.com.sg](http://www.hlas.com.sg)

***Important: Please note that acceptance and clearing of our settlement cheque/GIRO/PayNow payment constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter.***

---

**From:** HLAS Claims

**Sent:** Tuesday, 25 April 2023 5:47 pm

**To:** [edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg); Grace Ng <[grace.ng@hlas.com.sg](mailto:grace.ng@hlas.com.sg)>

**Cc:** [coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg); Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>

**Subject:** FW: SMG4842U / sfc8099b tp claim doa:21.04.2023 - HLAS's REF: MPC04110/GN

**WITHOUT PREJUDICE**

Dear Edwin Caina,

We acknowledge receipt of your email which will be forwarded to the claim handler accordingly.

For future subsequent emails, please direct to our claim officer in charge **Ms Grace Ng** who is copied in this email. Do quote our reference number when replying.

**Aside to Grace - FYNA.**

Regards,  
Claims Department



11 Keppel Road #11-01, ABI Plaza, Singapore 089057

T +65 6922 6093 / F +65 6224 1923

[claims@hlas.com.sg](mailto:claims@hlas.com.sg) | [www.hlas.com.sg](http://www.hlas.com.sg)

***Important: Please note that acceptance and clearing of our settlement cheque/GIRO/PayNow payment constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter.***

---

**From:** Edwin Abcede Caina [<mailto:edwin.caina@cyclecarriage.com.sg>]

**Sent:** Tuesday, 25 April 2023 5:00 pm

**To:** HLAS Claims <[claims@hlas.com.sg](mailto:claims@hlas.com.sg)>

**Cc:** Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>

**Subject:** SMG4842U / sfc8099b tp claim doa:21.04.2023

Officer in Charge,

May we check for the liability of accident?

Best Regards,

**Edwin Caina**  
**Advisor- Customer Service**



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91819978 •

 A member of the Jardine Cycle & Carriage Group

---

**From:** PGLJ06 <[PGLJ06@cyclecarriage.com.sg](mailto:PGLJ06@cyclecarriage.com.sg)>

**Sent:** Tuesday, 25 April 2023 5:27 pm

**To:** Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>

**Subject:** scan to email

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this

email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.