Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Thursday, 4 May 2023 3:57 PM

To: Harminder Kaur; SUR
Cc: Esther Lim

Subject: RE: NON REPORTING D23001390MFCV/GBL/EL survey SMX9517L (TLM) and GBJ9812M (on 21.04.2023

Attachments: SMX9517L IA.pdf

Dear Sir/Madam,

Enclosed herewith preliminary advice of SMX 9517L.

Best Regards,

Shiau Chan (Ms) | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Harminder Kaur < Harminder@msfirstcapital.com.sg>

Sent: Tuesday, April 25, 2023 12:47 PM

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Esther Lim < EstherLim@msfirstcapital.com.sg>

Subject: RE: NON REPORTING D23001390MFCV/GBL/EL survey SMX9517L (TLM) and GBJ9812M (on 21.04.2023

Dear Sirs,

Our ref for the claim is D23001390MFCV/GBL/EL

Thank You.

Best Regards, Harminder Kaur Motor Claims MS First Capital Insurance Ltd 16 Raffles Quay #42-01 Hong Leong Building

Singapore 048581
T: 6507 3848 | F: 6507 3849

Website http://www.msfirstcapital.com.sg
A Member of MS&AD INSURANCE GROUP

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From: Meng Yan (LKK Auto) < mengyan@lkkauto.com>

Sent: Tuesday, 25 April 2023 12:41 pm

To: Harminder Kaur < Harminder@msfirstcapital.com.sg; assignments < assignments@lkkauto.com; SUR < sur@lkkauto.com)

Cc: Esther Lim < EstherLim@msfirstcapital.com.sg>

Subject: RE: NON REPORTING survey SMX9517L (TLM) and GBJ9812M (on 21.04.2023

Dear Harminder,

Thank you for the assignment.

Best Regards, **Yan** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: $\underline{assignments@lkkauto.com} \hspace{0.1cm} | \hspace{0.1cm} fax: 6256-4315$

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Harminder Kaur < <u>Harminder@msfirstcapital.com.sg</u>>

Sent: Tuesday, April 25, 2023 11:19 AM **To:** assignments assignments@lkkauto.com

Cc: Esther Lim <<u>EstherLim@msfirstcapital.com.sg</u>>; <u>tlmautomobile@tlmotor.com.sg</u>
Subject: RE: NON REPORTING survey SMX9517L (TLM) and GBJ9812M (on 21.04.2023

Dear Sirs,

Enclosed documents for survey.

Thank You.

Best Regards, Harminder Kaur Motor Claims MS First Capital Insurance Ltd 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581

T: 6507 3848 | F: 6507 3849

Website http://www.msfirstcapital.com.sg
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From: tlmautomobile@tlmotor.com.sg <tlmautomobile@tlmotor.com.sg>

Sent: Monday, 24 April 2023 3:19 pm

To: Motor Claims < MotorClaims@msfirstcapital.com.sg>

Subject: RE: Arrange survey - Accident Involving SMX9517L (TLM) and GBJ9812M (MS First Capital) on 21.04.2023

Your Ref: GBJ9812M

Our Ref: SMX9517L

DOA: 21.04.2023 Without Prejudice

Dear All,

We refer to the above matter.

Please arrange for survey as soon as possible.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have a list of 10 motor surveyors for our selection and please let us know within 2 working days whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Best Regards, Casper TLM Automobile Pte Ltd Phone: 6858 5151 Ext: 802 Fax: 6858 0877

1 Defu Lane 6 Singapore 539365 Email: tlmcasper@tlmotor.com.sg

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