

## Meng Yan (LKK Auto)

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**From:** Harminder Kaur <Harminder@msfirstcapital.com.sg>  
**Sent:** Tuesday, 25 April 2023 11:19 am  
**To:** assignments  
**Cc:** Esther Lim; tlmautomobile@tlmotor.com.sg  
**Subject:** RE: NON REPORTING survey SMX9517L (TLM) and GBJ9812M (on 21.04.2023  
**Attachments:** SMX9517L 24.04.2023.pdf; MT00015757 is Approved; msa.pdf

Dear Sirs,

Enclosed documents for survey.

Thank You.

**Best Regards,**  
**Harminder Kaur**  
**Motor Claims**  
**MS First Capital Insurance Ltd**  
16 Raffles Quay  
#42-01 Hong Leong Building  
Singapore 048581

T: 6507 3848 | F: 6507 3849  
Website <http://www.msfirstcapital.com.sg>  
A Member of 

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**From:** [tlmautomobile@tlmotor.com.sg](mailto:tlmautomobile@tlmotor.com.sg) <[tlmautomobile@tlmotor.com.sg](mailto:tlmautomobile@tlmotor.com.sg)>  
**Sent:** Monday, 24 April 2023 3:19 pm  
**To:** Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>  
**Subject:** RE: Arrange survey - Accident Involving SMX9517L (TLM) and GBJ9812M (MS First Capital) on 21.04.2023

Your Ref: GBJ9812M

Our Ref: SMX9517L

DOA: 21.04.2023

Without Prejudice

Dear All,

We refer to the above matter.

**Please arrange for survey as soon as possible.**

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Best Regards,

Casper

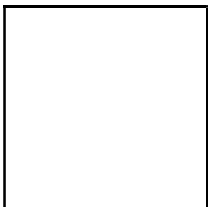
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