

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 12 June 2023 4:14 PM  
**To:** Kwan Seng Fatt  
**Cc:** Admin A; kwansf@singnet.com.sg  
**Subject:** RE: ACCIDENT INVOLVING SGD 1666T AND SLR 4481G ON 07/04/2023 19:00  
ALONG/AT SERVICE ROAD BESIDE MULTI STOREY CARPARK OF BLK 160A TECK  
WHYE LANE

Dear Mr Kwan,

Thank you for your email.

As spoken earlier, please assist to file accident report via online.

Please refer to the below link for your necessary action.

<https://www.aig.com.sg/accident-reporting>

Please contact us if you have any question. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Kwan Seng Fatt <sengfatt.kwan@ncl.com.sg>  
**Sent:** Monday, June 12, 2023 2:14 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; kwansf@singnet.com.sg; meikwan@lkkauto.com  
**Subject:** RE: ACCIDENT INVOLVING SGD 1666T AND SLR 4481G ON 07/04/2023 19:00 ALONG/AT SERVICE ROAD  
BESIDE MULTI STOREY CARPARK OF BLK 160A TECK WHYE LANE  
**Importance:** High

Dear Ms Hsiao Tong,

Apologise for the delay in the response. I had a long overseas holiday from late April to early May. Unfortunately, I was infected with COVID upon arrival in Singapore and it took me a long while to get well. And then caught up with work due to the long absence.

Please find attached the statement submitted by my son-in-law who had drove my car on that day the accident occurred. Please investigate before you conclude the accident is entirely our fault.

Thanks.

Regards,

SF Kwan

[sengfatt.kwan@ncl.com.sg](mailto:sengfatt.kwan@ncl.com.sg)

+65 90128138

General Manager – Shipbuilding & Engineering

Nam Cheong Offshore Pte Ltd

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, April 26, 2023 2:28 PM

**To:** [kwansf@singnet.com.sg](mailto:kwansf@singnet.com.sg)

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** ACCIDENT INVOLVING SGD 1666T AND SLR 4481G ON 07/04/2023 19:00 ALONG/AT SERVICE ROAD BESIDE MULTI STOREY CARPARK OF BLK 160A TECK WHYE LANE

Our Ref: CC6/AIG23004234/Apa3

AIG Ref: 1765847363SG

**KWAN SENG FATT**

2D HONG SAN WALK PALM GARDENS

#10-03

SINGAPORE 689050

Dear Sirs,

**ACCIDENT INVOLVING SGD 1666T AND SLR 4481G ON 07/04/2023 19:00 ALONG/AT SERVICE ROAD BESIDE MULTI STOREY CARPARK OF BLK 160A TECK WHYE LANE**


We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD-PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,



Hsiao Tong

Claims

Tel : 6742 3197

Email : [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

c.c. Claims Manager  
AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)