

Meng Yan (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 24 April 2023 5:25 pm
To: assignments
Cc: MT_Claim_SG; SUR
Subject: OREF: 22/22/22/VC05/026049 - FW: PRI ARRANGMENT FOR SMQ 548 T - HONDA VEZEL
Attachments: SURVEY REPORT & PHOTOS.pdf

Lonpac External - General

Lonpac External - General

Dear Sirs,

Attached copy of third party's survey report and photos for your attention.

Please let us have your opinion on the adjusted repair cost within the next 14 days.

At the same time, please provide us your opinion if the damage to the front is more extensive than the rear or vice versa.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, July 21, 2022 8:30 AM

To: Yan (LKK Auto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: FW: PRI ARRANGMENT FOR SMQ 548 T - HONDA VEZEL

Lonpac External - General

Our Ref: 22/22/22/VC05/026049

Dear Yan,

Attached copy of insured's report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 20 July 2022 3:35 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; sur@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: FW: PRI ARRANGMENT FOR SMQ 548 T - HONDA VEZEL

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 21.7.22.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 20 July 2022 3:09 PM

To: Benz Rally <benzrallyfirm@gmail.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: FW: PRI ARRANGMENT FOR SMQ 548 T - HONDA VEZEL

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: 22/22/22/VC05/026049

Dear Ms Low,

For third party surveys, we usually engaged surveyors on our panel.

We shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn : Yan

FYNA. Insured yet to report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Benz Rally <benzrallyfirm@gmail.com>
Sent: Wednesday, 20 July 2022 2:58 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: FW: PRI ARRANGMENT FOR SMQ 548 T - HONDA VEZEL

Dear Officer

Our client had actually withdrawn their claim from the previous workshop and now had decided to repair his vehicle at the workshop below.

Kindly assist to arrange PRI for the said vehicle.

3P VEH NO – **GBD 8121 L**

DOA – 19/07/2022

3P INS – LONPAC

SV AUTOWORKS PTE LTD

[BLK 8 KAKI BUKIT AVE 4](#)

PREMIRE @ KAKI BUKIT #02-24

S(415875)

Tel : 6242 4328 Ms Low

Besides, we had seen the survey list in your panel and our client does not wish to engage them.

We wonder do you consider our surveyor from Allied Auto Appraisal or Harvester Appraisal.

Please advise.

Thank you

Jackie Koh

NOTICE OF WITHDRAWAL AND LETTER OF APPOINTMENT

TO WHOM IT MAY CONCERN,

I, CENCY CHUA YENG CHOO (S7301678I) OWNER OF SMQ 548 T – HO
LIKE TO WITHDRAW MY VEHICLE FROM CARTIMES AUTOMOBILE FOR
AS OF 20/7/2022. AT THE SAME TIME, I WOULD LIKE TO APPOINT SV
TO CARRY PUT REPAIRS AND CLAIMS ON MY VEHICLE.

THANK YOU.

On Wed, 20 Jul 2022 at 14:35, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 22/22/22/VC05/026049

Dear Sirs,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Bryan Tammi Ang - LKK
4	Qing Guo Qiong- LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Mohd Nazril- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

[300 Beach Road, #17-04/06](#) The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: CATHERINE CHAN MIEW HAN <catherinechan@lonpac.com>

Sent: Wednesday, 20 July 2022 2:14 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: ELIZABETH GOH SUAN CHOO <elizabethgoh@lonpac.com>

Subject: FW: PRI ARRANGMENT FOR SMQ 548 T - HONDA VEZEL

Lonpac External - General

Dear Claims, FYA please.

Best Regards,

Catherine Chan

From: Benz Rally <benzrallyfirm@gmail.com>
Sent: Wednesday, 20 July 2022 2:12 pm
To: Customer SG <customer_sg@lonpac.com>
Subject: Fwd: PRI ARRANGMENT FOR SMQ 548 T - HONDA VEZEL

Dear Officer

Kindly assist to arrange PRI for the said vehicle.

3P VEH NO – **GBD 8121 L**

DOA – 19/07/2022

3P INS – LONPAC

SV AUTOWORKS PTE LTD

[BLK 8 KAKI BUKIT AVE 4](#)

PREMIRE @ KAKI BUKIT #02-24

S(415875)

Tel : 6242 4328 Ms Low

Thank you

Jackie Koh

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