

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Tuesday, 2 May 2023 5:08 PM
To: Jie Si Neo; SUR
Subject: RE: PRS FOR SNA5915G ; EQI REF: DM23HO00855/JS (SLP3560D)
Attachments: SNA5915G IA.pdf

Dear Jie Si,

Enclosed herewith preliminary advice of SNA 5915G.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Monday, April 24, 2023 5:03 PM
To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: PRS FOR SNA5915G ; EQI REF: DM23HO00855/JS (SLP3560D)

Dear Neo,

Thank you for the assignment.
Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Rajes | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Monday, April 24, 2023 4:53 PM
To: assignments <assignments@lkkauto.com>
Subject: PRS FOR SNA5915G ; EQI REF: DM23HO00855/JS (SLP3560D)

Dear Sirs,

Please assist this PRS.

Attached are the necessary documents. Our insured has not reported the accident yet.

Kindly acknowledge receipt of this email.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Regards,

Neo Jie Si
Senior Executive | Claims

EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9885 | fax 65 6223 4190
www.eqinsurance.com.sg

A Member of Citystate

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From: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>
Sent: Monday, 24 April 2023 4:28 PM
To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS -

SG/Singapore) <christopher.anthonidas@vw.com.sg>
Subject: RE: [EXT] <PRS> REQUEST DIRECT SETTLEMENT FOR SNA5915G & SLP3560D ON 21/04/2023 ; EQI REF: DM23HO00855/JS

Dear Jie Si,

Please assign LKK Auto Consultants Pte Ltd

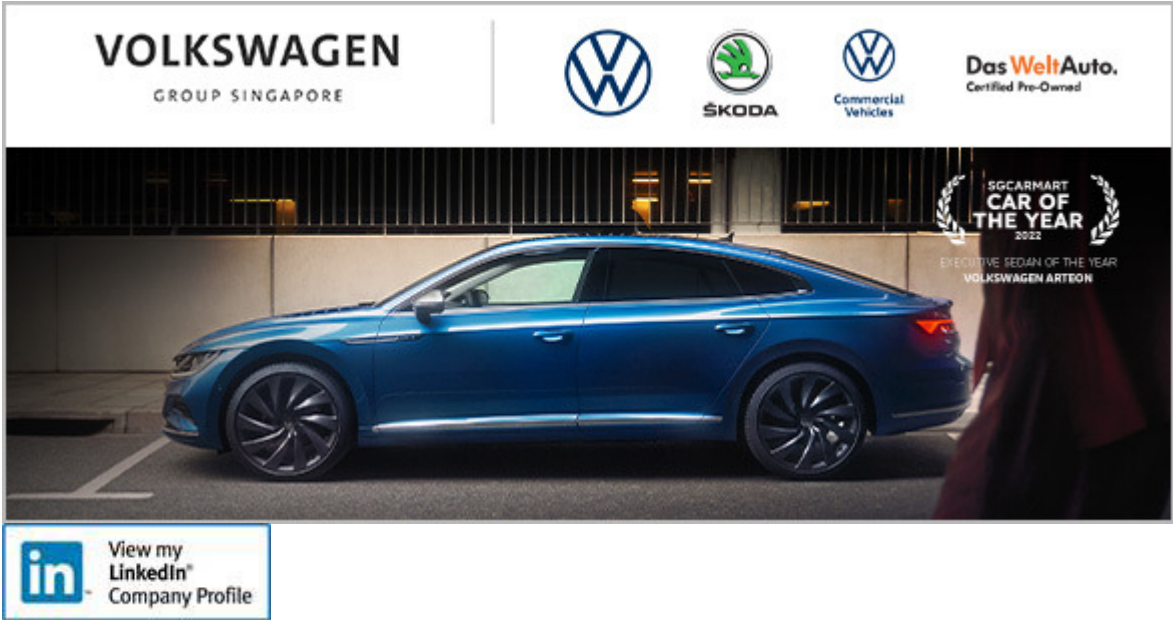
Vehicle with customer. Thank you very much.

Best Regards,

Oh Hui Wen
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Mobile: +65 9115 1092
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: huiwen.oh@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Monday, April 24, 2023 1:51 PM
To: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Subject: [EXT] <PRS> REQUEST DIRECT SETTLEMENT FOR SNA5915G & SLP3560D ON 21/04/2023 ; EQI REF: DM23HO00855/JS

WITHOUT PREJUDICE

Dear Hui Wen,

We shall be appointing our surveyor to attend to the pre-repair survey of your client’s vehicle.

Kindly note that our insured has not reported the accident yet.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon

5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Regards,

Neo Jie Si

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9885 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>

Sent: Monday, 24 April 2023 12:40 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>; motor claims <motorclaims@eqinsurance.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Subject: REQUEST DIRECT SETTLEMENT FOR SNA5915G & SLP3560D ON 21/04/2023

Dear Claims,

Please revert on liability & survey arrangement for this claim. Thank you very much.

Best Regards,

Oh Hui Wen
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Mobile: +65 9115 1092
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: huiwen.oh@vw.com.sg
<https://www.volkswagen.com.sg/>

