

## EzLyna (LKKAuto)

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**From:** EzLyna (LKKAuto)  
**Sent:** Tuesday, 23 May 2023 12:57 PM  
**To:** thuzary2k@gmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SML2832K (AIG) AND SHD9462A AT/ALONG ROBINSON ROAD, BESIDE ROBINSON SUITES ON 14/04/2023

Dear Low Fatt Chye & Low Wei Lian,

Our Ref: CC3/AIG23004205/Kya3

**ACCIDENT INVOLVING SML2832K (AIG) AND SHD9462A AT/ALONG ROBINSON ROAD, BESIDE ROBINSON SUITES ON 14/04/2023**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SHD9462A** against your insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by 02.06.2023, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

*\*Based on your accident report, there was an in-vehicle camera. Pls forward video footage of this accident to us for assessment.*

Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

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