

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 24 April 2023 11:10 AM
To: CHARMAINE KONG
Cc: MT_Claim_SG; Hsiao Tong (LKKAuto); Admin A
Subject: RE: our veh SNC3631C, your veh PC588R, on 20.04.2023 *** LKK REF: CC4/LPC23004181/Rpa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Friday, April 21, 2023 9:05 AM
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: our veh SNC3631C, your veh PC588R, on 20.04.2023

Lonpac External - Confidential

Lonpac External - Confidential

Ref: TBA

Without Prejudice

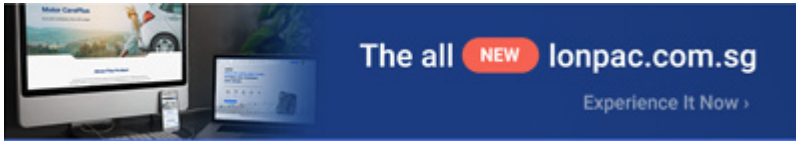
Dear Coco,

We will appoint LKK to conduct the survey.

Aside to LKK – Attn : Meng Yan, FYNA please.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Sent: Thursday, April 20, 2023 7:11 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>; ENG HUEY NI <hneng@lonpac.com>
Subject: our veh SNC3631C, your veh PC588R, on 20.04.2023

Dear officer in charge,

Please advise us the liability for this case, we attached the related documents for your reference. please arrange survey for our customer car tomorrow.

Best regards

Coco Lu Ting
Senior Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339



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 A member of the Jardine Cycle & Carriage Group

From: PGLJ06 <PGLJ06@cyclecarriage.com.sg>
Sent: Thursday, 20 April 2023 7:43 pm
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: scan to email

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