


Borneo Motors

Borneo Motors (Singapore) Pte Ltd
 Inchcape Bodycare Centre
 Level 4, Inchcape Centre
 2 Pandan Crescent
 Singapore 128462
 Tel: +65 6631 1855/1500
 Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2023/06/PD0556/DS (ST)

Your Ref: 22/23/23/VC05/027299

09/06/2023

BY HAND (INS COPY)

M/S.LONPAC INSURANCE BERHAD C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Officer In-Charge

Dept : Motor Claims

RE : ACCIDENT INVOLVING SLS4820G AND GQ660Y ON 19/04/2023

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost	- \$23,234.36	B. LTA Search	- \$2.00
C. Excess	-	D. Loss of Use	-
E. Rental	- \$1,092.00(\$72.80x15days)	F. Others	-
G. Medical Claims	-	Total Claim	- \$24,328.36
H. -Undertake By Claimant	<input checked="" type="checkbox"/>		

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

(✓) Original Tax Invoice	(X) Discharge Voucher
(✓) Car Rental Invoice/Agreement	(X) Original Photograph X _____
(✓) GIAS/Police Report/s	(X) Original/Photocopy Survey
(✓) Certificate of Insurance	(✓) LTA Search Fees
(✓) Letter of Authority	(X) Medical Receipt

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)



Borneo Motors

Inchcape

Co. Reg No. : 196700086Z
GST Reg No. : MR-8500000-9
No. 2 PANDAN CRESCENT
SINGAPORE 128462, Tel no.: 6631 1188



TOYOTA

TAX INVOICE

Account Details				Account No.		Customer Details			
Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia				S1000007 / ICLPI1		M/S Grab Rentals Pte Ltd 3 Media Close #01-03/06 Singapore 138498 Work: 65703925			
				Document No. 38071063					
				Document Date 16/05/2023					
Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks		
2017	ZVW50R	AHXEBW Q2	26/09/2017	SLS4820G	542461	21386	66TP/SLS4820G/190423		
Chassis No.		Engine No.	Terms	SA / Counter		Vehicle In		Collected On	
JTDKB3FU303571589		2ZRS091408	60	Wong Mun Keat		24/04/2023	9.52	--/--/---- 0.00	
L	Cd	Job/Parts Description				Qty	Unit Price	Disc %	Amount
15	4	U58307-47090 PANEL SUB-ASSY, BODY				1.00	785.20		785.20
16	5	U56117-50140 DAM, WINDOW GLASS				1.00	34.70		34.70
17	6	U62267-47010 DAM, SIDE WINDOW				2.00	7.20		14.40
18	7	U67005-47540 PANEL SUB-ASSY, BACK				1.00	1375.10		1375.10
19	8	U67881-47051 WEATHERSTRIP, BACK				1.00	446.90		446.90
20	9	U67750-47080 C0 BOARD ASSY, BACK				1.00	311.20		311.20
21	0	U69350-47050 LOCK ASSY, BACK DOOR				1.00	561.30		561.30
22	1	U75403-48010 EMBLEM SUB-ASSY,				1.00	86.00		86.00
23	2	U75441-47130 PLATE, LUGGAGE COMPT				1.00	65.60		65.60
24	3	U75442-47130 PLATE, LUGGAGE COMPT				1.00	65.60		65.60
25	4	U76801-47110 B0 GARNISH SUB-ASSY,				1.00	1115.60		1115.60
26	5	U76085-47916 SPOILER SUB-ASSY, RR				1.00	1892.30		1892.30
27	6	U81006-47030 LAMP SET, STOP CTR				1.00	230.80		230.80
28	7	T21000-20 SIKA 182010 SIKA TACK GO! (BLA				3.00	108.00		324.00
29	8	T21000-22 SIKA 207. G+P ADHESIVE PRIMER				2.00	200.00		400.00
30	9	SPC507-47006 00 BACK SENSOR PRIMER PRIUS PLUS				1.00	180.90		180.90
31	0	U68105-47291 GLASS SUB-ASSY, BACK				1.00	1993.10		1993.10
32	1	U64801-47031 GLASS SUB-ASSY, BACK				1.00	911.80		911.80

For & on behalf of		Customer's Signature		Charge Summary		Total	
Borneo Motors (Singapore) Pte Ltd		<div>Please acknowledge receipt of vehicle</div> <div></div>		Parts		12,418.50	21,513.30
<div></div>				Labour		9,074.00	GST 8.00% 1,721.06
				Sublet		20.80	
				Lubrication/Fluid		0.00	Less 0.00
				Others		0.00	Amount Due 23,234.36

Company Copy



Borneo Motors

Inchcape

Co. Reg No. : 196700086Z
GST Reg No. : MR-8500000-9
No. 2 PANDAN CRESCENT
SINGAPORE 128462, Tel no.: 6631 1188



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Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2017	ZVW50R	AHXEBW Q2	26/09/2017	SLS4820G	542461	21386	66TP/SLS4820G/190423

Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On
JTDKB3FU303571589	2ZRS091408	60	Wong Mun Keat	24/04/2023 9.52	--/--/---- 0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-GRAB-DS SUNDRIES - FLASH ARRIVE: DD/MM/YY 0000HR TP VEH NO.:GQ660Y ACC DATE:19/04/23 DRIVE IN:19/04/23 EXCESS: DATE-IN:21/04/23 DATE SURVEY:21/04/23 NO OF REPAIR DAYS:9 BY:RASUL AUTHORISED ON:21/04/23	*			50.00
2	B	BP-LAB2 CHECK WIRING AND CONDUCT LEAK TEST	*			198.00
3	B	BP-LAB2 REPL REAR WINDSCREEN AND FIXED GLASS	*			792.00
4	L	BP-LPO SUPPLY PHV STICKER (PO#)	0575			20.80
5	B	BP-LAB2 TRANSFER BOOTLID MECHANISM	*			594.00
6	B	BP-LAB2 DRILL HOLE AND INSTALL AND REVERSE SENSO R	*			198.00
7	B	BP-LAB2 R/I INTERIOR TRIMMING TO FAC REPAIR	*			396.00
8	B	BP-MECH2 RESET ECU UPON COMPLETION	BP63			198.00
9	Z	BP-SLANT SUPPLY SEALANT (NETT)				200.00
10	B	BP-LAB2 REPL ACC AFF PARTS AND PANEL	*			3168.00
11	B	BP-RES2 RESRPAY ACC AFF AREA	*			3280.00
12	1	U52023-47030 REINFORCEMENT	1.00	399.90		399.90
13	2	U52159-47913 COVER, RR BUMPER	1.00	531.80		531.80
14	3	U52453-47010 GUARD, RR BUMPER,	1.00	692.30		692.30

For & on behalf of	Customer's Signature	Charge Summary	Total
Borneo Motors (Singapore) Pte Ltd	Please acknowledge receipt of vehicle	Parts	Less
		Labour	
		Sublet	Amount Due
		Lubrication/Fluid	
		Others	

Company Copy

Renter Details

Name	Toh Puay Sin
NRIC	
Driver's License	
Address	Blk 447A Jalan Kayu #18-362
Date of Birth	6 Mar 1968
Telephone Number	6584443367
Mobile Number	6584443367

Vehicle Description

Vehicle Number	SLS4820G
Make & Model	Toyota Prius

Rental Period

Rental Agreement	139258
Rental Agreement Start Date	28 Sep 2022
Minimum Rental Period End Date	27 Sep 2023
Minimum Rental Period (days)	364

Rental Charges

Package Name	toyotapriushybrid_mileage_2022offer_12m_66.95_230822_grb
Promotional Rental Rates (without GST)	S\$62.57 / daily
GST amount	S\$4.38
Promotional Rental Rates (with 7% GST)	S\$66.95 / daily
Open Contract Rental Rates	Please see note below**
Deposit Collected	S\$500.00 (as at 28 Sep 2022)
Package notes	toyotapriushybrid_mileage_2022offer_12m_66.95_230822_grb

**Note: in the case of re-contracting, the above mentioned Promotional Rental Rates will take effect only from the day after the start date of this Agreement.*

***Promotional Rental Rates applicable till end of Minimum Rental Period, Lessor reserves the right to increase Rental Rates thereafter to a Rate which it deems appropriate, and may do so on more than one occasion. Before any Rental Rate increment is implemented, Lessor will provide the Renter with 10 business days' notice through the relevant communication channels, including (but not limited to) SMS and/or messages through the Grab Driver App.*

Add-Ons (Other Charges) are listed on separate pages

Add-On

Addon Name	CDW Standard (\$5.85) / Excess \$300
Rate (without GST)	S\$5.47
GST amount	S\$0.38
Rate (with 7% GST)	S\$5.85
Payment Interval	daily
Start Date	26 Sep 2022
End Date	Not Applicable
Total Value	Not Applicable
Terms & Conditions	<p>Where the Renter & all authorised drivers (each of which hold a valid PDVL or TDVL) are 26 years of age or older and the Renter has opted to pay CDW Charges as indicated above, the Renter shall enjoy the following Discount: (A) Renter shall only be liable to pay S\$300.00 in insurance excess (for each section) instead of the excess amount indicated in the Insurance Matters table above (Sections 1 & 2 ONLY) PROVIDED THAT the Renter fulfills all the following: - fulfilment of Minimum Rental Period - timely payment of all Rental Charges and Other Charges at all times - timely reporting of all accidents, thefts & other incidents in accordance with the Agreement - there are no accidents, thefts or other incidents occurring within the first week of rental - the Renter at all times is in full compliance with the Agreement & any other undertakings & arrangements entered into with Lessor or its affiliated entities ((A) above, a "Qualifying Incident"). The Lessor may at its sole discretion allow or disallow an incident to count as a Qualifying Incident. The above Discount may be cancelled at any time at the Lessor's sole discretion. In the case of cancellation, the CDW Charges rate shall no longer apply & instead the ER Promotion Rental Charges rate (only) shall apply (subject to the relevant terms & conditions being continually fulfilled in order for the ER Promotion Rental Charges rate to apply), & the Lessor shall hold to the credit of the Renter the amount comprised in the CDW Charges (where paid) ("Credit Amount"). The Credit Amount may be applied by the Lessor to satisfy any & all costs & payments due to the Lessor under the Agreement.</p>

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission	19/04/2023 15:01 (SGT)
Reported by	Actual Driver
Date of Accident	19/04/2023 10:45 (SGT)
Exact Location of Accident	Jln Masjid & Changi Rd, Singapore
Additional Location Information	-
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLS4820G
INSURED/POLICYHOLDER	
Is company?	Yes
Name Of Registered Owner	GRAB RENTALS PTE LTD
Company Reg No	2XXXXX200G
Email Address	gr.sg.accident@grab.com
Mobile Phone No	(Phone) +65-84443367
Alternative Phone No	(Office) +65-66550005

VEHICLE PARTICULARS

Manufacturer	Toyota
Model	Prius
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private hire
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private hire
Transmission	Auto
CC	1798

INSURANCE COMPANY

Name of Insurance Company	India International Insurance Pte Ltd
Policy Number / Cover Note Number	D21MFL0000447_02

DRIVER

Name of Driver	TOH PUAY SIN
NRIC No	SXXXX353H
Date Of Birth	06/03/1968
Occupation	Outdoor

Date Of Driving Pass	25/06/1988
Driving experience	34 YEARS AND 10 MONTHS
Gender	Male
Mobile Number	(Phone) +65-84443367
Alt. Phone Number	-
Email Address	gr.sg.accident@grab.com
Address	BLK 447A JALAN KAYU #18- 362
Address complement	-
Postcode	791447
Is the driver the policyholder?	No
If No, Relationship of the Driver with the Insured	Hirer
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collision - Head to Rear
Weather Conditions	Clear
Road Surface	Dry

OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	Yes
Was any injured conveyed to hospital by ambulance?	No
Was any other vehicle or property damaged?	Yes
Number of Passengers (Including Driver)	2
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No
Translator's name	-
Translator's ID	-
Translator's phone number	-
Translator's email	-
Original language used in the statement	-

PASSENGER 1

Name	UNKNOWN
Gender	Male

DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

CIRCUMSTANCES OF ACCIDENT

ON 19/04/2023 AT ABOUT 10:45HRS, I WAS DRIVING VEHICLE A (SLS4820G) ALONG JALAN MASJID TURN TO CHANGI ROAD. AFTER MAKING A RIGHT TURN IT WAS RED TRAFFIC LIGHT. I STOP VEHICLE A AND WAITING. WHILE MY VEHICLE WAS STATIONARY, VEHICLE B (GQ660Y) FROM BEHIND COLLIDED ONTO VEHICLE A REAR BUMPER. I SUSTAINED NECK, HEAD, LOWER BACK AND SHOULDER PAIN DUE TO THE IMPACT.

ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GQ660Y
-----------------------------	--------

Vehicle Manufacturer	-
Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Commercial vehicle
Name of Driver	-
Contact Number	-
Address	-
Address complement	-
Postcode	-
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	-

INJURED PERSONS DETAILS

INJURED 1

Name of injured person	TOH PUAY SIN
Gender	Male
Phone No	(Phone) +65-84443367
Address	BLK 447A JALAN KAYU #18- 362
Address Complement	-
Post Code	791447
Approximate Age Years Old	-
Injuries Sustained	HEAD, NECK, AND SHOULDER PAIN
Injured person in which vehicle?	SLS4820G
Were seat belts worn?	Yes
Was this injured conveyed to hospital by ambulance?	No

SKETCH PLAN

IMPORTANT NOTICE

1. Please correctly report the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the center and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**
I understand, acknowledge, agree and consent that:
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims.
(ii) investigating the accident and/or my claims.
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me.
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports, or notices to me, which could involvedisclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
(Collectively the "Purposes")
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third-party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

[Signature]

FLASH ACCIDENT
REPORTING OFFICER

FRO KHAMARAJ



Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan

19/04/2023 - 12:30HRS



A - SLS4820G
B - GQ660Y

Describe Circumstances of the Accident

ON 19/04/2023 AT ABOUT 10:45HRS, I WAS DRIVING VEHICLE A (SLS4820G) ALONG JALAN MASJID TURN TO CHANGI ROAD. AFTER MAKING A RIGHT TURN IT WAS RED TRAFFIC LIGHT. I STOP VEHICLE A AND WAITING. WHILE MY VEHICLE WAS STATIONARY, VEHICLE B (GQ660Y) FROM BEHIND COLLIDED ONTO VEHICLE A REAR BUMPER. I SUSTAINED NECK, HEAD, LOWER BACK AND SHOULDER PAIN DUE TO THE IMPACT.

Declaration

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

19/04/2023 - 12:30HRS

FLASH ACCIDENT
REPORTING OFFICER

FRO KHAMARAJ

Witnessed by Reporting Centre
Personnel



LETTER OF AUTHORITY

ACCIDENT INVOLVING SLS4820A and QQ660Y on 19/4/23 along
Own vehicle's number Other vehicle's number Date of accident
Jln Masjid & Changi Rd
Accident location

BY THE LETTER OF AUTHORITY, I/we, **GRAB RENTALS PTE LTD**

Name of Policy Holder & (IC/Passport/Company Registration) number

of **6 BATTERY ROAD #38-04 SINGAPORE 049909**

Address of Policy Holder

owner of Vehicle Registration No. _____ hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at **NO 2 PANDAN CRESCENT SINGAPORE 128462** to do all or any of the following:

1. To submit, resolve and make any claims (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the compulsory excess in respect of the cost of repairs suffered by *me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favors of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge, therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally, do all such acts as it shall deem necessary for the purpose of settling such claim.

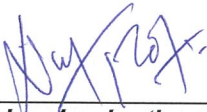
*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that **the letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this on _____ of the month _____ Year 20____.

Signed & Delivered By:



(To be sign by the policy holder only)

****Please stamp the company chop for vehicle registered under a company's name**

Witness By:




INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

GQ660Y

Date of Accident

19/04/2023 **Reset**% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **21/09/2022 - 20/09/2023**Requested By **Ashlyn Chng (Borneo Motors P...**Requested Date **20/04/2023 17:01****Payment details**Request Amount: **S\$1.85**GST Amount: **S\$0.15**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**