



247 Alexandra Road S(159934)

LETTER OF DEMAND

Your Ref: GBL 8039 A
Our Ref: SKG 5686 X
To: Allianz

Dear Sirs,

ACCIDENT INVOLVING SKG 5686 X & GBL 8039 A ON 14/4/2023

We are claiming on behalf of our client Koh Kar Boon

owner of vehicle number SKG 5686 X involved in accident on 14/4/2023

with vehicle GBL 8039 A along/at Yishun Ave 2

Description of claims:

Cost of Repairs	\$ <u>4,871.80</u>	(incl 8% GST)
Loss of Use/Rental	\$ <u>120</u> X <u>3</u> Days = \$ <u>360</u>	(incl 8% GST)
Search Fee	\$ <u>2</u>	(incl 8% GST)
Miscellaneous Fee	\$ _____	(incl 8% GST)
TOTAL	\$ <u>5,233.80</u>	(incl 8% GST)

We are claiming in full and final settlement of \$ 5,233.80 (incl 8% GST) payable to
Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to shushi.tang@vw.com.sg.

Dated this 09 JUN 2023 y

ŠKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



SKODA

Commercial Vehicles

Tax invoice

Page 1/2
Document no. 12033308279
Document date 12-05-2023
Customer no. 5211052769
Customer GST-ID 201903913C
Dealer 30001
Job order number 2023011710/ 1
Job order date 03-05-2023
Service Advisor SHU SHI TANG

Company
ALLIANZ
INSURANCE SINGAPORE PTE. LTD.
79 ROBINSON ROAD
#09-01
SINGAPORE 068897

Customer Details:
Mr
KOH
KAR BOON
(XU JIAWEN)
BLK 70 JALAN MATA AYER
#05-24
SINGAPORE 757488

License plate	Model code	First registration	VIN	Model	Mileage
SKG5686X	3V35RDL0	04-09-2020	TMBBM7NP2L7062944	Superb L&K 2.0 I TSI 140kW DSG MY20	41,065

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT/HARNESS REPAIR				#6	280.00	302.40
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#6	480.00	518.40
3V5807421	Cover For REAR BUMPER	1	pcs.	2,395.78	10.00% #6	2,156.20	2,328.70
3V5919487	Sensor Bracket (SCK) CD 3/5/2023	1	pcs.	37.33	10.00% #6	33.60	36.29
3V5919488	Sensor Bracket (SCK) CD 3/5/2023	1	pcs.	37.33	10.00% #6	33.60	36.29
3V5061197	Protective BUMPER FILM (SCK) CD 3/5/2023	1	pcs.	141.70	10.00% #6	127.53	137.73
	LABOUR	1	pcs.	720.00	#6	720.00	777.60
	SPRAY PAINT	1	pcs.	680.00	#6	680.00	734.40
	ALLIANZ DIRECT SETTLEMENT DOA: 14/4/2023 TP VEH: GBL8039A SURVEY BY: RASUL (LKK)						

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#6	760.00	3,750.93	261.21	8%	360.87	261.21	4,510.93	4,871.80
Total	760.00	3,750.93	261.21		360.87	261.21	4,510.93	4,871.80

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

Payment in respect of any purchased services, packages inclusive of Prepaid Service Repair Package, or promotional items are strictly non-refundable.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

ŠKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



ŠKODA

Commercial
Vehicles

Tax invoice

Page	2/2
Document no.	12033308279
Document date	12-05-2023
Customer no.	5211052769
Customer GST-ID	201903913C
Dealer	30001
Job order number	2023011710/ 1
Job order date	03-05-2023
Service Advisor	SHU SHI TANG

Company
ALLIANZ
INSURANCE SINGAPORE PTE. LTD.
79 ROBINSON ROAD
#09-01
SINGAPORE 068897

Customer Details:
Mr
KOH
KAR BOON
(XU JIAWEN)
BLK 70 JALAN MATA AYER
#05-24
SINGAPORE 757488

License plate	Model code	First registration	VIN	Model	Mileage
SKG5686X	3V35RDL0	04-09-2020	TMBBM7NP2L7062944	Superb L&K 2.0 I TSI 140kW DSG MY20	41,065

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.



Website: www.mova.com.sg
Co. Reg. No.: 198904033G
GST Reg. No.: M2-0088864-2

Main Office: Mova Building, No. 22, Jalan Kilang, Singapore 159419

Tel: (65) 6476 3333 Fax: (65) 6271 5891

Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792

Tel: (65) 6262 3377 Fax: (65) 6264 3151

Workshop Dept: Blk 1008, Bukit Merah Lane 3, #01-04/06/08, Singapore 159722

Tel: (65) 6272 3892 Fax: (65) 6270 8314

24 Hours Breakdown Service: (65) 9799 8888

Mr KOH KAR BOON

70 JALAN MATA AYER

#05-24

Singapore 757488

Tel: 97326138

Tax Invoice

Inv No. : RKL123050176

Date : 10 May 2023

Ref : B17023

Currency : SGD

Terms : COD

RA No. : RKL23050035

Veh No. : SMN5296C

Sales : Michelle Lee

#	Description	Qty	UOM	Unit Price	Tax Amt	Tax Type	Taxable Amt
1	RENTAL CHARGE 10/05/2023 TO 13/05/2023 SKODA OCTAVIA 1.4 : SMN5296C DRIVEN BY : KOH KAR BOON YOUR REFERENCE : VW-ALEX-SKG5686X	3.00	DAY	111.11	26.67	GST (SR) (8%)	333.33

Remarks:

VW-ALEX-SKG5686X

KOH KAR BOON

This is a computer generated document. No signature is required.
Cheque should be crossed and made payable to Mova Automotive Pte Ltd.
Bank Transfer - OCBC Bank Account Name: Mova Automotive Pte Ltd.
Account No.: 524-067097-001

Subtotal :	S\$ 333.33
Total Tax :	S\$ 26.67
Total :	S\$ 360.00
Paid :	S\$ 360.00
Outstanding :	S\$ 0.00

**MOVA**

AUTOMOTIVE PTE LTD

Website: www.mova.com.sg
Co. Reg. No.: 198904033G**Automotive Pte Ltd**

Main Office: No. 22 Jalan Kilang, Singapore 159419

Bukit Merah Branch:

Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122

Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792

Tel: (65) 6476 3333 Fax: (65) 6270 8314

24 Hours Breakdown Service: (65) 9799 8888

Bedok Branch: 219 Bedok Central #01-138, Singapore 460219

Tel: (65) 6604 7877

RENTAL AGREEMENT**RA NO.: B 17023**

RENTAL DETAILS			INSURANCE EXCESS AMOUNT			
Vehicle Make/Model:	Octavia	Vehicle No:	5296	Singapore	Malaysia	Signature
Date/Time Out:	10/5/23			S\$ 2500.00	S\$	
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			Per Accident	Per Accident	
Date/ Time In:	13/5/23.			Charges		
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			Months @ \$	Per Month	
Change Over 1:	Date:	Initial:		Weeks @ \$	Per Week	
Change Over 2:	Date:	Initial:		3 Days @ \$ 11.11	Per Day	\$ 333.34
KM Out: 83267	KM In:			Hours @ \$	Per Hour	
HIRER DETAILS			Sub-Total			
Named Hirer			Less Discount	%		
Name:	Koh Kar Boon		Rental Charges			
Address:	70 Jalan mata Ajer		CDW @ \$	per day / week / month		
	#05-24		PAI @ \$	per day / week / month		
	SC757488		Petrol Top-Up			
Identity Card No:	S7234795A		Misc Charges			
Date of Birth:	19/04/1972		GST			\$ 26.67
Driving License:	S7234795A		Total			\$ 360.00
Country of Issue:	SG		VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS		
Tel:	(HP) 97326138 (O)		Pre-Payment			
Nationality:	89		Downpayment and Deposit			RM
Effective Date:	10/06/1993		Amount Refunded/ Due			
Additional Hirer			Signature of Refund			
Name:			Remarks:	Peculyn		
Address:			VW - Ater - SKG 5686X			
			Invoice No:	Ref. No:		
			Checked Out By:	Checked In By:	Checked By:	
Identity Card No:						
Date of Birth:						
Driving License:			Sales-In Charge:			Michael
Country of Issue:			Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>			
Tel:	(HP)	(O)				
Nationality:						
Effective Date:						

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.

INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

gbl8039a

Date of Accident

14/04/2023 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance Allianz Insurance Singapore P...

Period of Insurance 04/04/2023 - 03/04/2024

Requested By Tang Shu Shi (Volkswagen Gro...

Requested Date 20/04/2023 10:41

Payment details

Request Amount: **S\$1.85**

GST Amount: **S\$0.15**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



DISCHARGE VOUCHER

I / We Koh Kar Boon (Passport No. 795A) the
owner of vehicle number SKA 5686X hereby accept from
Allianz (Insurance Company) the sum of
_____ (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SKA 5686X & GBL 8039A along Yishun Ave 2
on 14/4/2023.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to

VOLKSWAGEN GROUP SINGAPORE PTE LTD.

Dated this on _____ (DD/MM/YYYY)


(Signature of owner / Company stamp)

Name : KOH KAR BOON

NRIC No. : S7234795A

Date : 12/05/23



LETTER OF AUTHORITY

ACCIDENT INVOLVING SKH5686X and ABL 8039A on 14/4/2023
Own vehicle's number Other vehicle's number Date of accident
along Yishun Ave 2
Accident location

BY THE LETTER OF AUTHORITY, I/we, Koh Kar Zoon
Name of Policy Holder & IC / Passport number
of 795A owner of Vehicle Registration

Number SKH5686X hereby irrevocable appoint **Volkswagen Group Singapore Pte Ltd**
Own vehicle's number
(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Group Singapore Pte Ltd** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this _____ of the month

_____ Year _____.

Signed & Delivered By:


Policy Holder

Witness By:
