

## Rajes (LKK Auto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Wednesday, 19 April 2023 4:12 PM  
**To:** assignments  
**Subject:** FW: S1M03N56\_VO\_ACCIDENT INVOLVING SH7265P & SMS575D ALONG BERWICK AVE ON 27.11.2021\\ REF: CL/211136/T/HH.sg

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Vale OH <vale.oh@hsbc.com.sg>  
**Sent:** Wednesday, April 19, 2023 4:01 PM  
**To:** info <info@catherinelimllc.com>  
**Cc:** Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Subject:** S1M03N56\_VO\_ACCIDENT INVOLVING SH7265P & SMS575D ALONG BERWICK AVE ON 27.11.2021\\ REF: CL/211136/T/HH.sg

WITHOUT PREJUDICE

Dear Shirley

Refer to your email below.

In this instance, please arrange for physical re-inspection.

Do inform us the suitable place, date & time for the re-inspection thank you.

**Regards**

**Vale Oh**

A.Manager | Motor

Claims | HSBC Life (Singapore) Pte. Ltd.

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 38 Beach Road, #03-11, South Beach Tower, Singapore 189767

**Email:** [vale.oh@hsbc.com.sg](mailto:vale.oh@hsbc.com.sg)

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**From:** info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>

**Sent:** Wednesday, April 19, 2023 2:59 PM

**To:** Vale OH <[vale.oh@hsbc.com.sg](mailto:vale.oh@hsbc.com.sg)>

**Subject:** EXTERNAL: RE: S1M03N56\_VO\_ACCIDENT INVOLVING SH7265P & SMS575D ALONG BERWICK AVE ON 27.11.2021\\ REF: CL/211136/T/HH.sg

**This Message Is From an External Sender**

This message came from outside your organisation. The content & any attachments need to be treated with care and attention.

Without Prejudice  
(to injury claim)

Dear Sir/Madam

We refer to your email dated 19.4.23.

We are instructed to propose the property damage claim at a global sum of S\$43,000.00. Any settlement is without prejudice to the injury claim. Please let us have your revised offer.

Thank you.

Regards,

Shirley Chia  
(For and on behalf of Catherine Lim )  
Catherine Lim LLC  
(Advocates & Solicitors)  
**12 Eu Tong Sen Street,  
#05-172, The Central (SOHO 2)  
Singapore 059819**  
Tel: 64385500  
(UEN & GST Reg No. 201310922k)

RESTRICTED

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**From:** Vale OH <[vale.oh@hsbc.com.sg](mailto:vale.oh@hsbc.com.sg)>

**Sent:** Wednesday, April 19, 2023 9:17 AM

**To:** info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>

**Subject:** S1M03N56\_VO\_ACCIDENT INVOLVING SH7265P & SMS575D ALONG BERWICK AVE ON 27.11.2021\\ REF: CL/211136/T/[HH.sg](mailto:HH.sg)

WITHOUT PREJUDICE (SAVE AS TO COSTS)

Dear Sirs

Refer to your email below.

You would note from our Survey's report there are lots of items that are unnecessarily to be replaced. However, for an amicable settlement, we are prepared to revise our offer to a global sum of S\$25500.00 (all in) being full and final settlement of your client's claim.

Please confirm acceptance, thank you.

## Regards

### **Vale Oh**

A.Manager | Motor

Claims | HSBC Life (Singapore) Pte. Ltd.

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 38 Beach Road, #03-11, South Beach Tower, Singapore 189767

Email: [vale.oh@hsbc.com.sg](mailto:vale.oh@hsbc.com.sg)

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**From:** info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>

**Sent:** Tuesday, April 18, 2023 4:04 PM

**To:** Vale OH <[vale.oh@hsbc.com.sg](mailto:vale.oh@hsbc.com.sg)>

**Subject:** EXTERNAL: RE: S1M03N56\_VO\_ACCIDENT INVOLVING SH7265P & SMS575D ALONG BERWICK AVE ON 27.11.2021\\ REF: CL/211136/T/[HH.sg](#)

### **This Message Is From an External Sender**

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Without Prejudice  
(to injury claim)

Dear Sir/Madam

We refer to your email dated 14.4.23.

We are instructed to propose the property damage claim as follows:

Cost of repair		S\$42,800.00
Rental		S\$ 2,970.00
(27 days @ \$110/-)		
GIA/LTA		S\$ 36.49
Survey fee		S\$ 2,721.00
Costs & disb		S\$ 1,080.00
Total		S\$49,607.49

We attach the GIA and LTA fees for your attention. Please let us have your revised offer.

Please also confirm on the re-inspection which we have scheduled on 3 May 2023 @ 1 p.m.

Thank you.

Regards,

Shirley Chia  
(For and on behalf of Catherine Lim )  
Catherine Lim LLC  
(Advocates & Solicitors)  
**12 Eu Tong Sen Street,  
#05-172, The Central (SOHO 2)  
Singapore 059819**  
Tel: 64385500  
(UEN & GST Reg No. 201310922k)

RESTRICTED

**From:** Vale OH <[vale.oh@hsbc.com.sg](mailto:vale.oh@hsbc.com.sg)>  
**Sent:** Friday, April 14, 2023 11:00 AM  
**To:** info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>  
**Subject:** S1M03N56\_VO\_ACCIDENT INVOLVING SH7265P & SMS575D ALONG BERWICK AVE ON 27.11.2021\\ REF: CL/211136/T/[HH.sg](http://HH.sg)

WITHOUT PREJUDICE

Dear Sirs

Refer to the above.

For an amicable settlement, we are prepared to offer S\$21015.00 (all in) being full and final settlement of your client's claim.

Cost of repair		S\$18650.00 (As per paper survey)
Rental		S\$ 1700.00
(17 days @ \$100/-)		
		S\$20350.00
Offer to settle @ 90%		S\$18315.00
Survey fee		S\$ 2000.00
Costs & disb		S\$ 700.00
Total		S\$21015.00

Please confirm acceptance, thank you.

**Regards**

**Vale Oh**

A.Manager | Motor  
Claims | HSBC Life (Singapore) Pte. Ltd.

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144  
Customer Centre: 38 Beach Road, #03-11, South Beach Tower, Singapore 189767  
Email: [yale.oh@hsbc.com.sg](mailto:yale.oh@hsbc.com.sg)

RESTRICTED

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**"SAVE PAPER - THINK BEFORE YOU PRINT!"**

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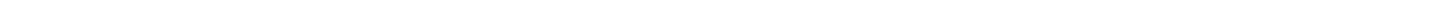
**"SAVE PAPER - THINK BEFORE YOU PRINT!"**



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