

Meng Yan (LKK Auto)

From: Motor Survey <motorsurvey@sg.msig-asia.com>
Sent: Friday, 21 April 2023 3:24 pm
To: assignments; admin-d
Subject: Survey Request - Manual Assigned

Importance: High

PD.230252/ML | | URGENT: ACCIDENT INVOLVING SNF1221A & FBT1174X ALONG PAYA LEBAR ROAD EXIT FROM PIE (CHANGI) ON 20 APRIL 2023 AT ABOUT 0840 HOURS

Manual Assigned

Dear LKK,

Refer to the email below, please arrange to survey & revert.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend.

Have a nice day.

Best Regards

Lee Wee Ho

Assistant Manager, Claims Services (In-House Survey)

D : +65 6012 1317 | weeho_lee@sg.msig-asia.com

Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 | Co. Reg. No. 200412212G |

msig.com.sg



From: SL LAW PRS <prs@sllaw.com.sg>

Sent: Friday, April 21, 2023 3:01 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: Advance Auto Garage <advanceag@hotmail.com>; aaron tan <aarontkj.sk@gmail.com>

Subject: RE: PD.230252/ML || URGENT: ACCIDENT INVOLVING SNF1221A & FBT1174X ALONG PAYA LEBAR ROAD EXIT FROM PIE (CHANGI) ON 20 APRIL 2023 AT ABOUT 0840 HOURS

Importance: High

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

WITHOUT PREJUDICE

Dear Sir/Madam,

ACCIDENT INVOLVING SNF1221A & FBT1174X ALONG PAYA LEBAR ROAD EXIT FROM PIE (CHANGI) ON 20 APRIL 2023 AT ABOUT 0840 HOURS

We refer to your email of even date confirming your intention to conduct a pre-repair survey on our client's vehicle **SNF1221A**.

We have instructions to select **LKK Auto Consultants Pte Ltd** from your list of surveyors.

Please be informed that said vehicle can be inspected at:

Workshop: **ADVANCE AUTO GARAGE**

Address: **VICOM BUILDING NO.23 KAKI BUKIT AVE 4 , #04-01 SINGAPORE 415933**

Contact Person: **SHARON – 9067 2173**

***Please be in touch with the contact person for further arrangement.**

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

For Surveyor: To initial after Completion
<u>1st Inspection</u>
Appointed surveyor (Name & Siganature)
 Date & Time
<u>2nd Inspection</u>
Appointed surveyor (Name & Siganature)
 Date & Time
<u>3rd Inspection</u>
Appointed surveyor (Name & Siganature)
 Date & Time

Thank you.

Regards

Yuna

DID: 6909 9355 Fax: 6909 6246

Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413



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From: Motor Survey <motorsurvey@sg.msig-asia.com>

Sent: Friday, April 21, 2023 2:58 PM

To: SL LAW PRS <prs@slaw.com.sg>

Cc: Advance Auto Garage <advanceag@hotmail.com>; aaron tan <aarontkj.sk@gmail.com>

Subject: RE: PD.230252/ML || URGENT: ACCIDENT INVOLVING SNF1221A & FBT1174X ALONG PAYA LEBAR ROAD EXIT FROM PIE (CHANGI) ON 20 APRIL 2023 AT ABOUT 0840 HOURS

Hi Yuna,

We refer to your email/faxed dated 20/04/2023.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) AutoProbe Consultants
- 6) **MSIG In-House Surveyors (Appointment is full on _____)**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Xing Guo Qiang	6) Chow Bo Xiong
2) Kenneth Kong	7) TT Garajan
3) Marcus Chua	8) Victor Png
4) Ng You Han	9) Tay Beng Hee
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) ***Fast lane settlement is not applicable for cases that liability is in dispute***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Have a nice day.

Best Regards

Lee Wee Ho
Assistant Manager, Claims Services (In-House Survey)
D : +65 6012 1317 | weeho_lee@sg.msig-asia.com
Please note my direct line has changed.



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Join our mission in protecting our planet, please consider the environment before you print.

From: SL LAW PRS <prs@slaw.com.sg>

Sent: Friday, April 21, 2023 2:33 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: Advance Auto Garage <advanceag@hotmail.com>; aaron tan <aarontkj.sk@gmail.com>

Subject: RE: PD.230252/ML || URGENT: ACCIDENT INVOLVING SNF1221A & FBT1174X ALONG PAYA LEBAR ROAD EXIT FROM PIE (CHANGI) ON 20 APRIL 2023 AT ABOUT 0840 HOURS

Importance: High

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Wee Ho,

We refer to the above matter and your email on the even date.

We attach herewith the our client's GIA report for your necessary reference.

Please let us have your **list of independent surveyors** for our client's instructions.

Thank you.

Regards
Yuna

DID: 6909 9355 Fax: 6909 6246

Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413



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From: Motor Survey <motorsurvey@sg.msig-asia.com>

Sent: Friday, April 21, 2023 9:10 AM

To: SL LAW PRS <prs@slaw.com.sg>

Cc: Advance Auto Garage <advanceag@hotmail.com>; aaron tan <aarontkj.sk@gmail.com>

Subject: RE: PD.230252/ML || URGENT: ACCIDENT INVOLVING SNF1221A & FBT1174X ALONG PAYA LEBAR ROAD EXIT FROM PIE (CHANGI) ON 20 APRIL 2023 AT ABOUT 0840 HOURS

Hi Yuna,

Please provide us with your client's SAS report or draft copy so that we can register this claim.

Have a nice day.

Best Regards

Lee Wee Ho

Assistant Manager, Claims Services (In-House Survey)

D : +65 6012 1317 | weeho_lee@sg.msig-asia.com

Please note my direct line has changed.



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A Member of **MS&AD** INSURANCE GROUP

From: SL LAW PRS <prs@sllaw.com.sg>

Sent: Thursday, April 20, 2023 4:39 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: Advance Auto Garage <advanceag@hotmail.com>; aaron tan <aarontkj.sk@gmail.com>

Subject: PD.230252/ML || URGENT: ACCIDENT INVOLVING SNF1221A & FBT1174X ALONG PAYA LEBAR ROAD EXIT FROM PIE (CHANGI) ON 20 APRIL 2023 AT ABOUT 0840 HOURS

Importance: High

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

WITHOUT PREJUDICE

Dear Sir/Madam,

ACCIDENT INVOLVING SNF1221A & FBT1174X ALONG PAYA LEBAR ROAD EXIT FROM PIE (CHANGI) ON 20 APRIL 2023 AT ABOUT 0840 HOURS

We are instructed to notify you of a road accident on **20 APRIL 2023** at about **0840** hours **ALONG PAYA LEBAR ROAD EXIT FROM PIE (CHANGI)** involving our client's vehicle registration number **SNF1221A** and vehicle registration number **FBT1174X** driven by your insured at the material time. A copy of the GIA is attached for your necessary reference.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us have your list of independent surveyors for our client's instructions.

Please be informed that said vehicle can be inspected at:

Workshop: **ADVANCE AUTO GARAGE**

Address: **VICOM BUILDING NO.23 KAKI BUKIT AVE 4 , #04-01 SINGAPORE 415933**

Contact Person: **XAVIER LIM – 9007 9247**

***Please be in touch with the contact person for further arrangement.**

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards

Yuna

DID: 6909 9355 Fax: 6909 6246

Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413



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